



Risk Assessment - 22629RA

Internal Reference: (FRA14)

Information valid as of 31/07/2025 15:44

Medium



General Details

Assessor	Shaun Duchnowski
Assessment Date	31/07/2025
Assigned Reviewer	Grant Lewis
Next Review Date	31/07/2026
Operation Assessed	ABM_FacilitiesUK_Cleaning - Spillage containment and cleaning

Associated with specific area

- ABM UK Facilities
- Chelsea Football Club
- London - Fulham Road - SW6 - Chelsea FC
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst containing and cleaning spillages.

Overall Current Risk

Medium



Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Lone Workers
- Maintenance Staff
- Office Staff
- Other Service Providers
- Security Officers
- Visitors
- Volunteers

Current Rating	Hazard Information	Task Status
Medium	Access / Egress Operatives being knocked over by moving pedestrians or vehicles	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits. 4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. ABM employees will use handrails while walking up and down stairs/ ramps around site. 7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. ABM managers will ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.	

Potential Rating	Additional Controls Required
No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	Ergonomics ABM employees carrying out repetitive tasks causing repetitive strains (WRULD's).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

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No Score	No Remedial Actions Entered If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low 	 Hazardous Substance ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

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Current Rating	Hazard Information	Task Status
Low 	 Lighting Lack of lighting causing the straining of eyes, eye discomfort and headaches. Lack of lighting leading to incorrect use or equipment.	
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will carry out the task when sufficient natural or artificial light available. 2. ABM employees will re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles. 5. High visibility clothing will be worn for the duration of work by all ABM employees. 6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out and the hazards in the area. 7. ABM employees will report any broken lights to line manager for action.	

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Current Rating	Hazard Information	Task Status
Low 	 Manual Handling WRULD / Sprains or back damage from manual lifting of tools and/or equipment.	  
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees. 2. Yearly TBTs regarding manual handling completed by all ABM employees. 3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 4. ABM employees will split the load if too heavy to handle. 5. ABM employees will not carry out the task if insufficient light in the area. 6. ABM employees will ensure the path to their destination is clear before carrying the load. 7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead. 8. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 10. Chemicals are decanted in spray bottles prior to use. 11. Where task is carried out over long periods of time regular breaks will be taken. 12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.	

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Current Rating	Hazard Information	Task Status
Medium 	 Lone Working Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	  
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 3. Regular radio communication with the team and CCTV monitoring during core hours. 4. High viz vests/ jackets to be worn at all times by ABM employee working alone. 5. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 6. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 7. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

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Current Rating	Hazard Information	Task Status
Low	⚠️ Noise Short or long term exposure to noise in the working areas generated by equipment used will lead to hearing damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will wear hearing protection when noise in the work area is over the UEAV (85dbA). 2. Alternative equipment to be used to reduce the noise levels, if possible. 3. Noise assessment to be undertaken in the area of work, if required. 4. ABM manager will arrange rotation of staff will be in place to reduce the exposure to noise.	

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Current Rating	Hazard Information	Task Status
Low	⚠️ Slip, Trip and Falls Tripping over materials and trailing leads. Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. ABM employees will ensure good housekeeping to be used at all times, no trailing leads, equipment will be stored away appropriately. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM employees will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated. 13. ABM employees will not use excessive amount of water while cleaning the floor. 14. ABM employees will ensure that there is adequate lighting for the task being carried out. 15. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.	

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Current Rating	Hazard Information	Task Status
Low 	 Sharp Objects Puncture injuries and contamination caused by sharp objects present in areas with limited visibility.	  
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc). 2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in toilets or other areas cleaned. 3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site. 4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement. 5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 6. Any waste bags will be carried away from body to prevent contact with sharps. 7. ABM employees will not empty a waste bin by hand, they will replace the bag. 8. ABM employees will ensure to wear puncture resistant hand protection while handling equipment.	

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Current Rating	Hazard Information	Task Status
Medium 	 Ventilation Fumes coming from the containment of contaminants leading to lack of oxygen.	  
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that respiratory protection is worn where spillage has been identified to release fumes. 2. Where vapours released by the spillage are strong, ABM employees will stop immediately, open windows/ doors and allow to spillage to ventilate before proceeding. 3. ABM employees will ensure to ventilate the area before starting the task. 4. ABM employees will ensure to assess the type of spillage prior to commencing the containment and cleaning process. 5. ABM employees will ensure that chemicals used to clear or clean the spillage do not react with the spillage content. 6. ABM employees are trained and competent to deal with spillages on site.	

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Current Rating	Hazard Information	Task Status
Medium 	 Fire Ignition of flammable contaminants when dealing with spillages.	  
Measures Currently in place to prevent risk of injury		
1. ABM employees will remove any existing flammable items from the work area. 2. ABM employees will ensure that fire extinguishers are in place and clearly marked for type of fire in the vicinity of the spillage. 3. Once spillage has been assessed, tools used will be in accordance with the type of spillage (where spillage has been identified to be flammable, no tools that could ignite will be used. 4. Fire emergency procedures are in place and ABM employees dealing with the spillage will be trained and know exactly what his/ hers responsibilities are in case of a fire. 5. Fire alarm system regularly tested and maintained. 6. Adequate means of escape provided and all ABM employees on site are aware and have been trained to correctly and safely evacuate in case of an emergency. 7. All fire exit marking are regularly inspected and in place across site.		

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Current Rating	Hazard Information	Task Status
Medium 	 Biological Working in areas where vermin are likely to be found can lead to bacterial or viral contamination. Contamination with blood borne viruses/ body fluids while cleaning spillages.	  
Measures Currently in place to prevent risk of injury		
1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary). 10. ABM employees will report the incident to supervisor for further investigation if applicable. 11. Bio-hazard kits must be made available to ABM employees to use while carrying out their tasks on site.		

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Current Rating	Hazard Information	Task Status
Medium 	 Electrical Equipment Contact with electrically live surface, electric shock. Entrapment, entanglement or crushing injuries if caught in moving parts.	  
Measures Currently in place to prevent risk of injury		
1. Guards must not be removed from moving parts of equipment. 2. Where moving parts are not protected, the machine is to be taken out of service. 3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition. 4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'. 5. Damaged equipment will be reported to line manager and client for action. 6. PAT test record and service must be in date at the time of the checks. 7. Maintenance and service of equipment will be carried out as per manufacturer's instructions. 8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment. 9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged. 10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.		

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Current Rating	Hazard Information	Task Status
Low 	 Electricity Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	  
Measures Currently in place to prevent risk of injury		
1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 6. ABM employees will only use plugs designated for cleaning equipment. 7. ABM employees will not unplug any of the client's equipment while carrying out the task. 8. All equipment used will have non-conductive casing to prevent contact with electricity. 9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task. 11. All cleaning cloths will be rung as much as possible prior to wiping any electric light switches or plug sockets. 12. ABM employees will not touch any fixture where exposed wires are visible, they will immediately report it to line manager or client. 13. ABM employees will ensure all hand dryers are switched off prior to being cleaned and switched back on upon completion.		

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Current Rating	Hazard Information	Task Status
Medium 	PPE (Personal Protective Equipment) Increase risk to contamination with biological agents due to incorrect or insufficient PPE provided.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE approved/provided by ABM. 2. ABM employees will wear PPE as per method statement's instructions. 3. All PPE is visually checked prior to use. 4. Damaged PPE will be replaced immediately. Where required, line manager will be notified to provide a replacement or order a new set. 5. Where PPE gets damaged during the task, ABM employees will replace it immediately. 6. PPE provided is suitable and sufficient for the task.	

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Current Rating	Hazard Information	Task Status
Low 	Environmental Environment contamination due to the spillages entering drains, sewage or ground.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees attending the spillage will ensure to contain the spillage and prevent it from entering the drains, sewage or ground. 2. ABM employees will assess the severity of the spillage and call emergency services or specialist contractors if required. 3. ABM employees will make sure that all contaminated spillage kits are placed in secured containers ready for disposal. 4. ABM employees will ensure waste is collected according to it's nature by a specialist waste contractor. 5. ABM employees will ensure that contaminated waste will not spill or damage any equipment/ tools or the environment while awaiting to be collected.	

Potential Rating	Additional Controls Required
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Related Files