



Risk Assessment - 22616RA

Internal Reference: (FRA01)

Information valid as of 31/07/2025 16:14

Medium



General Details

Assessor	Shaun Duchnowski
Assessment Date	31/07/2025
Assigned Reviewer	Andrei Stancu
Next Review Date	31/07/2026
Operation Assessed	ABM_FacilitiesUK_Cleaning - Floor cleaning

Associated with specific area

- ABM UK Facilities
- Chelsea Football Club
- London - Fulham Road - SW6 - Chelsea FC
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out floor cleaning tasks including litter picking, sweeping and mopping on site.

Overall Current Risk

Medium



Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

Current Rating	Hazard Information	Task Status
Low	Access / Egress Operatives being knocked over by moving pedestrians or vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury 1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Safety signs in place to highlight the hazards in the area. 11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.	

Potential Rating	Additional Controls Required
No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	Dust Inhalation of dust coming from sweeping floors.	0 0 0
	Measures Currently in place to prevent risk of injury 1. All PPE to be in good condition, as per safe systems of work, and free from damages. 2. Safety signs placed in visible locations to highlight the hazards in the area. 3. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 4. Toolbox talks awareness training in dealing with dust. 5. Dust generated during task is removed immediately by using a vacuum cleaner (with a HEPA filter). 6. A light mist of water is sprayed on the floor to prevent dust from becoming airborne. 7. Dust masks will be worn in areas with excessive dust as per safe systems of work.	

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No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low 	 Electricity Electric shock from faulty or damaged electrical equipment or leads.	  
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

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Current Rating	Hazard Information	Task Status
Low 	 Ergonomics ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	  
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

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Current Rating	Hazard Information	Task Status
Low 	 Contact with cleaning chemicals ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	  
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

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Current Rating	Hazard Information	Task Status
Low 	 Manual Handling WRULD / sprains or back damage from manual lifting of tools and/or equipment.	  
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees. 2. Yearly TBTs regarding manual handling completed by all ABM employees. 3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 4. ABM employees will split the load if too heavy to handle. 5. ABM employees will not carry out the task if insufficient light in the area. 6. ABM employees will ensure the path to their destination is clear before carrying the load. 7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead. 8. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 10. Chemicals are decanted in spray bottles prior to use. 11. Where task is carried out over long periods of time regular breaks will be taken. 12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.	

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Current Rating	Hazard Information	Task Status
Low 	 Lone Working Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	
Measures Currently in place to prevent risk of injury		
1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.		

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Current Rating	Hazard Information	Task Status
Medium 	 Biological Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	
Measures Currently in place to prevent risk of injury		
1. ABM employees will ensure that personal hygiene is carried out after all tasks are completed to ensure that there is no cross contamination (wash hands with plenty of water and soap; wash clothing and any contaminated equipment, if necessary). 2. Only trained ABM employees are to undertake work where vermin or body fluids are likely to be present. 3. Bio-hazard kits available to use. 4. Report the incident to supervisor for further investigation where applicable. 5. COSHH assessment to be consulted prior to using any spillage kits. 6. PPE will be worn as per instructions listed in the method statement. 7. Affected area will be immediately segregated to prevent access by unauthorised personnel. 8. All open wounds will be covered with dressing, bandages or plasters prior to commencing task. 9. If after completion of task an operative feel unwell, a doctor should be contacted as soon as possible.		

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Current Rating	Hazard Information	Task Status
Low 	 Slip, Trip and Falls Tripping over materials and trailing leads due to poor housekeeping. Leaving floors to wet while cleaning will cause slipping incidents.	  
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. Area of work will be kept clean and tidy at all times. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated.	

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Current Rating	Hazard Information	Task Status
Medium 	 Noise Noise in the working areas generated by equipment used leading to hearing damage.	  
	Measures Currently in place to prevent risk of injury	
	1. Operatives to wear hearing protection when noise in the work area is over the UEAV (85dbA). 2. Alternative equipment to be used to reduce the noise levels. 3. Noise assessment to be undertaken in the area of work. 4. Rotation of staff will be in place to reduce the exposure to noise.	

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Current Rating	Hazard Information	Task Status
Low 	 Lighting Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles. 5. High visibility clothing will be worn for the duration of work. 6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out.	

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Current Rating	Hazard Information	Task Status
Low 	 Work Equipment Entrapment, entanglement or crushing injuries if caught in moving parts.	
	Measures Currently in place to prevent risk of injury	
	1. Guards must not be removed from moving parts of equipment 2. Where moving parts are not protected, the machine is to be taken out of service. 3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition. 4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'. 5. Damaged equipment will be reported to line manager and client for action. 6. PAT test record and service must be in date at the time of the checks. 7. Maintenance and service of equipment will be carried out as per manufacturer's instructions. 8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment. 9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged. 10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.	

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Current Rating	Hazard Information	Task Status
Low 	 Collison with ... Pedestrians or buildings being struck by equipment used to carry out the task.	  
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not cross the segregation area without prior access request. 2. ABM employees will not use the equipment unless trained and competent to do so. 3. ABM employees will follow manufacturer's instructions when equipment is being used to clean floors. 4. Fill in and sign pre-use check sheets if required for the particular machines used while cleaning. 5. Equipment will be immediately switched off if pedestrians or staff are present within the segregation area. 6. Line managers/ supervisors will carry out regular checks to ensure equipment is used correctly and all safety precautions had been followed. 7. Task will be organized during quiet periods/ reduced footfall on site.	

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Current Rating	Hazard Information	Task Status
Low 	 Fuel Inhalation of fumes and skin contact while handling fuel.	  
	Measures Currently in place to prevent risk of injury	
	1. Fuel is stored and handled in well ventilated area at all times. 2. ABM employees will ensure spills are kept to a minimum while fuelling equipment or handling fuel on site. 3. Any fuel spillages are cleared up immediately. 4. Smoking is prohibited while handling fuel. 5. Sources of ignition and flammable materials will be removed from the area where fuel is handled prior to commencing. 6. Fuel is stored in fire resistant cabinets with controlled access. Only authorised employees are allowed to access this cabinet. 7. All fuel containers are stored on drip trays to prevent getting in contact with materials or equipment that could lead to ignition. 8. All areas where fuel is stored are clearly marked and containers are labelled accordingly. 9. Minimum quantity of fuel is stored on site. 10. Waste storage is in well ventilated areas away from the building, where possible. 11. No phones, computers or tables will be used in the area where fuel is stored and handled by ABM employees. 12. COSHH and DSEAR assessment must be undertaken where fuel is used and stored on site.	

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Current Rating	Hazard Information	Task Status
Low	⚠️ Weather Working in adverse weather conditions leading to sun stroke, frost bites, pneumonia etc.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. External floor surfaces will not be cleaned during adverse weather conditions (extreme heat, heavy rain, gale winds). 2. Task to be rescheduled for alternative day where adverse weather conditions are present. 3. Waterproof and warm clothing are provided to ABM staff when working outdoors. 4. Regular breaks will be taken to allow ABM employees to get worm/ cool down or get dry. 5. PPE is worn as per method statement instructions at all times. 6. Rotation of staff in place. 7. Sun screen lotion provided to ABM employees during hot temperatures when working outdoors.	

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Current Rating	Hazard Information	Task Status
Medium	⚠️ Vibration Hand- arm vibration syndrome caused by prolonged exposure to vibration in the workplace while using plant equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks are in place to reduce exposure to vibration. 2. Job rotation in place to limit exposure of individual workers & provide variety of movement to work activities. 3. Training provided in the correct and safe use of equipment with regular refresh every 3 years. 4. Equipment will be used according to manufacturer's instructions as per training provided. 5. Site managers/ supervisor will regularly check to ensure operatives are using equipment correctly and safely.	

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Related Files