



Risk Assessment - 22619RA

Internal Reference: (FRA04)

Information valid as of 31/07/2025 16:09

Medium



General Details

Assessor	Shaun Duchnowski
Assessment Date	31/07/2025
Assigned Reviewer	Andrei Stancu
Next Review Date	31/07/2026
Operation Assessed	ABM_FacilitiesUK_Cleaning - Use of chemicals

Associated with specific area

- ABM UK Facilities
- Chelsea Football Club
- London - Fulham Road - SW6 - Chelsea FC
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working with chemicals on site.

Overall Current Risk

Medium



Persons Affected

- Cleaners
- Contractors
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

Current Rating	Hazard Information	Task Status
Low	Access / Egress Chemical containers left unattended causing tripping incident. Slipping on wet floors due to incorrect use of chemicals.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	Dust Fumes caused by hazardous substances leading to breathing difficulties.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All PPE to be in good condition, as per safe systems of work, and free from damages. 2. Do not mix chemicals unless instructed by manufacturer. 3. SDS and COSHH assessments up to date kept where chemicals are stored for easy access. 4. Ventilate the area where chemicals are stored and when handling chemicals. 5. Safety signs placed in visible locations to highlight the hazards in the area. 6. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

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Current Rating	Hazard Information	Task Status
Low 	Hazardous Substance Operatives getting burns, scalding or other skin conditions from the incorrect use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS. 2. Recommended PPE should be worn at all times as instructed. 3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessment and SDS are read and understood by staff prior to using chemicals. 6. COSHH TBT in correct and safe use of chemicals are refreshed yearly. 7. Only ABM approved chemicals are to be used. 8. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use. 9. Always add chemical to water to reduce chemical splashing. 10. Safety signs are in place in visible locations to highlight the hazards in the area. 11. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

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Current Rating	Hazard Information	Task Status
Low 	Skin and Respiratory Sensitisers Damage to hands due to working with chemical substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Always wear protective gloves as per safe systems of work. 2. Nitrile gloves should be used when handling chemicals/any specific chemical resistant as instructed in the safe systems of work. 3. Replace gloves immediately if damaged to prevent contact with chemicals. 4. Latex free gloves available to use. 5. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

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Current Rating	Hazard Information	Task Status
Insignificant 	 Lighting Lack of lighting causing the straining of eyes, eye discomfort and headaches.	  
	Measures Currently in place to prevent risk of injury	
	1. Provide task lighting, stop work when lighting is insufficient. 2. Report any broken lights to supervisor for action. 3. Reschedule task for earlier or later in the day when sufficient light becomes available. 4. Ensure all lights in the area of work are turned off prior to commencing task.	

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Current Rating	Hazard Information	Task Status
Low 	 Manual Handling WRULD/ sprains or back damage from manual handling chemical containers in the storage area and around site.	  
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided. 2. Yearly TBTs regarding manual handling. 3. Employees will not lift, carry or move any equipment which is beyond their capabilities. 4. If items are heavy lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 5. Split the load if too heavy. 6. Do not carry the task if insufficient light in the area. 7. Ensure path is clear before carrying the load. 8. Do not lift 5L chemical containers to decant, use pelican pumps/ measuring jug instead. 9. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 10. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 11. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.). 12. Use lifts when transporting equipment between floors, where present. 13. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time. 14. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and PPE will be used as instructed.	

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Current Rating	Hazard Information	Task Status
Low	⚠ Ergonomics Operatives carrying out repetitive tasks causing repetitive strains.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Tasks involving repetitive movements will include regular breaks. 2. Staff rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided as per safe systems of work. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (as per training and instructions received). 6. Alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

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Current Rating	Hazard Information	Task Status
Low	⚠ Slip, Trip and Falls Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives are to ensure that the environment to their destination is clear of trips. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards. 4. Ensure chemicals are used as per manufacturer's instructions and COSHH assessments to prevent leaving the floor slippery due to excess chemicals used or incorrect chemical for the type of flooring. 5. Do not use excessive amount of water while cleaning the floor. 6. Ensure any excess is removed from the surface. 7. Ensure the are of work is kept tidy at all times. 8. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 9. Sufficient lighting available in the area of work. 10. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

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Current Rating	Hazard Information	Task Status
Medium 	 Fire Burns caused by fire generated by storage or use of hazardous chemicals.	
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are trained and competent in the use of chemicals / cleaning agents. 2. Flammable substances kept separate from other chemicals, preferably in a fireproof cabinet. 3. Suitable and sufficient personal protective equipment (PPE) issued for chemicals being used at all times when chemicals are handled as per COSHH assessments. 4. ABM employees will not mix chemicals unless advised by manufacturer. 5. All chemicals are stored in their original containers. 6. When chemicals are decanted, ABM employees will ensure spillages are minimal and cleared immediately. 7. Fuel is stored in bunded containers away from sources of ignition or flammable materials/ equipment. 8. Safety signs are in place where chemicals are being stored and used.	

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Current Rating	Hazard Information	Task Status
Low 	 Environment Chemicals released in the environment causing harm to aquatic life.	
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will follow the use and disposal instructions listed in the COSHH assessments at all times. 2. No chemical will be disposed off undiluted. 3. All hazardous chemicals will be disposed of through a registered waste carrier as per site procedures. 4. ABM employees will immediately report any accidental release of chemicals in the environment to line manager and the client for appropriate actions to be taken. 5. ABM employees will only use ABM approved chemicals while on site. 6. ABM employees are aware and will follow emergency procedures specific to site when hazardous chemicals had been released into the environment.	

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Current Rating	Hazard Information	Task Status
Low	Lone Working Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

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Current Rating	Hazard Information	Task Status
Low	Movement of Vehicles Struck by moving vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will cordon off sections of the carpark to carry out the task. 2. Warning signs will be in place to highlight the segregated area for incoming vehicles and pedestrians. 3. ABM employees will wear high visibility clothing while working in carparks at all times. 4. Task will be carried out during quiet periods or outside carpark's opening hours, where possible. 5. Regular communication will be carried out with line manager/ security while working in carparks or service yards (every 30 minutes) by radio or phone.	

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Current Rating	Hazard Information	Task Status
Low	⚠️ Electrical Equipment Electric shock from faulty or damaged electrical equipment or leads.	0 0 0
Measures Currently in place to prevent risk of injury		
1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.		

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Current Rating	Hazard Information	Task Status
Low	⚠️ Adverse Weather Cold weather causing loss of dexterity and lack of concentration leading to falling from height or dropping tools/ equipment. Hot weather causing dehydration, skin burns or lack of concentration.	0 0 0
Measures Currently in place to prevent risk of injury		
1. Task will not be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun). 2. Re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents. 3. Regular breaks in place while working in adverse weather conditions. 4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement. 5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments. 6. Use of sun protection skin products while working in direct sunlight. 7. Rotation of work in place for staff working in adverse weather conditions. 8. Facilities to get hot/ cold drinks as needed available in restroom. 9. Suitable place provided for employees to dry their work clothing when not in use 10. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks. 11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments. 12 Employees are advised and encouraged to drink plenty of hot liquids in cold environments. 13. Where possible, task will be scheduled for early or late in the day to avoid heat stress. 14. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible. 15. ABM employees briefed in identifying heat stress symptoms.		

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Current Rating	Hazard Information	Task Status
Low 	Aggressive members of the public Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will provide support and guidance to members of the public. 2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knives, needles, glass etc). 4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides. 6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public. 9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.	

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Related Files