



Risk Assessment - 22622RA

Internal Reference: (FRA07)

Information valid as of 31/07/2025 16:04

Medium



General Details

Assessor	Shaun Duchnowski
Assessment Date	31/07/2025
Assigned Reviewer	Grant Lewis
Next Review Date	31/07/2026
Operation Assessed	ABM_FacilitiesUK_Cleaning - Working in adverse weather conditions

Associated with specific area

- ABM UK Facilities
- Chelsea Football Club
- London - Fulham Road - SW6 - Chelsea FC
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while working in adverse weather conditions.

Overall Current Risk

Medium



Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

Current Rating	Hazard Information	Task Status
Low	Access / Egress Slipping on wet floors/ ice while on site. Tripping over equipment/ cables due to poor housekeeping.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits. 4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site. 5. High viz vests/jackets provided and used while walking around site by ABM employees. 6. ABM employees will use handrails while walking up and down stairs/ ramps around site. 7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. ABM employees will ensure to wear PPE as per method statement instructions while on site. 11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.	

Potential Rating	Additional Controls Required
No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium 	 Adverse Weather Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	
Measures Currently in place to prevent risk of injury		
1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees. 2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents. 3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager. 4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement. 5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments. 6. Use of sun protection skin products while working in direct sunlight. 7. Rotation of work in place for staff working in adverse weather conditions. 8. Facilities to get hot/ cold drinks as needed available in restroom. 9. Suitable place provided for employees to dry their work clothing when not in use. 10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks. 11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments. 12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments. 13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible. 14. ABM employees briefed in identifying heat stress symptoms.		

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Current Rating	Hazard Information	Task Status
Low 	 Aggressive members of the public Verbal or physical abuse towards ABM employees while carrying out the task.	
Measures Currently in place to prevent risk of injury		
1. ABM employees will provide support and guidance to members of the public. 2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knives, needles, glass etc). 4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides. 6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public. 9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.		

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Current Rating	Hazard Information	Task Status
Medium 	 Manual Handling Musculoskeletal injuries caused by lifting and carrying equipment on site when working in adverse weather (heavy rain, snow, ice, excessive heat).	  
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided. 2. Employees will not lift, carry or move any equipment which is beyond their capabilities. 3. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley). 4. ABM employees will split the load if too heavy to handle. 5. ABM employees will not carry out the task if insufficient light in the area. 6. ABM employees will ensure path is clear before carrying the equipment to the area of work. 7. ABM employees will keep area of work tidy at all times. 8. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors, no puddles or ice patches etc.) prior to handling any equipment. 9. Use lifts when transporting equipment between floors, if available. 10. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment. a) think before you lift/ plan the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 11. ABM employees will use stable containers while handling loads. 12. ABM employees will re-organise the activity or environment to further reduce the impact on the individual(s). 13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and they will be using it while carrying out the task. 14. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.	

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Current Rating	Hazard Information	Task Status
Medium 	 Electricity Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	  
Measures Currently in place to prevent risk of injury		
1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment themselves. 6. ABM employees will only use plugs designated for cleaning equipment. 7. ABM employees will not unplug any of the client's equipment while carrying out the task. 8. All equipment used will have non-conductive casing to prevent contact with electricity. 9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task. 11. No electrical equipment will be used outside while snowing or raining by ABM employees unless approved by manufacturer.		

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Current Rating	Hazard Information	Task Status
Low 	 Ergonomics Carrying out repetitive tasks causing repetitive injuries. Sprains and strains injuries when movement is restricted while carrying out tasks.	  
Measures Currently in place to prevent risk of injury		
1. Tasks involving repetitive movements will include regular breaks. 2. ABM manager will arrange staff rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided and worn by ABM employees as per safe systems of work. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. ABM employees will ensure correct posture at all times when using equipment (as per training and instructions received). 6. ABM employees will alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access.		

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Current Rating	Hazard Information	Task Status
Medium 	 Contact with cleaning chemicals ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	  
Measures Currently in place to prevent risk of injury		
1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer. 12. ABM employees will follow good hygiene practices at all times. 13. ABM employees will ensure room/ outside temperatures are according to instructions listed in COSHH assessment for chemicals used.		

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Current Rating	Hazard Information	Task Status
Low 	 Lighting Electrocution, eye strain, headaches, migraines, musculoskeletal and other injuries resulting from insufficient light in the area of work.	  
Measures Currently in place to prevent risk of injury		
1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Repair any lights not working before carrying out task for sufficient lighting. 5. ABM employees will report any faulty lights to line manager/ client for action. 6. Where applicable, ABM employees will ensure lights are kept clean. 7. ABM manager will assess if re-arranging room layout to avoid ABM employees looking towards windows/ roof lights. 8. Where possible, re-position task or light source to provide sufficient light or to reduce brightness.		

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Current Rating	Hazard Information	Task Status
Medium 	 Temperature Heat stress, frost bites, loss of dexterity and other injuries related to incorrect use of equipment cause by adverse weather conditions.	  
Measures Currently in place to prevent risk of injury		
1. ABM employees will re-schedule tasks for later in the day/ alternative day to reduce the risk of exposure to adverse weather conditions, where possible. 2. ABM manager will arrange and allow regular breaks for staff working in hot/ cold or other adverse weather conditions. 3. ABM manager will arrange for task rotation to be implemented for ABM employees working in these environments. 4. ABM manager will arrange for staff rotation to carry out the work. 5. ABM manager will review employee's pre-existing health conditions prior to commencing work and re-assign them to other tasks, where possible. 6. ABM employees are briefed in heat stress symptoms and advised to report to line manager any concerns. 7. ABM employees are encouraged and advised to drink plenty to liquids while working in hot/ humid environments. 8. ABM employees are encouraged to drink plenty of hot drinks while working in cold temperature. 9. ABM employees are provided and wearing adequate PPE as per method statements while working in adverse weather conditions. 10. ABM employees are advised to take their breaks in the shade when working outside in the sun or inside, in warm and dry rooms/ areas when working outside in wet or cold conditions. 11. ABM employees are advised to remove PPE when resting/ on break to help encourage heat loss. 12. ABM employees will ensure sufficient and suitable ventilation is in place while working in hot/ humid environments.		

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Current Rating	Hazard Information	Task Status
Medium 	 Slip, Trip and Falls Slipping on wet surfaces due to lack of concentration, insufficient safety signage in the area, ice patches or heavy rain. Tripping over equipment or personal belongings due to poor housekeeping.	  
Measures Currently in place to prevent risk of injury		
1. ABM employees will ensure sufficient lighting available in the area of work. 2. ABM employees are to ensure that the environment to their destination is clear of obstructions. 3. Work areas will be kept clean and tidy by ABM employees while carrying out task. 3. Where possible, equipment used will be battery operated. 4. ABM employees will follow good housekeeping of cables at all times to prevent damages or tripping hazards. 5. ABM employees will ensure that any spillages/ leaks are cleared straight away. 6. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors, loose carpet tiles, ice patches for action. 7. ABM employees will ensure that while moving equipment their vision and direction of travel is not obscured. 8. Where ABM employees notice items on the floor where someone could trip over them, they will remove them or arrange for them to be removed or for the area to be made safe. 9. ABM will ensure to wear PPE as per method statement's instructions. 10. ABM employees will avoid routes where ice patches are present, where possible. 11. ABM employees will discuss with line manager/ client re-scheduling task for later/ earlier in the day when ice/ frost has melted or area had been gritted. 12. ABM employees will ensure the area will be left tidy once has been completed.		

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Current Rating	Hazard Information	Task Status
Medium 	Lone Working Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team. 7. Re-schedule task for later in the day/ alternative day when weather conditions have improved. 8. Where possible, task will be carried out in teams of minimum 2 ABM employees.	

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Current Rating	Hazard Information	Task Status
Medium 	 Machinery Losing control of the equipment during wet, foggy or icy conditions leading to minor to major injuries. Equipment damages leading to electrocutions, musculoskeletal and other injuries.	  
Measures Currently in place to prevent risk of injury		
1.ABM employees will ensure that any machine used is appropriate for the job and is well maintained. 2. All equipment used by ABM employees will be serviced and maintained as per manufacturer's guidelines. 3. ABM employees will ensure safety measures are all checked including guards, isolators, locking mechanisms, emergency off switches etc. prior to use. 4. ABM employees will not use any equipment where damages/ faults had been identified. 5. ABM employees will report damaged equipment to manager or client for repairs/ replacement to be arranged. 6. ABM employees will remove damaged equipment from use and tag it 'Do not use'. 7. ABM employees will be given sufficient and suitable training so that they are competent to use the machines correctly in accordance with manufacturer's instructions. 8. ABM employees will wear appropriate PPE before operating the machine (e.g. safety glasses, gloves, safety boots) as per method statement instructions. 9. ABM employees will carry a fully operational radio/ mobile phone while on site to be able to raise an alarm in the event of an accident or emergency – especially when working alone. 10. ABM employees will not use a machine or appliance that has a danger sign attached to it. Ensure that only an authorised person removes the sign after confirming that they are satisfied that the machine or process is now safe to use. 11. ABM employees will ensure not to wear loose clothing, chains or have loose, long hair that could be pulled into the moving parts of the machine. 12. ABM employees will not distract someone that may be using a machine. 13. ABM employees will ensure not to remove any safety guards fitted to prevent access to dangerous moving parts of the machine. 14. ABM employees will not temper with or modify any equipment. 15. ABM employees will follow manufacturer's instructions regarding indoor or outdoor use of equipment. 16. ABM employees follow manufacturer's instructions and not expose certain parts of equipment to rain/ snow/ ice (e.g. engine).		

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Current Rating	Hazard Information	Task Status
Medium 	 Fire Fire caused by faulty or damaged equipment not reported. Fire caused by chemicals used in environment where ignition is likely to occur.	  
Measures Currently in place to prevent risk of injury		
1. All ABM employees will report any faulty or damaged equipment immediately to line manager or client for appropriate actions to be taken. 2. ABM employees will not overload sockets but make use of all other sockets available. 3. All equipment used by ABM employees will have a valid PAT test tag on. 4. ABM employees will not use equipment where PAT test tag is missing or out of date. 5. Extension cords will only be used as temporary measures to supply electricity. 6. ABM employees will ensure to follow environmental instructions listed in the COSHH assessments for chemicals used to prevent creating suitable conditions for ignition.		

Potential Rating	Additional Controls Required
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