Risk Assessment - 22260RA

Internal Reference: (FRA001)

Information valid as of 15/09/2026 16:22

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Negotiating areas containing Vehicular movement

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out duties in areas where there are vehicular movement (Carparks, Loading bays, Service Yards, Highways etc).

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Driver
- Employees
- Lone Workers
- Machine Operators
- Maintenance Staff
- Members of the Public
- Office Staff
- Other Service Providers
- Outdoor Workers
- Passengers
- Security Officers
- Trainees / Young Persons
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Insignificant	**Lighting** Lack of lighting leading to a reduced visibility of team members	0 0 0
	Measures Currently in place to prevent risk of injury	
	- ABM Team members must always look to use well-lit paths and walkways - You must raise any lighting concerns with your line management/client teams whereby you feel you are vulnerable within the working area - Any defects with the site lighting must be reported to the site management team for rectification - Team members must always ensure they remain visible at all times of the day including low light conditions (Hi-Viz, Bright clothing etc) - Any defects or foliage which is believed to reduce team member visibility must be escalated to your line management/client team	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	- ABM team member will ensure they have advised their line manager that they are lone working for a period of time. - Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). - Regular radio communication with the team and CCTV monitoring during core hours. - High viz clothing, as supplied to be worn at all times by ABM employee working alone. - ABM team members will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. - ABM team member will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. - ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vehicles** Being struck by an electric vehicle due to low level noise and speed at which they travel	0 0 0

Measures Currently in place to prevent risk of injury

- All team members to remain extra vigilant when working in areas containing known electric vehicles
- Ensure you make yourself visible to drivers at all times
- Expect vehicles to accelerate quickly and quietly
- Stick to illuminated pathways and use designated crossings
- Wear your allocated hi-viz clothing as prescribed by the site rules
- In low light conditions or poor visibility, allow yourself additional time to complete crossing or negotiate carparks, loading bays and service yards
- When driving an electric vehicle please ensure you pay attention the site speed limits and make sure you are seen by pedestrians and other road users

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with Vehicle/Plant** Personal injury due to be being struck by, or striking someone with a vehicle	0 0 0

Measures Currently in place to prevent risk of injury

- Only use entry and exit points that are adequately illuminated to ensure you remain seen at all times.
- Only use designated walkways, ensuring that they are are clearly marked and signed for all pedestrians and road users.
- Remain vigilant and take extra care when walking across any areas where vehicles may be present.
- Ensure you wear any required High viz vests/jackets/trousers or other clothing provided while walking around the site.
- Report any hazards (e.g. damaged/ loose pavements/ pot holes, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
- Ensure all ABM team members, visitors or contractors are aware of any known site traffic hazards and egress routes in case of an emergency.
- Report any damaged crossings/ barriers/ hatching/ road markings/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
- When driving within carparks ensure you reduce your speed to match the site speed limits, use a banksman when necessary, and remain extra vigilant for pedestrian and other vehicle movement
- Ensure you obey any safety signs in place to highlight the hazards in the area, specifically those which determine speed limits and at crossing points to warn of traffic.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22261RA

Internal Reference: (FRA002)

Information valid as of 16/09/2026 14:53

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Cleaning pigeon droppings

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst cleaning areas with pigeon droppings present.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Lone Workers
- Machine Operators
- Maintenance Staff
- Other Service Providers
- Outdoor Workers
- Security Officers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Contact with biohazards or sharp objects leading to mild to serious health conditions to ABM employees (e.g. hepatitis).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check their PPE before use. 2. ABM employees will not use any damaged or faulty PPE. 3. ABM employees will replace any damaged PPE prior to commencing task. 4. ABM employees will ensure that PPE used is as per instructions listed in the safe systems of work/ method statements. 5. ABM employees will immediately replace any damaged PPE that occurred during use and report to first aiders if any puncture injuries occurred.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains injuries while handing injured people.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Tasks involving repetitive movements will include regular breaks. 2. ABM employee rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment or handling people (as per training and instructions received). 6. ABM employees will alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** ABM employees exposed to contamination with blood borne viruses/ body fluids while handling and cleaning biohazard waste leading to a potentially developing a variety of health conditions (e.g. hepatitis, diarrhoea, vomiting etc.).	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that all cuts or skin damage will be covered with plasters / bandages prior to commencing task.
2. Any damaged PPE will be immediately replaced by ABM employees.
3. Spillage kits used to clean up any body fluids spillages as instructed.
4. Any skin contact with contaminated area will be immediately reported to line manager and first aider.
5. ABM employees will use PPE as instructed in the method statement.
6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team.
7. Trained and competent ABM employees are to undertake this task.
8. COSHH assessment and SDS available to ABM employees for chemicals used during this task.
9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** Incorrect or insufficient spillage kits leading to exposure and contamination with various pathogens while dealing with waste or sharp items.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM managers will ensure spill kit are to contain the following items: yellow biohazard bag and containers for disposal of waste material, plastic scraper and pan for spills, quantity of powder to absorb liquid, disposable plastic gloves, disposable plastic apron, eye protection (disposable or reusable), mask to protect against inhalation and any items that are deemed necessary.
2. ABM employees will not carry out the task if insufficient equipment is available to use prior to commencing task.
3. ABM employees will ensure that equipment is thoroughly checked prior to use.
4. ABM employees will not use any tools or equipment that has been identified as damaged but replace it prior to commencing the task.
5. ABM employees will report to their line manager when any components of the kit used requires replacing.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors/ ice while in the area of work or getting to and from it. Tripping over equipment/ cables/ waste stored due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. ABM employees will ensure to wear PPE as per method statement instructions while on site.
11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.
12. ABM employees will ensure that all waste is stored in designated areas and no walkways are obstructed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing when using chemicals to clean the areas.
10. ABM employees will ensure safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will follow good hygiene practices at all times.
13. ABM employees will ensure room/ outside temperatures are according to instructions listed in COSHH assessment for chemicals used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees.
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
3. ABM employees will not lift, carry, or move any equipment or people which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley/ wheelchair).
5. ABM employees will bring equipment separately if to heavy to handle.
6. ABM employees will not ensure there is sufficient light available in the area while people are being provided with first aid.
7. Ensure path is clear before carrying the equipment to the area of work.
8. Keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g., no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment or people between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported, and correction actions implemented to prevent reoccurrences.
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
14. ABM employees will use stable containers while handling loads.
15. Reorganise the activity or environment to further reduce the impact on the individual(s).
16. ABM employees will utilise mechanical lifting aids or equipment.
17. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
18. Where equipment subject to hot works has to be moved, ABM employees will ensure it has completely cooled down prior to moving.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Animal and Insects** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that personal hygiene is carried out after all work that involves dealing with waste or in areas where there might be vermin contamination to ensure that there is no cross contamination.
2. ABM employees will wash hands with plenty of water and soap after working in areas with potential vermin contamination, wash clothing if necessary
3. Only trained ABM employees will undertake hazardous works.
4. Bio-hazard kits available and must be used by ABM employees if required.
5. ABM employees will ensure to report any incidents where contact has been made with animals, insects or waste from vermin.
6. ABM employees will ensure to wear PPE as instructed in the respective method statement and replace any that is damaged immediately.
7. ABM employees will ensure to attend hospital if subject to any bits while working.
8. ABM employees will not access any areas where they are not able to check prior.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** ABM employees tripping over materials/ equipment/ trailing leads due to poor housekeeping. Slipping on wet floors due to leaving floors to wet while cleaning.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs training carried out yearly regarding slips, trips, or falls by all ABM employees.
8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition.
9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary.
10. Area of work must be kept tidy at all times.
11. All tools to be kept in the toolbox when not in use.
12. Any spillages/ leaks must be cleared straight away.
13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
14. Loads should not obscure vision of the direction of travel.
15. Work area is left clean and tidy once task is complete.
16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
17. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
18. ABM employees will ensure equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. No lone working will be carried out by ABM employees where there are no means of communication (e.g. no radio, no phone service) with colleagues or client (e.g. security, site manager etc.).
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. Work in teams of 2 during this task, where possible.
5. Radio will be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees have advised their line manager that they are lone working and then regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM manager will identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc prior to working alone).
8. Regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious staff/ members of the public in the vicinity of their working area.
14. Specific lone work assessments to be carried out, where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22262RA

Internal Reference: (FRA003)

Information valid as of 15/09/2026 16:25

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Waste management

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working with waste, including baler and compactor operations.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electrical faults which could cause fires, fire or explosion where electricity could be the source of ignition.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All equipment will be lock and secure when not in use. 2. All equipment will be visually checked prior to use by member of the ABM team. 3. No electrical equipment where damages/faults had been identified will be used. 4. Good housekeeping of cables at all times to prevent damages. 5. No equipment will be modified, and no parts will be added or removed while in operation unless advised by manufacturer. 6. Trained and competent ABM employees only will use equipment on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** ABM employees tripping over materials/ equipment/ trailing leads due to poor housekeeping. Slipping on wet floors due to weather conditions or contaminants.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Changes in floor levels will be clearly marked. 2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken. 3. Fire exits will be kept clear at all times. 4. Any faulty emergency lights will be reported to line manager for immediate action to be taken. 5. Any spillages are immediately marked and cleared out. 6. Building emergency evacuation procedures are understood by all ABM staff and contractors. 7. TBTs training carried out yearly regarding slips, trips, or falls by all ABM employees. 8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition. 9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary. 10. Area of work must be kept tidy at all times. 11. All tools to be kept in the toolbox when not in use. 12. Any spillages/ leaks must be cleared straight away. 13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action. 14. Loads should not obscure vision of the direction of travel. 15. Work area is left clean and tidy once task is complete. 16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 17. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 18. ABM employees will ensure equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. ABM employees will report any faulty lights to line manager/ client for action. 5. Where applicable, ABM employees will ensure lights are kept clean.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Contact with biohazards or sharp objects leading to mild to serious health conditions to ABM employees (e.g. hepatitis).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check their PPE before use. 2. ABM employees will not use any damaged or faulty PPE. 3. ABM employees will replace any damaged PPE prior to commencing task. 4. ABM employees will ensure that PPE used is as per instructions listed in the safe systems of work/ method statements. 5. ABM employees will immediately replace any damaged PPE that occurred during use and report to first aiders if any puncture injuries occurred.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Entrapment** Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that all guards are in place prior to operating any waste equipment (e.g. balers or compactors) as per manufacturer's instructions.
2. ABM employees will ensure not to override any protective/ safety devices on equipment.
3. ABM employees operating equipment will ensure that the area surrounding the equipment is clear and no people are present beyond the marked zone.
4. ABM employees will ensure that no blockages are cleared while equipment is operating.
5. ABM employees will ensure to fully isolate the equipment prior to clearing any blockages.
6. ABM manager will ensure that only trained and competent ABM employees will operate the equipment.
7. ABM employees will ensure to check the equipment prior to operating and if any damages noticed they will not proceed with the task until the damage had been repaired.
8. ABM employees will ensure to report any damages to the equipment to the line manager or the client immediately.
9. ABM employees will not climb onto any equipment under any circumstance and reason.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Becoming physically fatigued and developing minor aches and pains in joints and limbs, which could progress into more serious musculoskeletal problems.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tasks involving repetitive movements will include regular breaks.
2. ABM employee rotation in place to reduce repetitive tasks being carrying out.
3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. Ensure correct posture at all times when using equipment or handling people (as per training and instructions received).
6. ABM employees will alternate tasks, where possible, to reduce repetition.
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Noise in the working areas leading to hearing damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will wear hearing protection when noise in the work area is over the UEAV limit(85dbA). 2. Alternative equipment to be used to reduce the noise levels. 3. Noise assessment to be undertaken in the area of work. 4. Rotation of staff will be in place to reduce the exposure to noise.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Animal and Insects** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that personal hygiene is carried out after all work that involves dealing with waste or in areas where there might be vermin contamination to ensure that there is no cross contamination. 2. ABM employees will wash hands with plenty of water and soap after working in areas with potential vermin contamination, wash clothing if necessary 3. Only trained ABM employees will undertake hazardous works. 4. Bio-hazard kits available and must be used by ABM employees if required. 5. ABM employees will ensure to report any incidents where contact has been made with animals, insects or waste from vermin. 6. ABM employees will ensure to wear PPE as instructed in the respective method statement and replace any that is damaged immediately. 7. ABM employees will ensure to attend hospital if subject to any bites while working. 8. ABM employees will not access any areas where they are not able to check prior.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in areas with limited visibility.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc).
2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in the areas where they are carrying out the task.
3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site.
4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement or using equipment to avoid contact.
5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste.
6. Any waste bags will be carried away from body to prevent contact with sharps.
7. ABM employees will not empty a waste bin by hand, they will replace the bag.
8. ABM employees will not pick up any shards with wearing using the equipment provided.
9. ABM employees will ensure that any bins handled are kept away from them while being moved.
10. ABM employees will ensure to wear PPE as instructed in the relevant method statement.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** Musculoskeletal injuries caused by lifting and carrying equipment on site when handling waste bins, loading or unloading compactors or any equipment/ waste.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Employees will not lift, carry or move any equipment which is beyond their capabilities.
3. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure path is clear before carrying the equipment to the area of work.
7. ABM employees will keep area of work tidy at all times.
8. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors, no puddles or ice patches etc.) prior to handling any equipment.
9. Use lifts when transporting equipment between floors, if available.
10. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
a) think before you lift/ plan the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
11. ABM employees will use stable containers while handling loads.
12. ABM employees will re-organise the activity or environment to further reduce the impact on the individual(s).
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and they will be using it while carrying out the task.
14. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Adverse Weather** Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees.
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vehicles** ABM employees being knocked over by moving vehicles while in the service yards causing mild to serious injuries (e.g. cuts, bruises, fractures etc.).	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure to always use designated pedestrians path while in the service yard.
2. ABM employees will ensure to always check vehicle movement prior to moving on site.
3. ABM employees will ensure to wear high visibility clothing while working in the service yard or any areas where there is vehicles moving.
4. ABM employees will ensure that the area of work is segregated and visible to moving traffic at all times.
5. ABM employees will ensure that there is sufficient light available while working and any faulty/ damaged lights are reported to line manager/ client to repair or replace.
6. Where possible, ABM employee will carry out their tasks during less busy hours.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors/ ice while on site. Tripping over equipment/ cables due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated to and from the service yard or area where waste is segregated and stored..
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. ABM employees will ensure to wear PPE as per method statement instructions while on site.
11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22263RA

Internal Reference: (FRA004)

Information valid as of 15/09/2026 16:30

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Using a janitorial trolley

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while handling trolleys on and of site.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Electrical Equipment** Contact with electrically live surface, electric shock. Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Guards must not be removed from moving parts of equipment. 2. Where moving parts are not protected, the machine is to be taken out of service. 3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition. 4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'. 5. Damaged equipment will be reported to line manager and client for action. 6. PAT test record and service must be in date at the time of the checks. 7. Maintenance and service of equipment will be carried out as per manufacturer's instructions. 8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment. 9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged. 10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Exposure to harmful fumes causing skin, respiratory conditions, burns, damage to eyes and other related injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not clean trolleys with flammable or toxic solvents. 2. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS. 3. Recommended PPE should be worn at all times as instructed in the COSHH assessment. 4. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin. 5. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 6. COSHH assessment and SDS are read and understood by staff prior to using chemicals. 7. COSHH TBT in correct and safe use of chemicals are refreshed yearly. 8. Only ABM approved chemicals are to be used on site. 9. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use with controlled access. 10. Any works with hazardous substances will be carried out in a well ventilated area with sufficient airflow.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/ or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
11. Where task is carried out over long periods of time regular breaks will be taken.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Maintenace** Poor/ lack of maintenance of trolleys leading to accidents while being handled.	0 0 0

Measures Currently in place to prevent risk of injury

1. Trolleys must be subject to regular maintenance to ensure they are free from damages.
2. ABM employees will not remove or damage any inspection tags on the equipment if present.
3. ABM employees will carry out a pre-use visual check prior to moving trolleys.
4. Any faults/ damaged found during the check will be immediately reported to line manager or client for action.
5. ABM employees will remove equipment from use and ensure a visible tag is placed on it saying 'Do not use'.
6. Maintenance and repairs will only be carried out by trained and competent ABM employees or contractors.
7. ABM employees will not add, remove or attempt to fix equipment unless qualified to do so.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials/ equipment due to poor housekeeping of the working area. Slipping on wet surfaces due to spillages or weather conditions. Tripping over unmarked uneven floor surfaces.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
5. ABM employees will ensure good housekeeping to be used at all times, no trailing leads, equipment will be stored away appropriately.
6. All cleaning activities will be protected by warning signage/barriers.
7. ABM employees will have suitable safety shoes with a good tread on their soles as per method statement.
8. Spillages will be cleared immediately.
9. Water or chemicals will not be used in excess while cleaning is in progress.
10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
12. Where possible, equipment use will be battery operated.
13. ABM employees will not use excessive amount of water while cleaning the floor.
14. ABM employees will ensure that there is adequate lighting for the task being carried out.
15. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Maneuvering in tight spaces** Manoeuvring trolleys in tight spaces leading to strains and sprains on ABM employees, injuries to members staff or property damage to the client or clients/ tenants assets.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will review the route to be taken and ensure there is sufficient space to move the trolleys around corners or any other tight spaces on site.
3. ABM employees will manoeuvre trolleys in tight spaces with care not to damage any furnishings.
4. ABM employees will ensure to wear PPE as per method statement instructions.
5. ABM employees are trained and competent to manoeuvre trolleys on site. TBTs in manual handling completed yearly.
6. ABM employees will take the necessary time to move trolleys in tight spaces.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Housekeeping** Untidy work area result in tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure clean and clear work area before any work has started.
2. ABM employees will not rely on other to tidy the work area after work is finished.
3. ABM staff will ensure the work area is kept clean and tidy while task is being carried out.
4. ABM employees will clear and dispose of rubbish as it accumulates and empty the trolley regularly.
5. ABM employees will notify line manager/ client if there is waste that cannot removed for further arrangements to be made to ensure correct disposal.
6. ABM employees will ensure all trolleys are stored in their designated areas on site.
7. ABM staff will ensure no tools, materials or equipment are left behind once task had been completed.
8. Storage area will be kept clean and tidy at all times by ABM employees.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains. Sprains and strains injuries when movement is restricted while handling trolleys as well as while sudden movement of equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements.
2. ABM managers will implement rotation of work force to complete the task, if required.
3. PPE will be used by ABM employees as per method statement instructions.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. ABM employees will ensure correct posture at all times when using equipment (as per training instructions received).
6. ABM employees will ensure not to overload the trolley as this will make it more difficult to handle.
7. ABM employees will ensure that the trolley size is suitable and they are able to handle it around the building.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by pedestrians entering/ leaving rooms or handling trolleys. Slipping on wet floors. Tripping over materials/ equipment due to poor housekeeping/ lighting.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that all entry and exit points are adequately illuminated prior to moving trolleys around site. 2. ABM employees will ensure all walkways are clearly marked and signed. 3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits. 4. ABM employees will use designated walkways at all times. 5. ABM employees will ensure to use handrails while walking up and down stairs/ ramps around site. 6. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 7. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 8. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 9. High viz vests/ jackets provided and used by ABM employees while walking around site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22264RA

Internal Reference: (FRA005)

Information valid as of 15/09/2026 16:34

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Litter picking

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out litter picking around site.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 3. Regular radio communication with the team and CCTV monitoring during core hours. 4. High viz vests/ jackets to be worn at all times by ABM employee working alone. 5. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 6. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 7. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that personal hygiene is carried out after all tasks are completed to ensure that there is no cross contamination (wash hands with plenty of water and soap; wash clothing and any contaminated equipment, if necessary). 2. Only trained ABM employees are to undertake work vermin is likely to be present. 3. Bio-hazard kits available to use. 4. Report the incident to supervisor for further investigation where applicable. 5. COSHH assessment to be consulted prior to using any spillage kits. 6. PPE will be worn as per instructions listed in the method statement. 7. Affected area will be immediately segregated to prevent access by unauthorised personnel. 8. All open wounds will be covered with dressing, bandages or plasters prior to commencing task. 9. If after completion of task an operative feel unwell, a doctor should be contacted as soon as possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** ABM employees tripping over materials and trailing leads due to poor housekeeping. Leaving floors to wet while cleaning will cause slipping incidents to ABM employees and anyone else in the area.	0 0 0

Measures Currently in place to prevent risk of injury
1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. Area of work will be kept clean and tidy at all times. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Noise in the working areas generated by equipment used leading to hearing damage.	0 0 0

Measures Currently in place to prevent risk of injury
1. Operatives to wear hearing protection when noise in the work area is over the UEAV (85dbA). 2. Alternative equipment to be used to reduce the noise levels. 3. Noise assessment to be undertaken in the area of work. 4. Rotation of staff will be in place to reduce the exposure to noise.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the are of work from incoming pedestrians or vehicles.
5. High visibility clothing will be worn for the duration of work.
6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Collison with ...** Pedestrians or buildings being struck by equipment used to carry out the task.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not cross the segregation area without prior access request. 2. ABM employees will not use the equipment unless trained and competent to do so. 3. ABM employees will follow manufacturer's instructions when equipment is being used to clean floors. 4. Fill in and sign pre-use check sheets if required for the particular machines used while cleaning. 5. Equipment will be immediately switched off if pedestrians or staff are present within the segregation area. 6. Line managers/ supervisors will carry out regular checks to ensure equipment is used correctly and all safety precautions had been followed. 7. Task will be organized during quiet periods/ reduced footfall on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** ABM employees exposed to electric shock from faulty or damaged electrical equipment or leads.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
4. ABM employees will not attempt to use damaged equipment.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
6. ABM employees will only use plugs designated for cleaning equipment.
7. ABM employees will not unplug any of the client's equipment while carrying out the task.
8. All equipment used will have non-conductive casing to prevent contact with electricity.
9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** ABM employees exposed to dust coming from sweeping floors leading to lung related conditions (e.g. asthma).	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure PPE to be in good condition, as per safe systems of work, and free from damages.
2. ABM employees will ensure safety signs are placed in visible locations to highlight the hazards in the area.
3. All accidents/ incidents/ near misses are reported by ABM employees and correction actions implemented to prevent reoccurrences.
4. ABM employees will undertake toolbox talks awareness training in dealing with dust.
5. ABM employees will ensure that dust generated during task is removed immediately by using a vacuum cleaner (with a HEPA filter).
6. A light mist of water is sprayed on the floor to prevent dust from becoming airborne.
7. Dust masks will be worn in areas with excessive dust as per safe systems of work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** ABM employees exposed to entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0

Measures Currently in place to prevent risk of injury

1. Guards must not be removed from moving parts of equipment
2. Where moving parts are not protected, the machine is to be taken out of service.
3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition.
4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'.
5. Damaged equipment will be reported to line manager and client for action.
6. PAT test record and service must be in date at the time of the checks.
7. Maintenance and service of equipment will be carried out as per manufacturer's instructions.
8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment.
9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged.
10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Weather** ABM employees working in adverse weather conditions leading to sun stroke, frost bites, pneumonia etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. External floor surfaces will not be cleaned during adverse weather conditions (extreme heat, heavy rain, gale winds).
2. ABM manager will arrange for task to be rescheduled for alternative day where adverse weather conditions are present.
3. Waterproof and warm clothing are provided to ABM employees when working outdoors.
4. Regular breaks will be taken to allow ABM employees to get worm/ cool down or get dry.
5. All ABM employees will ensure PPE is worn as per method statement instructions at all times.
6. ABM manager will ensure rotation of staff is put in place where task requires to be completed over several hours.
7. Sun screen lotion provided to ABM employees during hot temperatures when working outdoors.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22265RA

Internal Reference: (FRA006)

Information valid as of 15/09/2026 16:37

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Hard surface cleaning

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst cleaning hard surfaces and floors.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Employees
- Maintenance Staff
- Members of the Public
- Office Staff
- Other Service Providers
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Increase risk to contamination with biological agents due to incorrect or insufficient PPE provided.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE approved/provided by ABM. 2. ABM employees will wear PPE as per method statement's instructions. 3. All PPE is visually checked prior to use. 4. Damaged PPE will be replaced immediately. Where required, line manager will be notified to provide a replacement or order a new set. 5. Where PPE gets damaged during the task, ABM employees will replace it immediately. 6. PPE provided is suitable and sufficient for the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will provide support and guidance to members of the public. 2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc). 4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides. 6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public. 9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
4. ABM employees will not attempt to use damaged equipment.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
6. ABM employees will only use plugs designated for cleaning equipment.
7. ABM employees will not unplug any of the client's equipment while carrying out the task.
8. All equipment used will have non-conductive casing to prevent contact with electricity.
9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.
11. All cleaning cloths will be rung as much as possible prior to wiping any electric light switches or plug sockets.
11. ABM employees will not touch any fixture where exposed wires are visible, they will immediately report it to line manager or client.
12. ABM employees will ensure all hand dryers are switched off prior to being cleaned and switched back on upon completion.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in the work in areas with limited visibility.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc).
2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in toilets.
3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site.
4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement.
5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste.
6. Any waste bags will be carried away from body to prevent contact with sharps.
7. ABM employees will not empty a waste bin by hand, they will replace the bag.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** Damaging hands when working with chemical substances	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray chewing gum removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Safety signs will only be removed once the floor is completely dry.
5. ABM employees will ensure that the safety signs used are visible upon approaching the location and allow easy access to the toilets.
6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
7. Area of work will be kept clean and tidy at all times.
8. All cleaning activities will be protected by warning signage/barriers.
9. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
10. Spillages will be cleared immediately.
11. Water or chemicals will not be used in excess while cleaning is in progress.
12. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
13. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
14. Where possible, equipment used will be battery operated.
15. ABM employees will ensure the area cleaned will be left tidy.
16. ABM employees ware to ensure that the environment to their destination is clear of trips, loads should not obscure vision of the direction of travel.
17. ABM employees will ensure that there is adequate lighting for the task in hand.
18. Good housekeeping to be used at all times, no trailing leads, equipment to be stored away appropriately.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Before using any equipment on site, ABM employees will check the instruction manual and method statement to ensure ear protection to be used is adequate and sufficient.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent and trained employees are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.
14. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time.
2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone).
2. Regular radio communication with the team and CCTV monitoring during core hours.
3. High viz vests/ jackets to be worn at all times by ABM employee working alone.
4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
7. ABM employees will immediately report any suspicious from staff/ members of the public in the vicinity of their working area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
13. Where possible, ABM employees will use mechanical aids/ make use of the equipment's wheels to carry it to different locations (e.g. buckets, scrubber dryers etc.).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. ABM employees will report any faulty lights to line manager/ client for action.
5. Where applicable, ABM employees will ensure lights are kept clean.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** Contamination with blood borne viruses/ body fluids while cleaning toilet facilities.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of workforce to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the toilet is cleaned as per agreed standards. 7. ABM employees will not stretch to reach difficult areas, suitable equipment will be provided to them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Operatives being knocked over by moving pedestrians or vehicles	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. Area of work is segregated to prevent members of the public walking through.
13.Toilet facility will be closed while cleaning is in progress, where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22266RA

Internal Reference: (FRA007)

Information valid as of 15/09/2026 16:39

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Dealing with biohazards and sharps

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst dealing with biohazards and sharps on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Security Officers
- Trainees / Young Persons
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Contact with biohazards or sharp objects leading to mild to serious health conditions to ABM employees (e.g. hepatitis).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check their PPE before use. 2. ABM employees will not use any damaged or faulty PPE. 3. ABM employees will replace any damaged PPE prior to commencing task. 4. ABM employees will ensure that PPE used is as per instructions listed in the safe systems of work/ method statements. 5. ABM employees will immediately replace any damaged PPE that occurred during use and report to first aiders if any puncture injuries occurred.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in toilets in areas with limited visibility.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc). 2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in the areas where they are carrying out the task. 3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site. 4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement or using equipment to avoid contact. 5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 6. Any waste bags will be carried away from body to prevent contact with sharps. 7. ABM employees will not empty a waste bin by hand, they will replace the bag. 8. ABM employees will not pick up any shards with wearing using the equipment provided.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Assault caused by not seeing aggressive individuals due to insufficient light.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will immediately report any damaged or faulty lights to line manager or the client to action.
2. ABM employees or the client will carry out regular checks to ensure sufficient light is available on site and any damaged light fittings are dealt with as soon as possible.
3. ABM employees are provided with torches to use while patrolling or moving around site to carry out their duties.
4. ABM employees will not restrain any individuals in areas where there is not sufficient light to see if there might be a risk of sharp objects being used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials/ equipment due to poor housekeeping. Slipping on wet floors due to rushing to provide first aid as required.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs carried out yearly regarding slips, trips, or falls.
8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition.
9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary.
10. Area of work must be kept tidy at all times.
11. All tools to be kept in the toolbox when not in use.
12. Any spillages/ leaks must be cleared straight away.
13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
14. Loads should not obscure vision of the direction of travel.
15. Work area is left clean and tidy once task is complete.
16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. No lone working will be carried out by ABM employees where there are no means of communication (e.g. no radio, no phone service) with colleagues or client (e.g. security, site manager etc.).
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. Work in teams of 2 during this task, where possible.
5. Radio will be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees have advised their line manager that they are lone working and then regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM manager will identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc prior to working alone).
8. Regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious staff/ members of the public in the vicinity of their working area.
14. CCTV monitoring by the control room during periods of lone working (if possible).
15. Specific lone work assessments to be carried out, where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual lifting of tools, equipment or people.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
3. ABM employees will not lift, carry, or move any equipment or people which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley/ wheelchair).
5. ABM employees will bring equipment separately if to heavy to handle.
6. ABM employees will not ensure there is sufficient light available in the area while people are being provided with first aid.
7. Ensure path is clear before carrying the equipment to the area of work.
8. Keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g., no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment or people between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported, and correction actions implemented to prevent reoccurrences.
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
14. ABM employees will use stable containers while handling loads.
15. Reorganise the activity or environment to further reduce the impact on the individual(s).
16. ABM employees will utilise mechanical lifting aids or equipment.
17. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
18. Where equipment subject to hot works has to be moved, ABM employees will ensure it has completely cooled down prior to moving.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains injuries while handing injured people.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tasks involving repetitive movements will include regular breaks.
2. ABM employee rotation in place to reduce repetitive tasks being carrying out.
3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. Ensure correct posture at all times when using equipment or handling people (as per training and instructions received).
6. ABM employees will alternate tasks, where possible, to reduce repetition.
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles while moving around site attending to the injured person.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking/working in carpark or by access roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/loose carpets/floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. All accidents/incidents/near misses are reported and correction actions implemented to prevent reoccurrences. 10. ABM employees will receive a site induction upon arrival on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** ABM employees exposed to contamination with blood borne viruses/ body fluids while handling and cleaning biohazard waste leading to a potentially developing a variety of health conditions (e.g. hepatitis, diarrhoea, vomiting etc.).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that all cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced by ABM employees. 3. Spillage kits used to clean up any body fluids spillages as instructed. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent ABM employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray chewing gum removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** Incorrect or insufficient spillage kits leading to exposure and contamination with various pathogens while dealing with waste or sharp items.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM managers will ensure spill kit are to contain the following items: yellow biohazard bag and containers for disposal of waste material, plastic scraper and pan for spills, quantity of powder to absorb liquid, disposable plastic gloves, disposable plastic apron, eye protection (disposable or reusable), mask to protect against inhalation and any items that are deemed necessary.
2. ABM managers will ensure that a sharp box is available on site for the team to use when required as well as tools to pick up sharps without the need to pick them up by hand.
3. ABM employees will ensure that equipment is thoroughly checked prior to use.
4. ABM employees will not use any tools or equipment that has been identified as damaged but replace it prior to commencing the task.
5. ABM employees will report to their line manager when any components of the kit used requires replacing.
6. ABM employees will not carry out the task if insufficient equipment is available to use prior to commencing task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22267RA

Internal Reference: (FRA008)

Information valid as of 15/09/2026 16:41

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Carrying out cleaning tasks in carparks

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out floor cleaning tasks including litter picking, sweeping and mopping.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Driver
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** ABM employees suffering entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Guards must not be removed from moving parts of equipment 2. Where moving parts are not protected, the machine is to be taken out of service. 3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition. 4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'. 5. Damaged equipment will be reported to line manager and client for action. 6. PAT test record and service must be in date at the time of the checks. 7. Maintenance and service of equipment will be carried out as per manufacturer's instructions. 8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment. 9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged. 10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the are of work from incoming pedestrians or vehicles. 5. High visibility clothing will be worn for the duration of work. 6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Noise in the working areas generated by equipment used leading to hearing damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA). 2. Alternative equipment to be used to reduce the noise levels. 3. Noise assessment to be undertaken in the area of work. 4. Rotation of staff will be in place to reduce the exposure to noise.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads due to poor housekeeping. Leaving floors to wet while cleaning will cause slipping incidents.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. Area of work will be kept clean and tidy at all times. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that personal hygiene is carried out after all tasks are completed to ensure that there is no cross contamination (wash hands with plenty of water and soap; wash clothing and any contaminated equipment, if necessary). 2. Only trained ABM employees are to undertake work vermin is likely to be present. 3. Bio-hazard kits available to use. 4. Report the incident to supervisor for further investigation where applicable. 5. COSHH assessment to be consulted prior to using any spillage kits. 6. PPE will be worn as per instructions listed in the method statement. 7. Affected area will be immediately segregated to prevent access by unauthorised personnel. 8. All open wounds will be covered with dressing, bandages or plasters prior to commencing task. 9. If after completion of task an ABM employees doesn't feel well, a doctor should be contacted as soon as possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Collison with ...** Pedestrians or buildings being struck by equipment used to carry out the task by ABM employees.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not cross the segregation area without prior access request.
2. ABM employees will not use the equipment unless trained and competent to do so.
3. ABM employees will follow manufacturer's instructions when equipment is being used to clean floors.
4. Fill in and sign pre-use check sheets if required for the particular machines used while cleaning.
5. Equipment will be immediately switched off if pedestrians or staff are present within the segregation area.
6. Line managers/ supervisors will carry out regular checks to ensure equipment is used correctly and all safety precautions had been followed.
7. Task will be organized during quiet periods/ reduced footfall on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** ABM employees suffering electric shock from faulty or damaged electrical equipment or leads.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** Inhalation of dust coming from sweeping floors leading to lung related conditions (e.g. asthma).	0 0 0

Measures Currently in place to prevent risk of injury

1. All PPE to be in good condition, as per safe systems of work, and free from damages.
2. Safety signs placed in visible locations to highlight the hazards in the area.
3. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
4. Toolbox talks awareness training in dealing with dust.
5. Dust generated during task is removed immediately by using a vacuum cleaner (with a HEPA filter).
6. A light mist of water is sprayed on the floor to prevent dust from becoming airborne.
7. Dust masks will be worn in areas with excessive dust as per safe systems of work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vibration** Hand- arm vibration syndrome caused by prolonged exposure to vibration in the workplace while using plant equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks are in place to reduce exposure to vibration. 2. Job rotation in place to limit exposure of individual workers & provide variety of movement to work activities. 3. Training provided in the correct and safe use of equipment with regular refresh every 3 years. 4. Equipment will be used according to manufacturer's instructions as per training provided. 5. Site managers/ supervisor will regularly check to ensure operatives are using equipment correctly and safely.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Adverse Weather** Working in adverse weather conditions leading to sun stroke, frost bites, pneumonia etc.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. External floor surfaces will not be cleaned during adverse weather conditions (extreme heat, heavy rain, gale winds). 2. Task to be rescheduled for alternative day where adverse weather conditions are present. 3. Waterproof and warm clothing are provided to ABM staff when working outdoors. 4. Regular breaks will be taken to allow ABM employees to get worm/ cool down or get dry. 5. PPE is worn as per method statement instructions at all times. 6. Rotation of staff in place. 7. Sun screen lotion provided to ABM employees during hot temperatures when working outdoors.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fuel** ABM employees exposed to inhalation of fumes and skin contact while handling fuel leading to skin or lung related health conditions.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Fuel is handled in well ventilated area at all times. 2. ABM employees will ensure spills are kept to a minimum while fuelling equipment or handling fuel on site. 3. Any fuel spillages are cleared up immediately. 4. Smoking is prohibited while while handling fuel. 5. Sources of ignition and flammable materials will be removed from the area where fuel is handled prior to commencing.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22269RA

Internal Reference: (FRA009)

Information valid as of 15/09/2026 16:43

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Confrontation with members of the public

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst coming into contact with an aggressive member of the public.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Lone Workers
- Members of the Public
- Office Staff
- Passengers
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM staff being knocked over by moving pedestrians or vehicles while accessing or leaving the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Visitors will be escorted by a member of the team while on site. 11. ABM employees will report any damages identified to equipment or building fabric to the client and line manager.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** ABM employees exposed to body fluids while dealing with aggressive individuals leading to exposure and contact with pathogens.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to keep a safe distance when dealing with aggressive individuals. 2. ABM employees will immediately contact a medical professional if contact with pathogens has taken place while dealing with aggressive individuals. 3. ABM employees will ensure good personal hygiene at all times.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** ABM employees being racially discriminated by aggressive individuals leading to stress and anxiety.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM managers will ensure to regularly check with their teams and discuss any concerns that they have. 2. ABM provides access to a team of Mental Health First Aiders that are available and ready to support all ABM employees. 3. ABM manager will ensure to have confidential meetings with ABM employees after any incidents subject to racial discrimination. 4. ABM manager will work with ABM employees and allow them time off to recover, if required.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slipping over on wet floor while dealing with aggressive members of the public. Tripping over equipment/ materials while dealing with aggressive members of the public.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that the environment to their destination is clear of obstructions. 2. Spillages will be reported and cleared immediately. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Safety signs will only be removed once the floor is completely dry. 5. ABM employees will ensure that the safety signs used are visible upon approaching the location and allow easy access to the area. 6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 7. Area of work will be kept clean and tidy at all times. 8. ABM staff will have suitable safety footwear with a good tread on their soles as per method statement. 9. ABM employees will ensure there is sufficient light in the area while dealing with aggressive members of the public. 10. ABM employees will advise members of the public of the environment conditions using a low tone voice.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Inexperienced staff** Lack of familiarization with site, lack of experience in dealing with aggressive members of the public leading to increased risk of incidents and injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees are provided with an induction which uses plain and simple language when starting their job including agency employees.
2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport).
3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses.
4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience.
5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/ weeks at work for new starters.
6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training).
7. Inexperienced ABM employees will be supervised at all times when carrying out their duties.
8. Apprentices and young workers will be supervised by competent and trained ABM employees while dealing with aggressive members of the public.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Working in remote areas could cause a delay in providing assistance should aggressive individuals be present leading to physical or verbal assault.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will immediately report any suspicious behaviour displayed by staff/ members of the public in the vicinity of their working area.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. ABM employees will work in teams of 2, where possible.
5. Radio to be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees will ensure that they have advised their line manager/ control room that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM managers will identify hazards specific to the individual, which may create particular risks for lone workers e.g. medical conditions, age, inexperience, etc prior to working alone.
8. ABM employees will make regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. CCTV monitoring by the control room during periods of lone working (if possible).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** ABM employees being threatened by members of the public with sharp objects (e.g. knifes, blades etc.) while under the influence of drugs and alcohol.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure controller is aware of the fact their area of work.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM employees will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.
10. ABM employees will ensure that they check in with control room every 30 minutes while working alone on site and immediately inform about any individuals visible under the influence or drugs and alcohol.
11. ABM controller will monitor ABM employees while working alone on site by CCTV.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Assault caused by not seeing aggressive individuals due to insufficient light.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will immediately report any damaged or faulty lights to line manager or the client to action.
2. ABM employees or the client will carry out regular checks to ensure sufficient light is available on site and any damaged light fittings are dealt with as soon as possible.
3. ABM employees are provided with torches to use while patrolling or moving around site to carry out their duties.
4. ABM employees will not restrain any individuals in areas where there is not sufficient light to see if there might be a risk of sharp objects being used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Stress** ABM employees developing stress related problems as a result of an incident involving an aggressive members of the public.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will ensure a debrief meeting is arranged and carried out following a traumatic experience with an aggressive individual. 2. ABM managers will ensure to regularly check with their teams and discuss any concerns that they have. 3. ABM provides access to a team of Mental Health First Aiders that are available and ready to support all ABM employees. 4. ABM manager will work with ABM employees and allow them time off to recover, if required.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Aggressive members of the public** ABM employees being threatened by members of the public with sharp objects (e.g. knifes, blades etc.) leading to physical assault and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not attempt to restrain aggressive individuals when they carry and display/ handle sharp objects. 2. ABM employees will ensure to keep a safe distance from any aggressive individuals and do not try to remove their weapons. 3. ABM employees will ensure to wear company provided body cameras while dealing with aggressive members of the public, where provided. 4. ABM employees will ensure that body cameras are turned on prior to attending the location where aggressive individuals are or when people are starting to become aggressive towards them, where these have been provided to the team. 5. ABM employees will ensure to capture on CCTV relevant footage of any aggressive individuals where body cameras are not available. 6. ABM employees will ensure to notify the police of the incident and request for a police unit to attend site. 7. ABM employees will not try and prevent aggressive individuals handling sharp objects from leaving site before ensuring that they can identify the individuals for any follow up action by the police. 8. ABM employees will ensure to wear stab vests provided while carrying out their duties on site where this is a site requirement. 9. ABM will minimize escalating the situation by making comments or gesture that could lead to increase anger and frustration on both sides. 10. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 11. ABM employees will actively work to keep other building/ site users away from aggressive individuals without putting their safety at risk. 12. ABM employees receive training with regular refresh in how to recognise and deal with violence and potential aggressive members of the public. 13. ABM employees will receive regular training and instructions in site specific emergency procedures informing them what to do, how to contact and where to go in the event of an incident.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should aggressive individuals be present leading to physical or verbal assault.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make line manager or site representative aware of location and activity of work.
4. ABM employees will work in teams of 2, where possible.
5. Radio to be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees will ensure that they have advised their line manager/ control room that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM managers will identify hazards specific to the individual, which may create particular risks for lone workers e.g. medical conditions, age, inexperience, etc prior to working alone.
8. ABM employees will make regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
11. CCTV monitoring by the control room during periods of lone working (if possible).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22270RA

Internal Reference: (FRA010)

Information valid as of 15/09/2026 16:45

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Spillage containment and cleaning

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst containing and cleaning spillages.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Lone Workers
- Maintenance Staff
- Office Staff
- Other Service Providers
- Security Officers
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Environmental** Environment contamination due to the spillages entering drains, sewage or ground.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees attending the spillage will ensure to contain the spillage and prevent it from entering the drains, sewage or ground. 2. ABM employees will assess the severity of the spillage and call emergency services or specialist contractors if required. 3. ABM employees will make sure that all contaminated spillage kits are placed in secured containers ready for disposal. 4. ABM employees will ensure waste is collected according to it's nature by a specialist waste contractor. 5. ABM employees will ensure that contaminated waste will not spill or damage any equipment/ tools or the environment while awaiting to be collected.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**PPE (Personal Protective Equipment)** Increase risk to contamination with biological agents due to incorrect or insufficient PPE provided.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE approved/provided by ABM. 2. ABM employees will wear PPE as per method statement's instructions. 3. All PPE is visually checked prior to use. 4. Damaged PPE will be replaced immediately. Where required, line manager will be notified to provide a replacement or order a new set. 5. Where PPE gets damaged during the task, ABM employees will replace it immediately. 6. PPE provided is suitable and sufficient for the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
4. ABM employees will not attempt to use damaged equipment.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
6. ABM employees will only use plugs designated for cleaning equipment.
7. ABM employees will not unplug any of the client's equipment while carrying out the task.
8. All equipment used will have non-conductive casing to prevent contact with electricity.
9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.
11. All cleaning cloths will be rung as much as possible prior to wiping any electric light switches or plug sockets.
12. ABM employees will not touch any fixture where exposed wires are visible, they will immediately report it to line manager or client.
13. ABM employees will ensure all hand dryers are switched off prior to being cleaned and switched back on upon completion.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electrical Equipment** Contact with electrically live surface, electric shock. Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0

Measures Currently in place to prevent risk of injury

1. Guards must not be removed from moving parts of equipment.
2. Where moving parts are not protected, the machine is to be taken out of service.
3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition.
4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'.
5. Damaged equipment will be reported to line manager and client for action.
6. PAT test record and service must be in date at the time of the checks.
7. Maintenance and service of equipment will be carried out as per manufacturer's instructions.
8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment.
9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged.
10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination. Contamination with blood borne viruses/ body fluids while cleaning spillages.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary). 10. ABM employees will report the incident to supervisor for further investigation if applicable. 11. Bio-hazard kits must be made available to ABM employees to use while carrying out their tasks on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fire** Ignition of flammable contaminants when dealing with spillages.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will remove any existing flammable items from the work area. 2. ABM employees will ensure that fire extinguishers are in place and clearly marked for type of fire in the vicinity of the spillage. 3. Once spillage has been assessed, tools used will be in accordance with the type of spillage (where spillage has been identified to be flammable, no tools that could ignite will be used. 4. Fire emergency procedures and in place and ABM employees dealing with the spillage will be trained and know exactly what his/ hers responsibilities are in case of a fire. 5. Fire alarm system regularly tested and maintained. 6. Adequate means of escape provided and all ABM employees on site are aware and have been trained to correctly and safely evacuate in case of an emergency. 7. All fire exit marking are regularly inspected and in place across site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ventilation** Fumes coming from the containment of contaminants leading to lack of oxygen.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that respiratory protection is worn where spillage has been identified to release fumes. 2. Where vapours released by the spillage are strong, ABM employees will stop immediately, open windows/ doors and allow to spillage to ventilate before proceeding. 3. ABM employees will ensure to ventilate the area before starting the task. 4. ABM employees will ensure to assess the type of spillage prior to commencing the containment and cleaning process. 5. ABM employees will ensure that chemicals used to clear or clean the spillage do not react with the spillage content. 6. ABM employees are trained and competent to deal with spillages on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in areas with limited visibility.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc). 2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in toilets or other areas cleaned. 3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site. 4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement. 5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 6. Any waste bags will be carried away from body to prevent contact with sharps. 7. ABM employees will not empty a waste bin by hand, they will replace the bag. 8. ABM employees will ensure to wear puncture resistant hand protection while handling equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads. Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
5. ABM employees will ensure good housekeeping to be used at all times, no trailing leads, equipment will be stored away appropriately.
6. All cleaning activities will be protected by warning signage/barriers.
7. ABM employees will have suitable safety shoes with a good tread on their soles as per method statement.
8. Spillages will be cleared immediately.
9. Water or chemicals will not be used in excess while cleaning is in progress.
10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
12. Where possible, equipment use will be battery operated.
13. ABM employees will not use excessive amount of water while cleaning the floor.
14. ABM employees will ensure that there is adequate lighting for the task being carried out.
15. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Short or long term exposure to noise in the working areas generated by equipment used will lead to hearing damage.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will wear hearing protection when noise in the work area is over the UEAV (85dbA).
2. Alternative equipment to be used to reduce the noise levels, if possible.
3. Noise assessment to be undertaken in the area of work, if required.
4. ABM manager will arrange rotation of staff will be in place to reduce the exposure to noise.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 3. Regular radio communication with the team and CCTV monitoring during core hours. 4. High viz vests/ jackets to be worn at all times by ABM employee working alone. 5. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 6. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 7. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of tools and/or equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees. 2. Yearly TBTs regarding manual handling completed by all ABM employees. 3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 4. ABM employees will split the load if too heavy to handle. 5. ABM employees will not carry out the task if insufficient light in the area. 6. ABM employees will ensure the path to their destination is clear before carrying the load. 7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead. 8. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 10. Chemicals are decanted in spray bottles prior to use. 11. Where task is carried out over long periods of time regular breaks will be taken. 12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will carry out the task when sufficient natural or artificial light available. 2. ABM employees will re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles. 5. High visibility clothing will be worn for the duration of work by all ABM employees. 6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out and the hazards in the area. 7. ABM employees will report any broken lights to line manager for action.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains (WRULD's).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Operatives being knocked over by moving pedestrians or vehicles	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits. 4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. ABM employees will use handrails while walking up and down stairs/ ramps around site. 7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. ABM managers will ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22271RA

Internal Reference: (FRA011)

Information valid as of 15/09/2026 16:46

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Emptying and moving wheeled rubbish containers

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst moving and emptying the contents in the wheeled rubbish bins.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Lone Workers
- Machine Operators
- Maintenance Staff
- Office Staff
- Other Service Providers
- Security Officers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Contact with ...** Wet / Damp areas subject to weather conditions when accessing the work areas could lead to trips, slips and falls	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives are to wear appropriate PPE including weather proof clothing. 2.Have plenty of layers of clothing to remain warm. 3. Take regular breaks	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Weather** Operatives working in cold temperatures leading to loss of dexterity and dropping of tools, equipment or materials	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives to wear appropriate gloves when handling tools, equipment or materials. 2. Operatives to ensure warm clothing is worn. 3. Operatives to be briefed on working in adverse weather.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Cold Weather causing lack of concentration	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Appropriate clothing to be supplied and worn 2. Regular warm up breaks as appropriate.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** Load and unloading of vehicles using incorrect manual handling techniques causing WRULD or back damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All irregular sized loads should be transported from one position to another using a two man lift, and training on manual handling techniques	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** Twisting, stretching or stooping with the load causing WRULD or back damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Work stations should be constructed to prevent repetitive movements. 2. Work areas should be at the same height to reduce stooping, with loads as close to the work areas to prevent twisting and stretching.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of tools and/or equipment	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) should be provided. 2. If items are heavy lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 3. Split the load if too heavy. 4. Do not carry the task if insufficient light in the area. 5. Ensure path is clear before carrying the equipment to the area of work. 6. Keep area of work tidy at all times. 7. Mechanical handling equipment provided where necessary (including PPE)	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Becoming physically fatigued and developing minor aches and pains in joints and limbs, which could progress into more serious muscular-skeletal problems.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Always wear protective gloves (chemical or puncture resistant) when working with hand tools or when handling sharp edges. 2. Assess the area where task will take place prior to start to ensure sufficient space to handle the loads required. 3. Take regular breaks if task is likely to last over 1h.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Animal and Insects** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure that personal hygiene is carried out after all maintenance works to ensure that there is no cross contamination 2. Wash hands with plenty of water and soap; wash clothing if necessary 3. Only trained operatives are to undertake hazardous works. 4. Bio-hazard kits available to use. 5. Report the incident to supervisor for further investigation if applicable.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads. Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives are to ensure that the environment to their destination is clear of trips, loads should not obscure vision of the direction of travel. 2. Ensure that there is adequate lighting for the task in hand 3. Wet surface signs available and utilised 4. Operatives should have suitable safety shoes with a good tread on their soles 5. Good housekeeping to be used at all times, no trailing leads, equipment to be stored away appropriately 6. Ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 7. Do not use excessive amount of water while cleaning the floor. 8. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Calls made to Manager on a one hourly basis to ensure the operative is safe. 2. NO Lone working is permitted when working on Platforms or high risk activities. 3. High viz vests/ jackets to be worn at all times. 4. Regular radio communication with the team and CCTV monitoring during the core hours.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Adequate lighting is to be provided for the task. 2. Suitable lighting provided for DSE work. 3. Work is to be stopped when lighting is insufficient. 4. Report any broken lights to the supervisor for action.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Operatives carrying out repetitive tasks causing repetitive strains (WRULD's)	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Staff are to take regular breaks when carrying out repetitive movements. 2. Rotation of workforce is to be applied. 3. All appropriate PPE is to be provided for the task carried out. 4. Safe system of work in operation 5. Repetitive tasks kept to a minimum 6. Program of health surveillance	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Operatives being knocked over by moving pedestrians or vehicles	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated 2. All walkways are clearly marked and signed 3. Ensure equipment used does not obstruct walkways, doors or emergency exits 4. Use designated walkways at all times, take extra care when walking across car park or roads 6. High viz vests/jackets provided and used while walking around site 7. Use handrails while walking up and down stairs/ ramps around site 8. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible 9. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency 10. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22272RA

Internal Reference: (FRA012)

Information valid as of 15/09/2026 16:48

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Refuel plant and equipment

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst refueling equipment.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Fire** Ignition of flammable fuels in close proximity to ignition sources causing fires, Accidental ignition of fires during refuelling causing the plant or equipment to catch fire Fires starting from electrical circuits	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. An assessment should be undertaken to ensure that there are no sources of ignition in close proximity to the refuelling area. 2. Ensure that the motor or engine is fully off and cooled down prior to commencing the refuelling procedure. 3. Make sure that the ignition is isolated prior to starting the refuelling procedures.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. The engines or motors should be turned off and the ignition isolated before undertaking any refueling. 2.Under no circumstance should refueling be carried out with the engine/motor running.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ventilation** Fumes form the refueling procedures causing nausea, dizziness	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All PPE to be in good condition free from tears, broken studs and zips, 2. Dust respirators must be worn, 3. Use portable extraction where possible, 4. Alert all others operatives that are working within the vicinity. 5. Do not mix chemicals unless instructed by manufacturer. 6. SDS and RA up to date kept where chemicals are stored. 7. Ventilate the area when handling chemicals.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of fuel containers	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Manual handling courses are to available for staff. 2. Manual handling Assessments to be carried out. 3. Employees issued with basic manual handling brief 4. Mechanical handling equipment provided where necessary (including PPE) 5. Specific training associated with the load to be handled. 6. Where the load weights in excess of 20kg, the item should be lifted with two or more operatives or by using a mechanical aid. 7. Do not carry out the task if insufficient light in the area. 8. Ensure paths are clear before carrying the equipment to the area of work. 9. Maintain good housekeeping at all time.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Operatives getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Warning signage in place 2.COSHH assessments & safety data sheets available 3.Information and training for any substances used 4. COSHH courses available to employees 5. Appropriate PPE (gloves, overalls, masks, etc) readily available with mandated use, including correct gloves and eye protection 6. Disinfection & Chlorination of bio hazards 7. Regular Cleaning and Inspection regimes	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** People being knocked over by the moving plant or machinery.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated 2. All walkways are clearly marked and signed 3. Ensure equipment used does not obstruct walkways, doors or emergency exits 4. Use designated walkways at all times, take extra care when walking across car park or roads 6. High viz vests/jackets provided and used while walking around site 7. Use handrails while walking up and down stairs/ ramps around site 8. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible 9. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency 10. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22273RA

Internal Reference: (FRA013)

Information valid as of 15/09/2026 16:49

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Mechanised cleaning equipment

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while using equipment on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Lighting** Electrocution due to poor/ insufficient light. Damage to property due to poor/ insufficient light.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Repair any lights not working before carrying out task for sufficient lighting.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Body parts can be trapped or drawn into the machine causing crushing, cuts and severing injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.ABM employees will ensure that the equipment used is appropriate for the job and is well maintained as per manufacturer's instructions. 2. All equipment used by ABM employees will be serviced and maintained as per manufacturer's guidelines. 3. ABM employees will ensure safety measures are all checked including guards, isolators, locking mechanisms, emergency off switches etc. prior to use. 4. ABM employees will not use any equipment where damages/ faults had been identified. 5. ABM employees will report damaged equipment to manager or client for repairs/ replacement to be arranged. 6. ABM employees will remove damaged equipment from use and tag it 'Do not use'. 7. ABM employees will be given sufficient training so that they are competent to use the machines correctly in accordance with manufacturer’s instructions. 8. ABM employees will wear appropriate PPE before operating the machine (e.g. safety glasses, gloves, safety boots) as per method statement instructions. 9. ABM employees will carry a fully operational radio/ mobile phone while on site to be able to raise an alarm in the event of an accident or emergency – especially working alone. 10. ABM employees will not use a machine or appliance that has a danger sign attached to it. Ensure that only an authorised persons remove the sign after confirming that they are satisfied that the machine or process is now safe to use. 11. ABM employees will ensure not to wear loose clothing, chains or have loose, long hair that could be pulled into the moving parts of the machine. 12. ABM employees will not distract someone that is using a machine. 13. ABM employees will ensure not to remove any safety guards fitted to prevent access to dangerous moving parts of the machine. 14. ABM employees will not temper with or modify any equipment. 15. ABM employees will not attempt to clean/ clear any parts of the equipment while in use. 16. Equipment will be switched off, unplugged, ignition key removed and all moving parts have stopped moving before cleaning or clearing takes place.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task, causing stress and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will provide support and guidance to members of the public. 2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc). 4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 5. ABM employees will minimize the escalating of the situations, by not making comments or gesture that could lead to increase anger and frustration on both sides. 6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 8. ABM employees will ensure signs are placed in visible location to advise pedestrians of the work being carried out in the area.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Temperature** Wet, damp or humid environment causing equipment failure leading to accidents. Hot weather causing engine/ parts to overheat leading to burns or explosions.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to follow manufacturer's instructions while using any equipment. 2. Equipment will not be used outside in the rain or damp areas until rain stopped, area is dry or unless it has protective casing from the manufacturer. 3. ABM employees will not use any powered equipment while their hands are wet/ damp. 4. ABM employees will ensure to store equipment in a dry and secure location when they are not being used. 5. ABM employee will carry out pre-use checks on equipment and will not use if any damages or water marks had been identified. 6. ABM employees will allow equipment engines to fully cool down before remove batteries or carrying out any checks/ work to them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**New and Expectant Mothers** Using equipment could cause problems to mother and baby.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. No ABM pregnant employees will be allowed to handle or use any powered equipment on site. 2. ABM employees will request support from their colleagues/ client when equipment is required to be used. 3. ABM managers will temporarily re-assign employees to other duties where using powered equipment is not required. 4. ABM managers will ensure to regularly check on the pregnant employees and discuss any work adjustments necessary to keep the mother and the baby safe. 5. ABM employees will be allowed extra break time.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Maintenace** Poor/ lack of maintenance to equipment leading to accidents while using equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM equipment used by ABM employees must be subject to regular maintenance as per manufacturer's recommendations. 2. ABM manager will ensure to have a copy of the maintenance report. 3. ABM employees will carry out a pre-use visual check each time equipment is being used and fill in relevant ABM check sheets. 4. Any faults/ damaged found during the check will be immediately reported to line manager or client for action. 5. ABM employees will remove equipment from use and ensure a visible tag is placed on it saying 'Do not use'. 6. Maintenance and repairs will only be carried out by trained and competent people. 7. ABM employees will not add, remove or attempt to fix equipment unless qualified to do so. 8. ABM employees will not remove or damage any inspection tags on the equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Batteries** Acid leaks or spillages due to incorrect handling of batteries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure all lead acid batteries are handled with extreme care to prevent splashing or spillages. 2. ABM employees will ensure batteries are stored upright at all times. 3. ABM employees will ensure charging, storage and handling is taking place in well ventilated areas. 4. ABM employees will ensure battery vents do not get blocked. 5. ABM employees will ensure to wear acid resistant PPE as per method statement instruction and replace immediately if damaged. 6. ABM employees will ensure no smoking, sparks or flame is present in the vicinity of the batteries. 7. ABM employees will ensure are always placed on stable and flat surfaces where required to be removed from the equipment. 8. ABM employees will ensure all metals and jewellery is kept away from battery's terminals. 9. ABM employees will ensure batteries are not overfilled with water. 10. ABM employees will check the water level regularly to prevent it from being to low.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** Contamination with blood borne viruses/ body fluids while using equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Lone working while using equipment could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. Only approved ABM employees will have access to machinery where entrapment is possible.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. ABM employees will work in teams of 2 during this task, where possible.
5. Radio to be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees will ensure to advise their line manager that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. Identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc.) prior to working alone.
8. Regular radio communication with the team and CCTV monitoring for the duration of the task.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious from staff/members of the public in the vicinity of their working area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants (direct sunlight, rain, mist, steam, chemicals, oils, excessive heat etc.).
2. Overhead hazards such as electrical lines or equipment will be considered when selecting the storage area. These hazards should always be avoided as the next person to come along may not be aware of the overhead hazard and make accidental contact.
3. All equipment will be serviced, maintained and stored in accordance with the manufacturer’s instructions.
4. Battery powered equipment will be stored away from unauthorised access and plugged into the charging unit, where required.
5. ABM will only store equipment in designated locations away from doorways, blind corners, or near equipment traffic lanes where they can be struck by persons passing by, or by moving machinery or equipment.
6. ABM employees will not lean materials or equipment against stored equipment as these practices can lead to unnecessary damages of the equipment.
7. All equipment is stored in lockable rooms/ cages/ areas with controlled access.
8. ABM employees will ensure storage areas are well ventilated at all times.
9. ABM employees will ensure that chemicals or flammable items are not stored near equipment.
10. ABM employees will ensure that manufacturer's instructions are followed at all times while storing equipment (e.g. empty tanks, raised brushes etc.).
11. ABM employees will ensure that no keys will be left in the ignition while equipment is not in use.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Vibration** Equipment vibration causing hand-arm vibration injuries due to poor maintenance or incorrect use.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will use anti-vibration tools that will reduce the amount of vibration generated by the equipment.
2. ABM employees will rest the tool on the work piece whenever practical.
3. Equipment used by ABM employee is serviced and inspected as per manufacturer's instructions (tools that are worn, blunt or out of alignment will vibrate more).
4. ABM manager will implement task rotation to reduce exposure to vibration.
5. ABM manager will implement staff rotation to reduce exposure to vibration.
6. Only trained and competent ABM employees will use equipment on site.
7. PPE is used by ABM employees as per method statement instructions.
8. ABM employees will immediately replace any damaged PPE.
9. ABM employees will ensure all equipment is visually checked prior to use and any damages/ faults are identified and reported to ABM manager or client for action.
10. ABM employees will not use any equipment that is damaged or where faults had been identified.
11. Any old equipment that increases exposure to vibration will be replaced with new/ alternative equipment, where possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fuel** Inhalation of fumes released by fuel during storage or handling. Skin or eye contact while handling fuel to fill up equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that any fuel stored on site is locked away and access is controlled.
2. ABM employees will ensure any refuelling tasks are carried out outside or in well ventilated areas. Fuel is stored in well ventilated areas.
3. Fuel is stored and handled away from flammable materials.
4. ABM employees will ensure spillage is kept to a minimum.
5. ABM employees will ensure any leaks and spillages are cleared immediately.
6. ABM employees will report to line manager or client any fuel spillages, especially if it entered drains.
7. ABM employees will ensure to follow all instructions listed in the COSHH assessment and SDS while handling fuel.
8. ABM employees will wear all PPE as per COSHH assessment and SDS instructions while handling fuel.
9. Young workers will not be allowed to handle fuel on site alone. They will be supervised by experienced ABM colleagues.
10. All fuel storage tanks must e bunded.
11. Fuel must be stored in suitable containers as per instructions from supplier.
12. ABM employees will not use phones or other IT devices in the vicinity of fuel being stored and handled.
13. ABM employees will ensure equipment fuel tank is not overfilled.
14. ABM employees will not smoke, eat or drink where fuel is store or handled. ABM employees will report to line manager or client anyone that do not comply with the rules.
15. ABM employees will ensure equipment is turned off prior to re-fuelling.
16. ABM employees will report any accidents/ incidents/ near misses to line manager or client.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Contact with sharp edges can cause laceration and puncture wounds.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees will ensure they are familiar with their surroundings and any sharp edges in the vicinity of the area of work.
2. Any sharp edges (e.g. pipework corners, equipment edges etc.) will be reported to line manager/ supervisor or client for remedial actions to be implemented.
3. Hand protection used as per safe systems of work/ method statement.
4. All waste will be removed from the area of work and dispose of according to site procedures.
5. ABM employees will not attempt to reach areas where they do not have visibility while using power tools.
6. ABM employees will ensure that guards will not be removed prior or during the equipment is in use.
7. ABM employees will ensure moving parts and sharp edges are always protected by guards.
8. ABM employees will ensure not to keep their hands in front of sharp or moving parts of the equipment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Driving** Incorrect use of equipment leading to crashing into other vehicles on the road, injuries to the driver or property damage.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will have a valid driving licence prior to driving any equipment on site, where required.
2. ABM employees will ensure to follow The Highway Code at all times when driving any equipment on public roads.
3. ABM employees will carry out all necessary safety checks prior to operating equipment on site as per manufacturer's instructions.
5. Any damages or faults identified will be immediately reported to line manager or client and equipment taken out of use until repaired, replaced or disposed off.
4. ABM employees will be trained and competent to operate equipment on site.
5. ABM employees will ensure no keys are left in the ignition once task is completed.
6. ABM employees will ensure to park equipment in their designated areas.
7. Where damages occurred to equipment while in use, ABM employees will report them to line manager or client immediately for action.
8. ABM manager or client will ensure that relevant insurance is available for vehicle/ equipment, where required.
9. ABM employees will ensure not to drive/ manoeuvre equipment to close to walls/ vehicles or other static equipment to prevent damages to property.
10. ABM employees will ensure batteries are fully charge/ sufficient fuel prior to commencing task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** Skin or eye contact, swallowing or inhalation of dust released while using equipment to carry out work on site.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will clean all areas to be worked in of any dust before commencing any task.
2. ABM employees will ensure all PPE to be in good condition, as per safe systems of work, and free from damages.
3. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
4. Toolbox talks awareness training in dealing with dust.
6. Dust generated during the task is removed immediately by using a vacuum cleaner (with a HEPA filter).
7. Only use cutting, grinding or sawing equipment fitted or in conjunction with suitable dust suppression techniques such as water sprays or local extraction (e.g. suitable local exhaust ventilation systems).
8. Ensure area of work is well ventilated, LEV systems in place if high volumes of dust are generated.
9. Safety signs placed in visible locations to highlight the hazards in the area.
10. ABM employees will ensure that equipment used is subject to regular maintenance and pre-use checks to prevent damages or dust release while in operation.
11. ABM employees will ensure to dampen the area to be cleaned to reduce dust generation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electrical Equipment** Improper use of equipment can result in bruising, cuts, eye damage, cause minor injuries. Serious injuries may be caused by incorrect and insufficient training.	0 0 0

Measures Currently in place to prevent risk of injury

1. When selecting power tools for task, ABM employees will follow this order to ensure they are safe: battery, 110V, 230V RCD protected.
2. Guards will not be removed from moving parts of equipment by ABM employees.
3. Where possible battery powered equipment will be used.
4. If moving parts are not protected as per manufacturer's instructions, the machine is to be taken out of use.
5. PAT test or equipment specific checks to be completed by competent person as per manufacturer's instructions.
6. Faults identified during pre-use checks will be reported to line manager/ supervisor/ client and equipment to be taken out of use and tagged 'Do not use' until repaired, replaced or disposed off.
7. All equipment will be visually checked prior to use by each member of the ABM team.
8. ABM employees will ensure not to wear loose clothing, loose jewellery and have hair tied back while using equipment.
9. ABM employees will ensure good housekeeping of cables at all times to prevent damages.
10. No equipment will be modified and no parts will be added or removed while in operation unless advised by manufacturer.
11. All equipment is stored away in a secured area with no sources of ignition in the vicinity.
12. Trained and competent staff will use electrical equipment on site.
13. All ABM staff and contractors are aware of the emergency procedures.
14. Fire marshals on site and notified of the work being carried out.
15. ABM employees will ensure that powered equipment will not be used where water is present.
16. ABM employees will ensure are of work is dry to prevent contact with water.
17. ABM employees will ensure to wear PPE as instructed in the method statement for the duration of the task.
18. ABM employees will ensure equipment is cleaned once task has been completed.
19. ABM employees will not carry or pull equipment by the power cord.
20. ABM employees will not walk on or allow vehicles or other moving equipment to pass over unprotected power cords. Cords should be put in conduits or protected by placing planks on each side of them.
21. Maintenance schedule in place for all equipment used on site to ensure it is regularly checked by a competent person. All maintenance records must be made available to ABM management team on site.
22. ABM employees will ensure that charging station are free from contaminants and used in a well ventilated area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electrocution from contact with live equipment. Fire from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. When selecting power tools for task, ABM employees will follow this order to ensure they are safe: battery, 110V, 230V RCD protected.
2. All powered electrical equipment (except battery operated) will have a valid PAT test label on them as per manufacturer's instructions.
3. Where possible, battery powered equipment will be used.
4. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
5. No electrical equipment where damages/ faults had been identified will be used.
6. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
7 ABM employees will not attempt to use damaged equipment.
8. All equipment used will have non-conductive casing to prevent contact with electricity.
9. Good housekeeping of cables at all times to prevent damages.
10. No equipment will be modified and no parts will be added or removed while in operation unless advised by manufacturer.
11. All equipment is stored away in a secured area with no sources of ignition in the vicinity.
12. Trained and competent staff to use equipment on site.
13. Work with or near electrical systems and equipment is only carried out by trained and competent ABM employees.
14. All ABM staff and contractors are aware of the emergency procedures.
15. Fire marshals on site and notified of the work being carried out.
16. Task will only be carried out in dry weather conditions. Under no circumstance will ABM employee replace any light bulbs in the rain.
17. ABM employees will ensure to turn engine off or unplug equipment prior to emptying or cleaning it.
18. ABM employees will carry out the work during the day when sufficient light is available.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Maneuvering in tight spaces** Handling or manoeuvring equipment in tight spaces causing accidents to self, other or damages to property.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM managers will discuss with the client for a bigger storage space to be made available to the team, where possible.
2. ABM employees will assess the work environment prior to handling and manoeuvring to ensure sufficient space is available.
3. ABM employees will clear sufficient space around prior to commencing task.
4. ABM employee will re-organise the storage area to allow sufficient space for equipment.
5. ABM employees will ensure to segregate the area of work prior to manoeuvring equipment.
6. ABM employees will ensure the area is clear of any obstructions prior to commencing task.
7. Where equipment is handled by hand, ABM employees will ensure there is sufficient space available to follow correct manual handling techniques.
8. Where equipment is handled using mechanical aids, ABM employees will ensure to assess and use the most suitable one for the location.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials/ equipment due to poor housekeeping of the working area.	0 0 0

Measures Currently in place to prevent risk of injury

1. Ensure adequate lighting available in the area of work. Task light to be made available if necessary.
2. ABM employees will keep the area of work tidy at all times.
3. All tools to be kept in the tool box/ tool belts/ cases when not in use, where possible.
4. Any spillages/ leaks will be cleared straight away by ABM employees.
5. ABM employees will report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
6. Ensure safety footwear is worn while on site as per safe systems of work/ method statement.
7. ABM employees will ensure the area will be left tidy once task has been completed.
8. Equipment cables to be kept behind or on the side to prevent tripping or being caught in the moving parts of the machine used.
9. Loads should not obscure vision of the direction of travel.
10. Changes in floor levels will be clearly marked.
11. Fire exits will be kept clear at all times.
12. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
13. Building emergency evacuation procedures are understood by all ABM staff and contractors.
14. TBTs carried out yearly regarding slips, trips, or falls.
15. Where pipework/cables must go across walkways, ABM employees will ensure safety signs are in place at visible locations to highlight the hazard in the area.
16. ABM employees will ensure to check the route of travel prior to handling loads on site to ensure no slipping or tripping hazards are present.
17. Safety signs will only be removed once the floor is completely dry/ hazards had been removed.
18. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Lack of familiarization with the equipment, lack of experience leading to increased risk of incidents and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are provided with an induction which uses plain and simple language. 2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport). 3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses. 4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience. 5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/ weeks at work for new starters. 6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training). 7. Inexperienced ABM employees will be supervised at all times when carrying out the task. 8. Apprentices and young workers will be supervised by competent and trained colleagues while using equipment. 9. No ABM employee will use equipment until training had be provided to them. Regular refresh will be carried out. 10. ABM employees will be allowed time to practice using the equipment in open areas with sufficient space available to prevent damages to people or property. 11. ABM manager/ supervisor will regularly check their team's competence in using equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Hazardous Substance** Exposure to harmful fumes causing respiratory conditions, burns, damage to eyes and other related injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not clean tools with flammable or toxic solvents.
2. ABM employees will not operate tools in an area containing explosive vapours or gases.
3. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS.
4. Recommended PPE should be worn at all times as instructed in the method statement.
5. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
6. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
7. COSHH assessment and SDS are read and understood by staff prior to using chemicals.
8. COSHH TBT in correct and safe use of chemicals are refreshed yearly.
9. Only ABM approved chemicals are to be used.
10. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use.
11. Always add chemical to water to reduce chemical splashing where dilution is required.
12. Area of work will be segregated. Safety signs/ barriers or tape will be in place to highlight hazards in the area and to prevent unauthorised personnel from entering.
13. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
14. Any works with hazardous substances will be carried out in a well ventilated area with sufficient airflow.
15. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
16. ABM manager or client will ensure equipment is subject to regular maintenance.
17. ABM employees will immediately report any equipment where excessive fumes are released during operation.
18. ABM employees will ensure that any acid batteries are carefully handled to prevent splashes or leaks.
19. When filling up/ emptying solution tanks, ABM employees will ensure not to splash or spill the chemicals onto equipment. Any spillages will be immediately cleaned.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Before using any equipment on site, ABM employees will check the instruction manual and method statement to ensure ear protection to be used is adequate and sufficient.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent and trained employees are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.
14. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Working in adverse weather conditions leading electrocution, loss of dexterity, poor concentration which will increase the risk of accidents.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task requiring powered equipment will not be carried out in adverse weather (high winds, heavy rain, heavy snow or excessive heat).
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. ABM manager will allow regular breaks while working in adverse weather conditions.
4. Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Suitable place provided for employees to dry their work clothing when not in use.
9. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
10. Ensure contractors on site have provided sufficient and suitable RAMS for tasks being carried out in adverse weather conditions.
11. Employees are advised and encouraged to drink plenty of liquids to avoid dehydration in hot environments or to warm up in cold environments.
12. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
13. ABM employees briefed in identifying heat stress symptoms.
14. Facilities to get hot/ cold drinks as needed available in restroom.
15. ABM employees will ensure to drive/ manoeuvre vehicles/ equipment in accordance with weather and road conditions (ice, snow, excessive rain).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual lifting or handling equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Employees will not lift, carry or move any equipment which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry out the task if insufficient light in the area.
7. ABM employees will ensure the path to their destination is clear before carrying the load.
8. ABM employees will ensure to keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
13. Chemicals are decanted in spray bottles prior to use if required to be used to clean equipment.
14. Where task is carried out over long periods of time, regular breaks will be allowed.
15. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
16. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
17. ABM employees will use stable containers while handling loads.
18. Reorganise the activity or environment to further reduce the impact on the the team.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Housekeeping** Untidy work area result in tripping over materials/ equipment due to poor housekeeping.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure clean and clear work area before any work has started. 2. ABM employees will not rely on other to tidy the work area after work is finished. 3. Inspections carried out by ABM site manager and customer security and management while task is being carried out where there are reasons for concern. 4. ABM staff will ensure the work area is kept clean and tidy while task is being carried out. 5. ABM staff to clear and dispose of rubbish as it accumulates. 6. ABM employees will notify line manager/ client if there is waste that cannot removed for further arrangements to be made to ensure correct disposal. 7. ABM employees will store site materials in a dedicated storage area in a tidy and safe manner. 8. ABM employees will no not leave materials or equipment in gangway or walkways. 9. ABM staff will ensure no tools, materials or equipment are left behind once task had been completed. 10. Storage area will be kept clean and tidy at all times by ABM employees.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains. Sprains and strains injuries when movement is restricted while using equipment. Sudden movement of equipment causing strains and sprains.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will arrange and allow regular breaks where tasks involve repetitive movements over long periods of time. 2. ABM manager will have staff rotation in place to reduce repetitive tasks being carrying out where equipment is required to be used over long periods of time. 3. Appropriate supporting PPE provided and used by ABM employees as per safe systems of work. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. ABM employees will ensure correct posture at all times when using equipment (as per training and instructions received). 6. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 7. ABM employees will ensure that equipment parts are not altered or removed prior to use. 8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access. 9. ABM employees will report to line manager any circumstances where equipment required to be used prevents them from keeping correct posture during use.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** ABM employees being knocked over by pedestrians entering/ leaving rooms. Slipping on wet floors. Tripping over materials/ equipment due to poor housekeeping/ lighting.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
11. ABM employees will ensure to wear PPE as per method statement instructions while on site.
12. Area of work is segregated to prevent members of the public, visitors or client staff walking through.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22274RA

Internal Reference: (FRA014)

Information valid as of 15/09/2026 16:51

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning – Operating compactors and balers

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients, retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst using compacting and baling machines on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Maintenace** Injury due to faulty machinery and moving parts	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Compactor and baler must be inspected regularly by provider and before use by ABM employees 2. Any faults machine must be quarantined and defects reported to the maintenance operating company	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Entrapment** Entaglement/ Entrapment & Public access-Loss of limbs, fractures, lacerations, potential death	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.When machine is working operatives are to stand well clear of moving parts 2.When not in use compactors and balers are to be left isolated with the key removed and kept in a secure place with restricted access 3.Machines are to be locked off and ioslated when not in use at all times	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Competency** Injury or potential death to operatives and others from incompetent working methods	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Only trained operatives may use compactor and baling equipment 2. certification must be awarded by the equipment provider or a relevant train the trainer. 3. Certification to be on site and available for inspection upon request	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Adverse Weather** Colds and Flus and other viral infections resulting from excessive exposure to cold weather or dizziness and dehydration from excessive exposure to hot weather	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Procedures have been documented for working in bad weather 2.No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive heat) 3.Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement 4.Use of sun protection skin products while working in direct sunlight 5.Regular breaks to be taken while working in adverse weather conditions 6.Rotation of work in place for staff working in adverse weather conditions 7.Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks 8.Ensure contracts on site have provided sufficient and suitable RAMS for tasks being carried out in adverse weather conditions 9.Reschedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents 10.Employees are advised and encouraged to brink plenty of liquids to avoid dehydrations in hot environments or to warm up in cold environments	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Inadequate lighting causing the straining of eyes, eye discomfort and headaches-also leading to slips, trips and falls	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Provide adequate task lighting around the compactor / baler area 2.stop work when lighting is insufficient.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Other (See: Hazard Details)** Hand Injuries-Cuts and splinters to the hands when carrying equipment and materials	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Always wear protective gloves BS EN 388 or 420 when carrying equipment or materials especially when handling sharp edges	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from maneuvering equipment to, from and during site of work activities, and loading the compacting machine	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Manual handling courses to be undertaken byall staff 2.Regular manual handling Assessments carried out 3.Employees issued with basic manual handling brief 4.Mechanical handling equipment provided where necessary (including PPE) 5.Specific training associated with the load to be handled 6.Any load weights in excess of 20kg the item should be lifted with two or more operatives or by using a mechanical aid	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads, Wet floors from other cleaning activities causing slipping hazards, accessing the compactors and balers, lots of cardboard around the machinery ready to be compacted	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure that there is adequate lighting for the task in hand 2.Wet surface signs available and utilised where needed 3.Operatives should have suitable safety shoes with a good tread on their soles 4.Cleaning operative must remain vigilant whilst accessing or egressing the compactor/baler storage area 5. Good housekeeping to be used at all times, no trailing leads, equipment to be stored away appropriately, cardboard and rubbish to be stacked neatly 6. Authorised access points only to be used 7. Correct PPE to be worn at all times including safety footwear with a good solid tread on the sole	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** working in remote areas where compactors and balers are situated could cause a delay in providing assistance should an accident or incident occur	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Operatives to advise their line manager that they are lone working 2. Regular checks are carried out, at least hourly to ensure the operative is safe 3.NO Lone working is permitted when working on high risk activities	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Operatives carrying out repetitive tasks causing repetitive strains and muskoskeletal disorders	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.Job rotation in operation 2.Tasks involving repetitive movements require regular break 3.Program of regular health monitoring and surveillance is in place 4.Safe system of work in operation 5.Appropriate supporting PPE provided for the task in hand	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Risk of Electrocution from Compactor balers	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.All pre defined Safe Systems of Work in place at all times 2.Work with or near electrical systems and equipment is only carried out by competent persons 3.compacting and bailing and equipment is regularly tested and inspected (PAT) 4. Pre use checks to be carried out and recorded by operatives prior to commencement of work 5. Report faulty or damaged electrical equipment 6. Do not attempt to use damaged equipment, ensure it is quarantined and labelled, 7. Do not attempt to carry out a repair to damaged equipment or replace plugs	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** ABM employees being knocked over by pedestrians entering/ leaving rooms. Slipping on wet floors. Tripping over materials/ equipment due to poor housekeeping/ lighting.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will ensure to use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/ jackets provided and used while walking around site as per method statement's instructions.
6. ABM employees will ensure to use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/ client for remedial actions to be carried out as soon as possible.
8. ABM manager will ensure all ABM employees, visitors or contractors are aware with egress route in case of an emergency.
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
11. ABM employees will ensure to wear PPE as per method statement instructions while on site.
12. Area of work is segregated to prevent members of the public, visitors or client staff walking through.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22275RA

Internal Reference: (FRA015)

Information valid as of 15/09/2026 16:53

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Carry out general manual handling tasks

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control when carrying out general manual handling tasks.

Overall Current Risk

Medium

Persons Affected

- Contractors
- Employees
- Lone Workers
- Maintenance Staff
- Members of the Public
- Office Staff
- Outdoor Workers
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of workforce to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct and safe manual handling provided. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will not stretch to reach difficult areas, suitable equipment will be provided to them. 7. ABM manager will regularly review employees working practices to ensure correct manual handling techniques are followed at all times. 8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access. 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 10. ABM employees will rotate tasks to prevent repetitive tasks from being carried out over long periods of time.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches. Lack of light preventing employees from identifying hazards in the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will report any faulty lights to line manager or client for repairs to be carried out. 2. ABM employees will reschedule the task where insufficient light in the area of work. 3. Task to be carried out when sufficient natural or artificial light available. 4. ABM employees will use task lights to ensure sufficient light in the area of work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Uneven Flooring** Tripping over loose tiles/ carpets/ edges while handling loads on site. Tripping over uneven flooring.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure to check the route to their destination prior to commencing task. 2. Any damages to the floors will be reported to line manager/ client for action. 3. When setting out travel route, ABM employees will ensure to identify and use the ones with the minimum change in floor levels (e.g. no stairs, steps). 4. Where stairs/ steps are present on the route to be taken, ABM employees will ensure to be very careful while handling loads and require assistance from other team members or the client. 5. Where available, ABM employees will use ramps on stairs for the duration of the task. 6. ABM employee will ensure to wear non-slip safety footwear as per method statement instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Sharp Objects** Cuts or grazes due to handling loads without hand protection or incorrect hand protection used.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check the load to be moved for any sharp objects/ edges prior to handling. 2. ABM employees will assess the load to be handled prior to moving it to identify if any sharps are present. 3. Any sharp edges or surfaces will be covered (e.g. padding, plastic covers etc.) prior to handling the load. 4. ABM employees will ensure that the sharp edges do not push against their bodies while moving loads on site. 5. ABM employees will use mechanical aids (e.g. pallet trucks, trolleys etc.) to move sharp loads around site. 6. ABM employees will carry away from their bodies any loads where content is not visible and the risk of sharps inside is present (e.g. bin bags). 7. ABM employees will handle very carefully any loads where glass/ glass shards, metal sharp edges etc. are present. 8. ABM employees will ensure PPE is worn while carrying out the task as per method statement's instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**New and Expectant Mothers** Handling heavy loads causing problems to mother and baby.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. No ABM pregnant employees will be allowed to handle any loads on site. 2. ABM employees will request support from their colleagues/ client when loads are required to be moved. 3. ABM managers will temporarily re-assign employees to other duties where handling loads is not required. 4. ABM managers will ensure to regularly check on the pregnant employees and discuss any work adjustments necessary to keep the mother and the baby safe.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Maneuvering in tight spaces** Handling loads in tight spaces causing musculoskeletal injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM managers will discuss with the client for a bigger storage space to be made available to the team, where possible. 2. ABM employees will assess the work environment prior to handling loads to ensure sufficient space is available. 3. ABM employees will clear sufficient space around prior to handling loads. 4. ABM employees will break down the load in smaller parts, where possible. 5. ABM employees will ensure no heavy loads are stored or handled above head height. 6. ABM employees must have received training in correct and safe use of mechanical aids prior to commencing work. 7. Where loads are handled by hand, ABM employees will ensure there is sufficient space available to follow correct manual handling techniques. 8. Where loads are handled using mechanical aids, ABM employees will ensure to assess and use the most suitable one for the location.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Inexperienced staff handling loads leading to musculoskeletal injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will received manual handling training (with refresh every 3 years) prior to carrying out tasks where manual handling is required. 2. ABM employee will received yearly TBT in correct and safe manual handling. 3. ABM employees will received training in instructions in correct and safe use of mechanical aids available on site. 4. Specialist training is provided to staff where required (e.g. fork lift). 5. Inexperienced ABM employees will be supervised by line manager or experienced colleagues. 6. Young ABM employees/ apprentices will always be supervised while on site carrying out manual handling tasks.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Housekeeping** Tripping over material or equipment due to poor housekeeping. Musculoskeletal injuries due to unsafe storage or poor building design. Spilling on wet surfaces.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure the area or work is kept clean and tidy at all times. 2. ABM employees will ensure the route to their destinations is checked and cleared of any hazards prior to commencing task. 3. ABM employees will ensure any spillages will be cleared immediately. 4. ABM employees will ensure the area is left clean and tidy once task is completed.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Collison with ...** Collision with moving vehicles when loads or handles in service yards or carparks. Collision with people when loads are handles around offices, back of house areas or other locations where people might be present.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will plan their task in advance to ensure route and area of work are clear.
2. ABM employees will segregate their travel route to prevent contact with moving vehicles or people.
3. ABM employees will ensure diversion signs are placed in visible location to direct traffic or pedestrian movement away from the area of work.
4. ABM employees will move loads on site during quiet periods, where possible.
5. ABM employees will ensure they have sufficient visibility while moving loads to identify any unexpected people or vehicle movement.
6. ABM employees will ensure to use designated pathways while carrying out the task, where possible.
7. ABM employees will ensure there is sufficient light in the area of work.
8. ABM employees will move slowly to ensure they can stop in case of an emergency.
9. Where mechanical aids are being used (e.g. trolleys, cages etc.), ABM employees will ensure to visually inspect the equipment prior to use.
10. ABM employees will not use any damaged or faulty mechanical aids.
11. ABM employees have sufficient and suitable training to use the equipment available on site.
12. ABM employees will ensure not to overload the equipment used.
13. ABM employees will ensure the load on the trolley does not obstruct direction of travel.
14. ABM employees will ensure load is correctly distributed to prevent it from falling during transportation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Collapse of Structure** Loads collapsing due to unstable stacking leading to cut, bruises or crush injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that any mechanical aid used is visually checked prior to commencing work.
2. Any damages to the equipment or load will be reported to line manager/ client for appropriate actions to be taken.
3. Damaged mechanical aids will be taken out of use and marked with a 'Do not use' sign until repaired or replaced.
4. ABM employees will ensure heavy loads will be placed at the bottom of the stack to be transported.
5. ABM employees will ensure that fragile items will not be placed at the bottom of the stack as this will lead to weak structure and damages to the loads handled.
6.ABM employees will ensure that larger loads are placed at the bottom of the stack.
7. ABM employees will ensure that loads are secured prior to being moved.
8. Where possible, cages will be used to moved loads on site to reduce collapsing during transport.
9. ABM employees will ensure they do not load the trolley/ cage or other mechanical aid used above the maximum weight limit.
10. ABM employees will ensure they do not load the trolley/ cage or other mechanical aid used beyond the maximum height to prevent obstruction of vision.
11. ABM employees will ensure to inspect the route to be taken and remove any hazards that might obstruct moving loads.
12. ABM employee will slowly move loads to their destination to prevent them from becoming loose.
13. When unloading a pallet, ABM employees will ensure to start from the top and work their way down.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Slipping due to adverse weather conditions (e.g. snow, ice, rain) while working outside. Cuts due to incorrect personal protective equipment being worn. Crush injuries following loss of dexterity.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents when working outside.
2. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
3. Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement.
4. ABM employees will wear work uniforms that incorporate cooling systems or
breathable fabrics while working in hot/ humid environments.
5. Use of sun protection skin products while working in direct sunlight.
6. Sun protective clothing to be worn while working outside during hot periods.
7.ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
8. Rotation of work in place for staff working in adverse weather conditions.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Facilities to get hot/ cold drinks as needed available in restroom.
11. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
12. Employees are advised and encouraged to drink plenty of liquids to avoid dehydrations in hot/humid environments or to warm up in cold environments.
13. ABM employees will use mechanical aids to handle loads on site, where provided.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipping on wet floors. Tripping over equipment/ materials due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Safety signs will only be removed once the floor is completely dry/ hazards had been removed.
5. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
7. Area of work will be kept clean and tidy at all times.
8. Spillages will be cleared immediately.
9. ABM employees will ensure to check the route of travel prior to handling loads on site to ensure no slipping or tripping hazards are present.
10. ABM employees will ensure sufficient lighting available in the area of work.
11. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors, loose carpet tiles, ice patches for action.
12. ABM employees will avoid routes where ice patches are present, where possible.
13. ABM employees will discuss with line manager/ client re-scheduling task for later/ earlier in the day when ice/ frost has melted or area had been gritted.
14. ABM employees will ensure the area will be left tidy once has been completed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Slipping on wet surfaces while accessing the load. Tripping over equipment/ materials due to poor housekeeping. Restricted access in case of an emergency due to poor housekeeping or planning.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
7. ABM employees will ensure to always assess their surroundings while moving around site.
8. ABM employees will receive a site induction upon commencing work on site to ensure emergency evacuation procedures are fully understood.
9. Area of work is segregated to prevent members of the public, visitors or client staff walking through.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** WRULD/ sprains or back damage, musculoskeletal disorders (MSDs) such as pain and injuries to arms, legs and joints, and repetitive strain injuries of various sorts from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Where possible, ABM employees will avoid manual handling of heavy loads.
2. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
3. ABM employees will not lift, carry or move any equipment which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry the task if insufficient light in the area.
7. Ensure path is clear before carrying the equipment to the area of work.
8. Keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g. no loose floor tiles/carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/incidents/near misses are reported and correction actions implemented to prevent reoccurrences.
13. Training on manual handling (with regular refresh every 3 years) provided.
14. ABM employees will use stable containers while handling loads.
15. Reorganise the activity or environment to further reduce the impact on the individual(s) while carrying loads.
16. Utilise mechanical lifting aids or equipment.
17. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
18. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22276RA

Internal Reference: (FRA016)

Information valid as of 16/09/2026 07:55

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Working in adverse weather conditions

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while working in adverse weather conditions.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Fire** Fire caused by faulty or damaged equipment not reported. Fire caused by chemicals used in environment where ignition is likely to occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees will report any faulty or damaged equipment immediately to line manager or client for appropriate actions to be taken. 2. ABM employees will not overload sockets but make use of all other sockets available. 3. All equipment used by ABM employees will have a valid PAT test tag on. 4. ABM employees will not use equipment where PAT test tag is missing or out of date. 5. Extension cords will only be used as temporary measures to supply electricity. 6. ABM employees will ensure to follow environmental instructions listed in the COSHH assessments for chemicals used to prevent creating suitable conditions for ignition.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Losing control of the equipment during wet, foggy or icy conditions leading to minor to major injuries. Equipment damages leading to electrocutions, musculoskeletal and other injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.ABM employees will ensure that any machine used is appropriate for the job and is well maintained. 2. All equipment used by ABM employees will be serviced and maintained as per manufacturer's guidelines. 3. ABM employees will ensure safety measures are all checked including guards, isolators, locking mechanisms, emergency off switches etc. prior to use. 4. ABM employees will not use any equipment where damages/ faults had been identified. 5. ABM employees will report damaged equipment to manager or client for repairs/ replacement to be arranged. 6. ABM employees will remove damaged equipment from use and tag it 'Do not use'. 7. ABM employees will be given sufficient and suitable training so that they are competent to use the machines correctly in accordance with manufacturer’s instructions. 8. ABM employees will wear appropriate PPE before operating the machine (e.g. safety glasses, gloves, safety boots) as per method statement instructions. 9. ABM employees will carry a fully operational radio/ mobile phone while on site to be able to raise an alarm in the event of an accident or emergency – especially when working alone. 10. ABM employees will not use a machine or appliance that has a danger sign attached to it. Ensure that only an authorised person removes the sign after confirming that they are satisfied that the machine or process is now safe to use. 11. ABM employees will ensure not to wear loose clothing, chains or have loose, long hair that could be pulled into the moving parts of the machine. 12. ABM employees will not distract someone that may be using a machine. 13. ABM employees will ensure not to remove any safety guards fitted to prevent access to dangerous moving parts of the machine. 14. ABM employees will not temper with or modify any equipment. 15. ABM employees will follow manufacturer's instructions regarding indoor or outdoor use of equipment. 16. ABM employees follow manufacturer's instructions and not expose certain parts of equipment to rain/ snow/ ice (e.g. engine).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure they have advised their line manager that they are lone working for a period of time.
2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone).
2. Regular radio communication with the team and CCTV monitoring during core hours.
3. High viz vests/ jackets to be worn at all times by ABM employee working alone.
4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
7. Re-schedule task for later in the day/ alternative day when weather conditions have improved.
8. Where possible, task will be carried out in teams of minimum 2 ABM employees.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipping on wet surfaces due to lack of concentration, insufficient safety signage in the area, ice patches or heavy rain. Tripping over equipment or personal belongings due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure sufficient lighting available in the area of work.
2. ABM employees are to ensure that the environment to their destination is clear of obstructions.
3. Work areas will be kept clean and tidy by ABM employees while carrying out task.
3. Where possible, equipment used will be battery operated.
4. ABM employees will follow good housekeeping of cables at all times to prevent damages or tripping hazards.
5. ABM employees will ensure that any spillages/ leaks are cleared straight away.
6. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors, loose carpet tiles, ice patches for action.
7. ABM employees will ensure that while moving equipment their vision and direction of travel is not obscured.
8. Where ABM employees notice items on the floor where someone could trip over them, they will remove them or arrange for them to be removed or for the area to be made safe.
9. ABM will ensure to wear PPE as per method statement's instructions.
10. ABM employees will avoid routes where ice patches are present, where possible.
11. ABM employees will discuss with line manager/ client re-scheduling task for later/ earlier in the day when ice/ frost has melted or area had been gritted.
12. ABM employees will ensure the area will be left tidy once has been completed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Temperature** Heat stress, frost bites, loss of dexterity and other injuries related to incorrect use of equipment cause by adverse weather conditions.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will re-schedule tasks for later in the day/ alternative day to reduce the risk of exposure to adverse weather conditions, where possible.
2. ABM manager will arrange and allow regular breaks for staff working in hot/ cold or other adverse weather conditions.
3. ABM manager will arrange for task rotation to be implemented for ABM employees working in these environments.
4. ABM manager will arrange for staff rotation to carry out the work.
5. ABM manager will review employee's pre-existing health conditions prior to commencing work and re-assign them to other tasks, where possible.
6. ABM employees are briefed in heat stress symptoms and advised to report to line manager any concerns.
7. ABM employees are encouraged and advised to drink plenty to liquids while working in hot/ humid environments.
8. ABM employees are encouraged to drink plenty of hot drinks while working in cold temperature.
9. ABM employees are provided and wearing adequate PPE as per method statements while working in adverse weather conditions.
10. ABM employees are advised to take their breaks in the shade when working outside in the sun or inside, in warm and dry rooms/ areas when working outside in wet or cold conditions.
11. ABM employees are advised to remove PPE when resting/ on break to help encourage heat loss.
12. ABM employees will ensure sufficient and suitable ventilation is in place while working in hot/ humid environments.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Electrocution, eye strain, headaches, migraines, musculoskeletal and other injuries resulting from insufficient light in the area of work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Repair any lights not working before carrying out task for sufficient lighting.
5. ABM employees will report any faulty lights to line manager/ client for action.
6. Where applicable, ABM employees will ensure lights are kept clean.
7. ABM manager will assess if re-arranging room layout to avoid ABM employees looking towards windows/ roof lights.
8. Where possible, re-position task or light source to provide sufficient light or to reduce brightness.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will follow good hygiene practices at all times.
13. ABM employees will ensure room/ outside temperatures are according to instructions listed in COSHH assessment for chemicals used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Carrying out repetitive tasks causing repetitive injuries. Sprains and strains injuries when movement is restricted while carrying out tasks.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tasks involving repetitive movements will include regular breaks.
2. ABM manager will arrange staff rotation in place to reduce repetitive tasks being carrying out.
3. Appropriate supporting PPE provided and worn by ABM employees as per safe systems of work.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. ABM employees will ensure correct posture at all times when using equipment (as per training and instructions received).
6. ABM employees will alternate tasks, where possible, to reduce repetition.
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment themselves. 6. ABM employees will only use plugs designated for cleaning equipment. 7. ABM employees will not unplug any of the client's equipment while carrying out the task. 8. All equipment used will have non-conductive casing to prevent contact with electricity. 9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task. 11. No electrical equipment will be used outside while snowing or raining by ABM employees unless approved by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** Musculoskeletal injuries caused by lifting and carrying equipment on site when working in adverse weather (heavy rain, snow, ice, excessive heat).	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Employees will not lift, carry or move any equipment which is beyond their capabilities.
3. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure path is clear before carrying the equipment to the area of work.
7. ABM employees will keep area of work tidy at all times.
8. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors, no puddles or ice patches etc.) prior to handling any equipment.
9. Use lifts when transporting equipment between floors, if available.
10. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
a) think before you lift/ plan the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
11. ABM employees will use stable containers while handling loads.
12. ABM employees will re-organise the activity or environment to further reduce the impact on the individual(s).
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and they will be using it while carrying out the task.
14. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees.
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors/ ice while on site. Tripping over equipment/ cables due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. ABM employees will ensure to wear PPE as per method statement instructions while on site.
11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22277RA

Internal Reference: (FRA017)

Information valid as of 16/09/2026 07:54

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Using DSE equipment

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while using display screen equipment.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Other (See: Hazard Details)** Poor posture leading to musculoskeletal injuries, headaches, poor concentration etc.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will undertake yearly DSE assessment. 2. ABM employees will ensure to keep correct posture while working. 3. ABM managers will check and ensure workstation is adequate (e.g. chairs, desks, foot rest, wrist support) and discuss with employee any specific requirements. 4. ABM employees will take regular short breaks away from their workstations to allow them to stand, stretch or walk.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Stress** Using DSE equipment for long periods of time due to increase workload, poor posture, inadequate DSE equipment can lead to stress.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will review employee's workload to allow regular breaks away from their DSE equipment. 2. ABM employees are encouraged by their managers to have their breaks away from their desk to allow them to rest their eyes, relax and exercise. 3. ABM employees will ensure to set up their workstation correctly as per training instructions received. 4. ABM employees will ensure to keep correct posture while working. 5. ABM managers will have regular discussions with employees to listen to any concerns that employees might have.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Insufficient or excessive light causing eye strain, headaches, fatigue or lack of concentration.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will undertake an yearly DSE assessment. 2. ABM employees will report and discuss with line manager or client any concerns regarding excessive or insufficient light. 3. ABM employees will take regular breaks from their screens. 4. ABM employees will be allowed to close blinds if sunlight is causing glare on their screens. 5. Where possible, ABM manager will work with employee to re-organize room layout to avoid glare. 6. ABM employees will adjust screen contrast levels to suit their needs. 7. ABM employees will ensure the image on the screen is stable with no flicker or other forms of instability and will discuss with line manager to find a suitable resolution where this is present.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Housekeeping** Untidy work area will result and slipping or tripping over equipment leading to various injuries (e.g. bruises, bumps, cuts, fractures , bone dislocation, burns etc.).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure their workstation is kept clean and tidy at all times. 2. ABM employees will ensure their personal belongs are kept in designated lockers or areas. 3. ABM employees will ensure that their workstation surroundings are free from clutter. 4. ABM employees will ensure any spillages are cleared immediately. 5. ABM employees will not leave any cables across walkways without having a cover over them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fire** Fire caused by faulty or damaged equipment not reported.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees will report any faulty or damaged equipment immediately to line manager or client for appropriate actions to be taken. 2. ABM employees will not overload sockets but make use of all other sockets available. 3. All equipment used by ABM employees will have a valid PAT test tag on. 4. ABM employees will not use equipment where PAT test tag is missing or out of date. 5. Extension cords will only be used as temporary measures to supply electricity. 6. ABM employees will not bring into the workplace portable heaters without prior permission from line manager or client. 7. ABM employees will ensure their laptops/ desktop devices have sufficient ventilation to prevent them from overheating. 8. Laptop and desktop devices are serviced regularly to prevent dust build-up inside.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**New and Expectant Mothers** Incorrect posture leading to physical discomfort/ fatigue and musculoskeletal injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. DSE assessment will be completed every 3 months during pregnancy, where required. 2. Assessment is reviewed by line manager and actions are put in place to mitigate risks identified. 3. ABM employees will adjust workstation to fit their requirements (e.g. foot stool, back support and other requirements will be assessed together with line manager and provided as required). 3. ABM employee will make sure the chair is correctly adjusted, with the back well supported. 4. ABM manager will review work arrangement and allow extra breaks. 5. Employee is expected to get up and walk around to improve blood flow and reduce swelling. 6. ABM manager will review workload to allow rotation of tasks.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Noise in the working areas leading to hearing loss and poor communications.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are to raise any work/task related hearing or noise level concerns to their manager/ supervisor. 2. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate. 3. ABM managers/ supervisors, once local adjustments are implemented and noise levels remain an issue, are to follow procedures for arranging a formal noise level risk assessment. 4. ABM managers will identify equipment responsible for increased noise level and arrange to be checked by a competent person. 5. ABM employees will report to line manager any equipment that generates a high level of noise during it's use.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Lack of concentration due to temperature in the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Minimum temperature while working in an office with mainly sedentary activities will be 16 degrees Celsius and where work involves physical effort it will be at lest 13 degrees Celsius. 2. ABM employees must be able to adjust room temperature in the area of work. 3. ABM manager will ensure there is sufficient ventilation in the office or area of work. 4. Where possible, keep windows open to increase ventilation and cool down the room/ area. Alternatively, ventilate the area mechanically (fans, air conditioning units, air handling units). 5. ABM employees will keep blinds closed to reduce heat coming in, where available. 6. Where possible, temporary relocation of staff in cooler rooms. 7. ABM managers will ensure that all heating systems are operational. 8. ABM employees will have access to hot drinks and facilities to get warm when work is required to be carried out in cold area over long periods of time.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipping on wet surfaces due to lack of concentration or insufficient safety signage in the area. Tripping over equipment or personal belongings due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure sufficient lighting available in the area of work.
2. Workstations and areas around desks will be kept clean and tidy by ABM employees.
3. Personal belongings will be kept in lockers or designated areas and under no circumstance under or on the side of the desk.
4. ABM employees will follow good housekeeping of cables at all times to prevent damages or tripping hazards.
5. ABM employees will ensure that any spillages/ leaks are cleared straight away.
6. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors, loose carpet tiles for action.
7. ABM employees will ensure that while moving equipment their vision and direction of travel is not obscured.
8. ABM employees will ensure that no drawers or cabinet doors are left open when not in use.
9. Where ABM employees notice items on the floor where someone could trip over them, they will remove them or arrange for them to be removed or for the area to be made safe.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** Musculoskeletal injuries caused by lifting and carrying equipment on site.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Employees will not lift, carry or move any equipment which is beyond their capabilities.
3. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
4. Split the load if too heavy to handle.
5. Do not carry out the task if insufficient light in the area.
6. Ensure path is clear before carrying the equipment to the area of work.
7. Keep area of work tidy at all times.
8. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.) prior to handling any equipment.
9. Use lifts when transporting equipment between floors, if available.
10. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
a) think before you lift/ plan the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
11. ABM employees will use stable containers while handling loads.
12. Reorganise the activity or environment to further reduce the impact on the individual(s).
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and they will be using it while carrying out the task.
14. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electrocution from contact with faulty or damaged electrical equipment or leads.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will check and ensure equipment used has a valid PAT test tag on.
2. Where PAT test tag is missing or out of date, ABM employees will report it to line manager or client for action.
3. ABM employees will not use equipment where PAT test is out of date or missing.
4. ABM employees will not touch any exposed wires, where present.
5. ABM employees will not attempt to fix or replace parts on equipment.
6. Damaged/ faulty equipment will be reported to line manager or client for action.
7. ABM manager will ensure there are sufficient sockets available to use to prevent overloading or stretching leads.
8. ABM employees will switch of and unplug equipment prior to cleaning it.
9. ABM employees will ensure no liquids get spilled on equipment. In case it does happen, all power will be turned off before any attempt to clear and clean it.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Repetitive strain injuries resulted from repetitive tasks being carried out. Poor posture leading to further musculoskeletal injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task involving repetitive movements will include regular breaks allowing them to move and stretch.
2. ABM manager will ensure task rotation in place to reduce repetitive work is being carrying out, where possible.
3. Appropriate supporting workstation equipment provided as per safe systems of work and following the review of the DSE submitted.
4. ABM employees will ensure correct posture at all times when using DSE equipment (as per training and instructions received).
5. ABM employees will keep correct posture while working with DSE equipment.
6. ABM employees will ensure to keep everything needed in reach therefore avoiding unneeded stretching and strains.
7. ABM employees will ensure to keep their work station tidy and clear at all times.
8. ABM employees shall make use of cushion pads, lumbar support, leg rest and any other equipment provided, while sitting for longer periods of time.
9. ABM employees will follow the instruction received in their DSE training while setting up and adjusting their workstation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors while on site. Tripping over equipment/ cables due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22278RA

Internal Reference: (FRA018)

Information valid as of 16/09/2026 07:57

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Using ladders/ stepladders for general maintenance tasks

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable while using ladders or stepladders to carry out work at height tasks.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Slopes and Steep Gradients** Falling from height due to ladders/ stepladders being used on sloped ground.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will review and use alternative access equipment to carry out the work. 2. Ladders will not be used on a suitable surface where the side slope is greater than 16° or the back slope is greater than 6°, unless the manufacturer states otherwise. 3. Levelling devices will be used on ladder's feet to ensure the surface is levelled. Alternatively, ladder extension legs will be used. 4. Access platforms will be used by ABM employees where slopes are greater then the figures listed under control measure 2 above.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Dust** Inhalation of dust coming from drilling, cutting or cleaning.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All PPE to be in good condition, as per safe systems of work, and free from damages. 2. PPE used will be checked prior to use and replaced/ taken out of use if any damages or faults had been identified. 3. Safety signs placed in visible locations to highlight the hazards in the area. 4. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 5. Toolbox talks awareness training in dealing with dust. 6. A light mist of water is sprayed on the surface to prevent dust from becoming airborne. 7. Dust masks will be worn in areas with excessive dust as per safe systems of work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Falling from height due to incorrect use of ladders/ stepladders.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are trained and competent to use access equipment on site (work at height training). 2. Site manager will ensure employees are trained and competent in how to access and carry out the task. 3. Site manager will supervise the task to ensure correct procedures are followed at all times. 4. Apprentices or inexperienced staff will be supervisor by a competent person while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Cold weather causing loss of dexterity and lack of concentration leading to falling from height or dropping tools/ equipment. Hot weather causing dehydration, skin burns or lack of concentration.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun). 2. Warm and water proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement. 3. Regular breaks to be taken while working in adverse weather conditions. 4. Rotation of work in place for staff working in adverse weather conditions. 5. Facilities to get hot/ cold drinks as needed available in restroom. 6. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks. 7. Reschedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents. 8. Sun protective clothing to be worn while working outside during hot periods. 9. Use of sun protection skin products while working in direct sunlight. 10. ABM employees are encouraged to drink liquids to avoid dehydration. 11. Where possible, task will be scheduled for early or late in the day to avoid heat stress.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ergonomics** Operatives carrying out repetitive tasks causing strains or sprains.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tasks involving repetitive movements will include regular breaks.
2. Staff rotation in place to reduce repetitive tasks being carrying out.
3. Appropriate supporting PPE provided as per method statement.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. Ensure correct posture at all times when using equipment (as per training and instructions received).
6. Alternate tasks, where possible, to reduce repetition.
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
8. ABM employees will ensure the height of the ladders/ stepladders is adequate to allow reaching comfortably and prevent overreaching.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. ABM employees will ensure there is sufficient light available to move equipment and carry out the work.
3. Loads should not obscure vision of the direction of travel.
4. Safety signs/ barriers to be used if there are obstructions or slip hazards to highlight the hazards in the area.
5. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
6. Area of work will be kept clean and tidy at all times.
7. All activities will be protected by warning signage/barriers to prevent unauthorised people from accessing.
8. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
9. Spillages will be cleared immediately prior to commencing task.
10. All waste collected will be placed in a secured container.
11. All spillages taken place during the task will be immediately cleared.
12. All tools will be kept secured in a tool belt, where possible.
13. ABM employees will only carry the required tools up the ladders/ stepladders, rest will remain in the tool box on the ground.
14. ABM employees will inspect equipment prior to use and ensure there are no slippery surfaces present before commencing work.
15. ABM employees will ensure the area of work will be left tidy.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task following partial/ complete closure of an area.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 2. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc). 3. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 4. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides. 5. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 6. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 7. ABM employees will report any acts of verbal or physical aggression made against them by members of the public. 8. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police. 9. ABM employees will come down on the ground immediately in case of an aggressive member of the public approaching them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fall of Object from Height** Injuries caused by tools or equipment dropped from ladders/ stepladders onto the ABM employee or members of the public on the ground.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will segregate the area of work to prevent unauthorised access prior to commencing work. 2. ABM employee on the ground will not stay under the ladder/ stepladder during the task. 3. All tools are secured using a tool belt. 4. ABM employees will keep the area around ladders/ stepladders tidy at all times. 5. Hard hats issued & worn where there is a risk of falling objects from above. 6. ABM employees will only take the necessary tools/ materials needed for that section to be repaired (e.g. paint will be decanted in small containers prior to be taken up the ladders).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Injuries caused by falling from height while using ladders/ stepladders when working alone.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not work alone to carry out work at height tasks. 2. There will always be 2 employees assigned to carry out the task. 3. Two-way radios are provided and used by ABM employees to request assistance from security if required.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants (direct sunlight, rain, mist, steam, chemicals, oils, excessive heat etc.). 2. Ladders/ stepladders will be stored horizontally where possible. Tie ladders to each support point to reduce damage. 3. All ladders/ stepladders will be maintained and stored in accordance with the manufacturer's instructions. 4. ABM will only store equipment in designated locations away from doorways, blind corners, or near equipment traffic lanes where they can be struck by persons passing by, or by moving machinery or equipment. 5. While stored, ladders/ stepladders are folded shut. 6. ABM employees will not lean materials or equipment against stored ladders/ stepladders, as these practices can lead to unnecessary wear and twisting on the equipment. 7. Overhead hazards such as electrical lines or equipment that might be struck are considered when selecting the storage area. These hazards should always be avoided as the next person to come along and grab the ladders/ stepladders may not be aware of the overhead hazard and make accidental contact. 8. Brackets or ties are used to secure the ladders/ stepladders from falling while being stored.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Working at Height** Falling from height due to incorrect use of stepladders.	0 0 0

Measures Currently in place to prevent risk of injury

1. Stepladders will be used for short duration tasks (no longer than 30 minutes).
2. Where possible, ABM employees will use stepladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
3. All stepladders are to be registered and subject to periodic inspection by a competent person at least every 12 months or more often if regularly used (every 3 or 6 months)).
4. All stepladders must have a visible tag on with a valid inspection date on them.
5. Only trained and competent ABM employees will be using stepladders.
6. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task.
7. Any defects or faults discovered will result in equipment being taken out of use until repaired or replaced.
8. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the segregated area.
9. ABM employees will ensure that they do not place stepladders against fragile surfaces, fixtures or fittings.
10. Stepladders must rest on a stable and firm surface of sufficient strength and support at all times. ABM employees will check all four stepladder feet are in contact with the ground and the steps are level.
11. Rungs should be horizontal and positioned so as to enable stability.
12. ABM employees will ensure any locking devices are engaged.
13. 3 points of contact will be maintained on the stepladders at all times (two
feet and one hand, or when both hands need to be free for a brief
period, two feet and the body supported by the stepladder).
14. ABM employees will ensure to leave 2 steps clear from the top on stepladders.
15. All stepladders used by ABM employees are BS EN 131 professional (or Class 1 heavy duty or BS EN 131 industrial ladders).
16. ABM employee will make sure to use safety devices where required (locks, levelling devices).
17. ABM employees will make sure the equipment used is high enough to reach the area where work is required.
18. ABM employees will not overreach but move the stepladder so that they can reach the area comfortably.
19. ABM employees will grip the stepladder and face the rungs while climbing or descending.
20. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees.
21. ABM employees will position the stepladder to face the work activity and not side on.
22. ABM employees will carry tools on a tool belt and only the ones required for the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fall of Persons from Height** Falling from height due to incorrect use of ladders.	0 0 0

Measures Currently in place to prevent risk of injury

1. Ladders will be used for short duration tasks (no longer than 30 minutes).
2. Where possible, ABM employees will use ladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
3. All ladders are to be registered and subject to periodic inspection by a competent person at least every 12 months or more often if regularly used (every 3 or 6 months)).
4. All ladders must have a visible tag on with a valid inspection date on them.
5. Only trained and competent ABM employees will be using ladders.
6. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task.
7. Any defects or faults discovered will result in equipment being taken out of use until repaired or replaced.
8. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the segregated area.
9. ABM employees will ensure that they do not place ladders against fragile surfaces, fixtures or fittings. Surfaces upon which ladders rest must be stable, firm and of sufficient strength.
10. Ladders must rest on a stable and firm surface of sufficient strength and support at all times.
11. Rungs should be horizontal and positioned so as to enable stability.
12. Portable ladders must be prevented from slipping by securing the stiles at or near their upper or lower ends.
13. 3 points of contact will be maintained on the ladder at all times.
14. ABM employees will ensure to leave 3 steps clear from the top on ladders.
15. All ladders used by ABM employees are BS EN 131 professional ladders (or Class 1 heavy duty or BS EN 131 industrial ladders).
16. ABM employee will make sure to use safety devices where required (ties, stand offs or levelling devices).
17. ABM employees will make sure the equipment used is long or high enough to reach the area where work is required.
18. ABM employees will not overreach but move the ladder so that they can reach the area comfortably.
19. ABM employees will grip the ladder and face the ladder rungs while climbing or descending.
20. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees.
21. ABM employees will position the ladder to face the work activity and not side on.
22. ABM employees will carry tools on a tool belt and only the ones required for the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date, battery, charging docs) prior to equipment being used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. 4. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks by ABM employees.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves unless qualified electricians with the permission of site manager. All repaired equipment must be PAT tested prior to use.
6. All equipment used will have non-conductive casing to prevent contact with electricity.
7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
8. Task will only be carried out in dry weather conditions. Under no circumstance will ABM employee work at height using ladders/ stepladders while raining or if equipment is wet.
9. ABM employees will be trained and competent to carry out any electrical work if required.
10. Ladders/ stepladders used during tasks requiring electrical work will be made out of fiberglass or other non-conductive materials.
11. ABM employees will carry out the work during the day when sufficient light is available.
12. ABM employees will carry out a visual assessment of the area of work to ensure no overhead power cables are present and will not work within 6m horizontally of any overhead power line, unless it has been made dead or it is protected with insulation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** WRULD / sprains or back damage from handling equipment to and from the area of work or while up the ladder.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting and carrying will be done by 2 or more operatives or using a mechanical aid (trolley, pump truck).
4. For moving ladders/ stepladders, dependent on the size, 2 ABM employees will be moving it.
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry out the task if insufficient light in the area.
7. ABM employees will ensure the path to their destination is clear before carrying the load.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
13. ABM employees will walk ladders up into position to reduce the strain on their back or hands.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

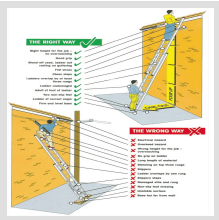
Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** ABM employees being knocked over by moving vehicles and pedestrians. Slipping on wet floors while moving around site to carry out the task. Tripping over equipment/ materials due to poor housekeeping.	0 0 0

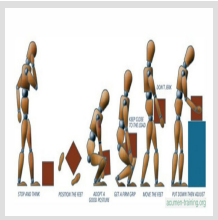
Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employee will use designated walkways at all times, take extra care when walking across and manoeuvring equipment in the carpark.
5. High viz vests/jackets provided and used while walking around site.
6. ABM employees will keep the area of work tidy and no materials will be left behind once task is completed.
7. Report any hazards (e.g. damaged/ loose floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. ABM manager will ensure all ABM staff, visitors or ABM approved contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs/ barriers in place to highlight hazards in the area of work.
11. Area of work will be segregated for the duration of the task and pedestrian or vehicle traffic redirected.
12. Visible signs will be put in place by ABM employees to ensure drivers are aware of the closure as they drive into the carpark.
13. ABM employees will ensure to be vigilant and check vehicles movement while carrying out task in carpark.
14. Where possible, ABM employees will carry out the task outside opening hours or during quiet periods to reduce traffic obstructions.
15. No pedestrians will be allowed to enter the segregation area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Related Files





Risk Assessment - 22280RA

Internal Reference: (FRA019)

Information valid as of 16/09/2026 07:58

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Fire

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control in case of an emergency situation.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Other Service Providers
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Fuel** Fuel stored or used incorrectly on site leading to causing fires.	0 0 0

Measures Currently in place to prevent risk of injury

1. Fuel is stored and handled in well ventilated area at all times.
2. ABM employees will ensure spills are kept to a minimum while fuelling equipment or handling fuel on site.
3. Any fuel spillages are cleared up immediately.
4. Smoking is prohibited while handling fuel.
5. Sources of ignition and flammable materials will be removed from the area where fuel is handled prior to commencing.
6. Fuel is stored in fire resistant cabinets with controlled access. Only authorised employees are allowed to access this cabinet.
7. All fuel containers are stored on drip trays to prevent getting in contact with materials or equipment that could lead to ignition.
8. All areas where fuel is stored are clearly marked and containers are labelled accordingly.
9. Minimum quantity of fuel is stored on site.
10. Waste storage is in well ventilated areas away from the building, where possible.
11. No phones, computers or tables will be used in the area where fuel is stored and handled by ABM employees.
12. COSHH and DSEAR assessment must be undertaken where fuel is used and stored on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Obstructed access/ exit causing delays during emergency evacuations.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. ABM employees will ensure to be vigilant while evacuating the building to get to the nearest assembly point.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Hazardous Substance** Ignition due to incorrect and unsafe use of chemicals on site.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Where possible hazardous substances will be replaced by less hazardous substances. 2. DSEAR assessment in place for storage and handling of hazardous chemicals. 3. Only ABM approved chemicals will be used by ABM staff. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date. 5. All ABM will read and acknowledge the content of the COSHH assessments. 6. COSHH assessments are available where chemicals are stored for easy access. 7. No chemicals will be left unattended on site while not in use. 8. No chemicals will be mixed unless following strict instructions from manufacturer. 9. Where chemicals are decanted, ABM staff will ensure substances do not get mixed. 10. Only ABM approved chemical containers will be used (spray bottles).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fire** Ignition of flammable materials by discarded cigarettes or handling ash.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM’s smoking policy adhered to at all time as well as client site rules regarding smoking. 2. Smoking will be carried out in designated areas off site. 3. When emptying ash trays staff will ensure ash is fully cooled down prior to being removed/ handled. 4. Where ash generated by equipment on site is handled staff will ensure it is fully cooled down prior to being handled/ removed. 5. Ash will not be discarded in containers that have the potential to ignite (e.g. plastic waste bins). 6. Equipment used to handle ash will not be made of material that has the potential to ignite (e.g. plastic, wood).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Training** Confusion over operative's roles in emergency evacuation procedures.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM staff will take part of emergency evacuations drills as carried out by the client. 2. Where ABM staff coordinate emergency evacuation procedures on site, employees had been provided with the information and procedures to follow. 3. TBTs in fire safety carried out yearly. 4. Competent and trained when acting as fire marshal or first aider. 5. ABM staff will receive site induction training in client's emergency procedures with yearly refreshed. 6. ABM employees will ensure to follow all instructions received from the operational team during an emergency evacuation.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Explosion** Explosions from pressurised cylinders used while on site.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. No naked flame in the vicinity of the pressurised cylinders. 2. Exchanging cylinders to be carried out in open air. 3. All cylinders to be housed in a secure compound/cage away from the building. 4. Check contractors work schedule where applicable. 5. Work being carried out will be monitored on CCTV. 6. No cylinders where visible damages present will be used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slips, trips and falls related injuries due to uneven surfaces, raised paving slabs/ carpets, change of floor levels between areas.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs carried out yearly regarding slips, trips or falls.
8. Safety footwear will be worn as per safe working practices/ method statements and in good condition.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electrical Equipment** Fires starting from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. All powered electrical equipment used will be 110v.
2. All powered electrical equipment (except battery operated) will have a valid PAT test label on them.
3. Where possible battery powered equipment will be used.
4. All equipment will be visually checked prior to use by each member of the ABM team.
5. No electrical equipment where damages/ faults had been identified will be used.
6. Faulty equipment will be reported to line manager for action.
7. Good housekeeping of cables at all times to prevent damages.
8. No equipment will be modified and no parts will be added or removed while in operation unless advised by manufacturer.
9. All equipment is stored away in a secured area and away from sources of ignition.
10. Trained and competent staff will be using equipment on site.
11. All ABM employees and contractors are aware of the emergency evacuation procedures.
12. Fire marshals on site and notified of the work being carried out.
13. ABM employees will ensure no water will come in contact with equipment engine or cables while in use or during storage.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22281RA

Internal Reference: (FRA020)

Information valid as of 16/09/2026 08:00

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Lone working

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working whilst working working alone on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**New and Expectant Mothers** Injuries to mother an baby while carrying out lone working task.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Pregnant ABM employees will not carry out work in remote location of the building by themselves. 2. Pregnant ABM employees will request immediate assistance by radio in dealing with aggressive or abusive members of the public. 3. Where possible, shift patterns will be adjusted to reduce the number of night shifts for the pregnant ABM employee. 4. ABM manager will ensure pregnant employee works with another colleague especially during night shifts. 5. ABM employees will immediately request support from colleagues or security if starting to feel unwell. 6. ABM employees will not handle any heavy equipment or chemicals by themselves especially while working alone.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time (before they start and once they completed the work). 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 3. Regular radio communication with the team and CCTV monitoring during core hours. Radio to be carried by each ABM employee while on site after checking its fully charged and working. 4. High viz vests/ jackets to be worn at all times by ABM employee working alone. 5. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 6. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 7. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team. 8. ABM employees will immediately report any suspicious from staff/ members of the public in the vicinity of their working area. 9. CCTV monitoring by the control room during periods of lone working. 10. Only approved ABM employees to have access to machinery where entrapment is possible. 11. ABM employees will sign in upon arrival and sign out upon leaving site. 12. ABM employees will work in teams of 2 during this task, where possible and required. 13. ABM managers will identify hazards specific to the individual, which may create particular risks for lone workers e.g. medical conditions, age, inexperience, etc prior to working alone.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Human Factors** Physical or verbal abuse from members of the public.	0 0 0

Measures Currently in place to prevent risk of injury

1. Plan a safe route to return to the cleaning cupboard, taking into consideration illuminated walkways, people in the area etc.
2. Do not engage or challenge members of the public visibly under the influence of drugs or alcohol.
3. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
4. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
5. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
6. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Adverse Weather** Working in adverse weather conditions leading to sunstrokes, colds, frost bites etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement.
2. Use of sun protection skin products while working in direct sunlight.
3. Sun protective clothing to be worn while working outside during hot periods.
4. Regular breaks to be taken while working in adverse weather conditions.
5. Rotation of work in place for staff working in adverse weather conditions.
6. Suitable place provided for employees to dry their work clothing when not in use.
7. Facilities to get hot/ cold drinks as needed available in restroom.
8. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
9. Employees are advised and encouraged to brink plenty of liquids to avoid dehydrations in hot environments or to warm up in cold environments.
10. No work on the roof will be carried out during adverse weather conditions (e.g. high winds, heavy rain, extreme heat, snow).
11. Safety footwear to be worn by all ABM employees while on site, medical exceptions will be discussed with line manager and H&S manager.
12. ABM employees are briefed in recognizing heat stress symptoms.
13. ABM employees are advised to remove their PPE while on break to encourage heat lost.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Stress** Stress, anxiety, fear and depression following periods of lone working.	0 0 0

Measures Currently in place to prevent risk of injury

1. Wellbeing checks carried out regularly by line manager.
2. Continual on-the-job monitoring of individual performance is carried out by line manager.
3. Regular contact with control room via radio or phone (every 30 minutes during core hours and more often while working outside core hours).
4. Where required, personal safety devices provided to ABM employees while at work.
5. Teams of 2 assigned to carry out tasks, where possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Lack of familiarization with site, lack of experience leading to increase risk of incidents and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are provided with an induction which uses plain and simple language. 2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport). 3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses. 4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience. 5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/weeks at work for new starters. 6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training). 7. Inexperienced ABM employees will work with experienced ABM employees to develop and improve knowledge of site and equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipper on wet floor while patrolling site. Tripping over equipment/ materials while in the control room or patrolling site.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Safety signs will only be removed once the floor is completely dry. 5. ABM employees will ensure that the safety signs used are visible upon approaching the location and allow easy access. 6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 7. Area of work will be kept clean and tidy at all times. 8. All cleaning activities will be protected by warning signage/barriers. 9. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 10. Spillages will be reported and cleared immediately. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment used will be battery operated. 13. ABM employees will ensure their work space will be left clean and tidy at the end of the shift.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
13. Where possible, ABM employees will use mechanical aids/ make use of the equipment's wheels to carry it to different locations (e.g. buckets, scrubber dryers etc.).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will report any faulty lights to line manager or client for repairs to be carried out.
2. ABM employees will reschedule the task for earlier/ later in the day or another day where insufficient light in the area of work.
3. Task to be carried out when sufficient natural or artificial light available, where possible.
4. ABM employees will report any glare on screens to line manager or client for action.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries. Incorrect adjustment of the workstation leading to musculoskeletal injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. DSE assessment completed by ABM employees yearly, where applicable. 3. ABM managers will implement rotation of workforce to complete the task. 4. PPE will be used by ABM employees as per method statement instructions. 5. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 6. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 7. ABM employees will not stretch to reach difficult areas, suitable equipment will be provided to them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 6. ABM employees will not unplug any of the client's equipment while carrying out the task. 7. All equipment used will have non-conductive casing to prevent contact with electricity. 8. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 9. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task. 10. ABM employees will not touch any fixture where exposed wires are visible, they will immediately report it to line manager or client. 11. ABM employees will ensure IT equipment is free from damages prior to use.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM staff being knocked over by moving pedestrians or vehicles while accessing or leaving the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Visitors will be escorted by a member of the team while on site. 11. ABM employees will report any damages identified to equipment or building fabric to the client and line manager.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22282RA

Internal Reference: (FRA021)

Information valid as of 16/09/2026 08:01

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Chewing gum and sticker removal

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while removing chewing gum and stickers on the premises.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of workforce to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the toilet is cleaned as per agreed standards. 7. ABM employees will not stretch to reach difficult areas, suitable equipment will be provided to them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees. 2. Yearly TBTs regarding manual handling completed by all ABM employees. 3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 4. ABM employees will split the load if too heavy to handle. 5. ABM employees will not carry out the task if insufficient light in the area. 6. ABM employees will ensure the path to their destination is clear before carrying the load. 7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead. 8. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 10. Chemicals are decanted in spray bottles prior to use. 11. Where task is carried out over long periods of time regular breaks will be taken. 12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work. 13. Where possible, ABM employees will use mechanical aids/ make use of the equipment's wheels to carry it to different locations (e.g. buckets, scrubber dryers etc.).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray chewing gum removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants. 2. Equipment is stored away from direct sunlight. 3. Equipment will always be stored indoors.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 6. ABM employees will only use plugs designated for cleaning equipment. 7. ABM employees will not unplug any of the client's equipment while carrying out the task. 8. All equipment used will have non-conductive casing to prevent contact with electricity. 9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Inexperienced staff** Burns caused to employees due to lack of or insufficient training.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are trained and competent to use chewing gum equipment (e.g. steam cleaners, backpack etc.). 2. ABM employees will not touch the steam cleaner's lance nozzle while in operation or before it's fully cooled down to clean or clear. 3. Steam cleaner will not be directed towards people or animals while in operation. 4. ABM employees will wear PPE as per method statement's instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Movement of Vehicles** Struck by moving vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will cordon off sections of the carpark to carry out the task. 2. Warning signs will be in place to highlight the segregated area for incoming vehicles and pedestrians. 3. ABM employees will wear high visibility clothing while working in carparks at all times. 4. Task will be carried out during quiet periods or outside carpark's opening hours, where possible. 5. Regular communication will be carried out with line manager/ security while working in carparks or service yards (every 30 minutes) by radio or phone.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Gas** Explosion caused by gas cannisters used with the chewing gum remover equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will check each can before use to ensure no dents or damages are present. 2. Where dents present, ABM employees will replace the can with another one available without signs of damages. 3. Can will be stored in a fire proof metal cabinet away from other flammable chemicals or materials. 4. ABM employees will only use ABM approved gas cannisters. 5. ABM employees will be trained and competent to handle gas cannisters, fit them and use them with the chewing gum remover equipment. 6. Fire extinguisher are available in the vicinity of cannisters being stored.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
5. Area of work will be kept clean and tidy at all times.
6. All cleaning activities will be protected by warning signage/barriers.
7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
8. Spillages will be cleared immediately.
9. Water or chemicals will not be used in excess while cleaning is in progress.
10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
12. Where possible, equipment used will be battery operated.
13. ABM employees will ensure the area cleaned will be left tidy.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray chewing gum removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles. Slipping on wet floors while moving around site to carry out the task. Tripping over equipment/ materials due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. ABM employees will ensure to be vigilant and check vehicles movement while carrying out task in carparks.
13. Where possible, ABM employees will carry out the task outside opening hours for carparks or during quiet periods.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22283RA

Internal Reference: (FRA022)

Information valid as of 16/09/2026 08:03

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Toilet cleaning

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while cleaning toilets on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of workforce to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the toilet is cleaned as per agreed standards. 7. ABM employees will not stretch to reach difficult areas, suitable equipment will be provided to them.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** Contamination with blood borne viruses/ body fluids while cleaning toilet facilities.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. ABM employees will report any faulty lights to line manager/ client for action. 5. Where applicable, ABM employees will ensure lights are kept clean.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock from touching exposed wires with bare, wet hands. Electric shock from handling faulty equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 6. ABM employees will only use plugs designated for cleaning equipment. 7. ABM employees will not unplug any of the client's equipment while carrying out the task. 8. All equipment used will have non-conductive casing to prevent contact with electricity. 9. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 10. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task. 11. All cleaning cloths will be rung as much as possible prior to wiping any electric light switches or plug sockets. 11. ABM employees will not touch any fixture where exposed wires are visible, they will immediately report it to line manager or client. 12. ABM employees will ensure all hand dryers are switched off prior to being cleaned and switched back on upon completion.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in toilets in areas with limited visibility.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc). 2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in toilets. 3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site. 4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement. 5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 6. Any waste bags will be carried away from body to prevent contact with sharps. 7. ABM employees will not empty a waste bin by hand, they will replace the bag.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Increase risk to contamination with biological agents due to incorrect or insufficient PPE provided.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE approved/provided by ABM. 2. ABM employees will wear PPE as per method statement's instructions. 3. All PPE is visually checked prior to use. 4. Damaged PPE will be replaced immediately. Where required, line manager will be notified to provide a replacement or order a new set. 5. Where PPE gets damaged during the task, ABM employees will replace it immediately. 6. PPE provided is suitable and sufficient for the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time.
2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone).
2. Regular radio communication with the team and CCTV monitoring during core hours.
3. High viz vests/ jackets to be worn at all times by ABM employee working alone.
4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
7. ABM employees will immediately report any suspicious from staff/ members of the public in the vicinity of their working area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
13. Where possible, ABM employees will use mechanical aids/ make use of the equipment's wheels to carry it to different locations (e.g. buckets, scrubber dryers etc.).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Safety signs will only be removed once the floor is completely dry.
5. ABM employees will ensure that the safety signs used are visible upon approaching the location and allow easy access to the toilets.
6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
7. Area of work will be kept clean and tidy at all times.
8. All cleaning activities will be protected by warning signage/barriers.
9. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
10. Spillages will be cleared immediately.
11. Water or chemicals will not be used in excess while cleaning is in progress.
12. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
13. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
14. Where possible, equipment used will be battery operated.
15. ABM employees will ensure the area cleaned will be left tidy.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray chewing gum removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors while moving around site to carry out the task. Tripping over equipment/ materials due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. Area of work is segregated to prevent members of the public walking through. Toilet facility will be closed while cleaning is in progress where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22284RA

Internal Reference: (FRA023)

Information valid as of 16/09/2026 08:05

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Graffiti removal from porous and non-porous surfaces

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while removing graffiti on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Burns caused to employees due to lack of or insufficient training.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are trained and competent to use steam cleaning equipment to remove graffiti. 2. ABM employees will not touch the steam cleaner's lance nozzle while in operation or before it's fully cooled down to clean or clear. 3. Steam cleaner will not be directed towards people or animals while in operation. 4. ABM employees will wear PPE as per method statement's instructions. 5. Line manager will supervise staff regularly while using steam cleaners to ensure correct and safe use.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants. 2. Equipment is stored away from direct sunlight. 3. Equipment will always be stored indoors.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Inhalation of vapours from sprayed chemical caused to employees due to lack of or insufficient training.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are trained and competent to use chemicals in place to clean graffiti. 2. ABM employees will not direct the spray can nozzle towards people or animals. 3. ABM employees will wear PPE as per method statement's instructions. 4. All ABM staff will read and confirm information is clear by signing the index for chemicals used. 5. No ABM employee will use chemicals on site without prior training.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Movement of Vehicles** Struck by moving vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will cordon off sections of the carpark to carry out the task. 2. Warning signs will be in place to highlight the segregated area for incoming vehicles and pedestrians. 3. ABM employees will wear high visibility clothing while working in carparks at all times. 4. Task will be carried out during quiet periods or outside carpark's opening hours, where possible. 5. Regular communication will be carried out with line manager/ security while working in carparks or service yards (every 30 minutes) by radio or phone.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
5. Area of work will be kept clean and tidy at all times.
6. All cleaning activities will be protected by warning signage/barriers.
7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
8. Spillages will be cleared immediately.
9. Water or chemicals will not be used in excess while cleaning is in progress.
10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
12. ABM employees will ensure the area cleaned will be left tidy.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not direct spray graffiti removal chemicals on people or animals.
13. ABM employees will follow good hygiene practices at all times.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles. Slipping on wet floors while moving around site to carry out the task. Tripping over equipment/ materials due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. ABM employees will ensure to be vigilant and check vehicles movement while carrying out task in carparks.
13. Where possible, ABM employees will carry out the task outside opening hours for carparks or during quiet periods.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22285RA

Internal Reference: (FRA024)

Information valid as of 16/09/2026 08:07

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Floor cleaning

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure the effects ABM employees, consumers, client's retailers and all the stakeholders that maybe affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out floor cleaning tasks including litter picking, sweeping and mopping on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Vibration** Hand- arm vibration syndrome caused by prolonged exposure to vibration in the workplace while using plant equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks are in place to reduce exposure to vibration. 2. Job rotation in place to limit exposure of individual workers & provide variety of movement to work activities. 3. Training provided in the correct and safe use of equipment with regular refresh every 3 years. 4. Equipment will be used according to manufacturer's instructions as per training provided. 5. Site managers/ supervisor will regularly check to ensure operatives are using equipment correctly and safely.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Weather** Working in adverse weather conditions leading to sun stroke, frost bites, pneumonia etc.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. External floor surfaces will not be cleaned during adverse weather conditions (extreme heat, heavy rain, gale winds). 2. Task to be rescheduled for alternative day where adverse weather conditions are present. 3. Waterproof and warm clothing are provided to ABM staff when working outdoors. 4. Regular breaks will be taken to allow ABM employees to get worm/ cool down or get dry. 5. PPE is worn as per method statement instructions at all times. 6. Rotation of staff in place. 7. Sun screen lotion provided to ABM employees during hot temperatures when working outdoors.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fuel** Inhalation of fumes and skin contact while handling fuel.	0 0 0

Measures Currently in place to prevent risk of injury

1. Fuel is stored and handled in well ventilated area at all times.
2. ABM employees will ensure spills are kept to a minimum while fuelling equipment or handling fuel on site.
3. Any fuel spillages are cleared up immediately.
4. Smoking is prohibited while handling fuel.
5. Sources of ignition and flammable materials will be removed from the area where fuel is handled prior to commencing.
6. Fuel is stored in fire resistant cabinets with controlled access. Only authorised employees are allowed to access this cabinet.
7. All fuel containers are stored on drip trays to prevent getting in contact with materials or equipment that could lead to ignition.
8. All areas where fuel is stored are clearly marked and containers are labelled accordingly.
9. Minimum quantity of fuel is stored on site.
10. Waste storage is in well ventilated areas away from the building, where possible.
11. No phones, computers or tables will be used in the area where fuel is stored and handled by ABM employees.
12. COSHH and DSEAR assessment must be undertaken where fuel is used and stored on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Collison with ...** Pedestrians or buildings being struck by equipment used to carry out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not cross the segregation area without prior access request.
2. ABM employees will not use the equipment unless trained and competent to do so.
3. ABM employees will follow manufacturer's instructions when equipment is being used to clean floors.
4. Fill in and sign pre-use check sheets if required for the particular machines used while cleaning.
5. Equipment will be immediately switched off if pedestrians or staff are present within the segregation area.
6. Line managers/ supervisors will carry out regular checks to ensure equipment is used correctly and all safety precautions had been followed.
7. Task will be organized during quiet periods/ reduced footfall on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0

Measures Currently in place to prevent risk of injury

1. Guards must not be removed from moving parts of equipment
2. Where moving parts are not protected, the machine is to be taken out of service.
3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition.
4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'.
5. Damaged equipment will be reported to line manager and client for action.
6. PAT test record and service must be in date at the time of the checks.
7. Maintenance and service of equipment will be carried out as per manufacturer's instructions.
8. ABM employee staff will ensure hair is tied up, no loose clothing or jewellery is being worn when handling equipment.
9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged.
10. ABM employees will not point any pressure nozzles towards people or animals while equipment is in operation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles.
5. High visibility clothing will be worn for the duration of work.
6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Noise** Noise in the working areas generated by equipment used leading to hearing damage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives to wear hearing protection when noise in the work area is over the UEAV (85dbA). 2. Alternative equipment to be used to reduce the noise levels. 3. Noise assessment to be undertaken in the area of work. 4. Rotation of staff will be in place to reduce the exposure to noise.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads due to poor housekeeping. Leaving floors to wet while cleaning will cause slipping incidents.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. Area of work will be kept clean and tidy at all times. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure that personal hygiene is carried out after all tasks are completed to ensure that there is no cross contamination (wash hands with plenty of water and soap; wash clothing and any contaminated equipment, if necessary). 2. Only trained ABM employees are to undertake work where vermin or body fluids are likely to be present. 3. Bio-hazard kits available to use. 4. Report the incident to supervisor for further investigation where applicable. 5. COSHH assessment to be consulted prior to using any spillage kits. 6. PPE will be worn as per instructions listed in the method statement. 7. Affected area will be immediately segregated to prevent access by unauthorised personnel. 8. All open wounds will be covered with dressing, bandages or plasters prior to commencing task. 9. If after completion of task an operative feel unwell, a doctor should be contacted as soon as possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks leading to repetitive strain injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Dust** Inhalation of dust coming from sweeping floors.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All PPE to be in good condition, as per safe systems of work, and free from damages. 2. Safety signs placed in visible locations to highlight the hazards in the area. 3. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 4. Toolbox talks awareness training in dealing with dust. 5. Dust generated during task is removed immediately by using a vacuum cleaner (with a HEPA filter). 6. A light mist of water is sprayed on the floor to prevent dust from becoming airborne. 7. Dust masks will be worn in areas with excessive dust as per safe systems of work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Operatives being knocked over by moving pedestrians or vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Safety signs in place to highlight the hazards in the area. 11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22286RA

Internal Reference: (FRA025)

Information valid as of 16/09/2026 08:08

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Use of chemicals

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working with chemicals on site.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide support and guidance to members of the public.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Adverse Weather** Cold weather causing loss of dexterity and lack of concentration leading to falling from height or dropping tools/ equipment. Hot weather causing dehydration, skin burns or lack of concentration.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task will not be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun).
2. Re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use
10. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12 Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. Where possible, task will be scheduled for early or late in the day to avoid heat stress.
14. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
15. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electrical Equipment** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
4. ABM employees will not attempt to use damaged equipment.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
4. ABM employees will only use plugs designated for cleaning equipment.
5. ABM employees will not unplug any of the client's equipment while carrying out the task.
6. All equipment used will have non-conductive casing to prevent contact with electricity.
7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Movement of Vehicles** Struck by moving vehicles.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will cordon off sections of the carpark to carry out the task.
2. Warning signs will be in place to highlight the segregated area for incoming vehicles and pedestrians.
3. ABM employees will wear high visibility clothing while working in carparks at all times.
4. Task will be carried out during quiet periods or outside carpark's opening hours, where possible.
5. Regular communication will be carried out with line manager/ security while working in carparks or service yards (every 30 minutes) by radio or phone.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 2. Regular radio communication with the team and CCTV monitoring during core hours. 3. High viz vests/ jackets to be worn at all times by ABM employee working alone. 4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Environment** Chemicals released in the environment causing harm to aquatic life.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will follow the use and disposal instructions listed in the COSHH assessments at all times. 2. No chemical will be disposed off undiluted. 3. All hazardous chemicals will be disposed of through a registered waste carrier as per site procedures. 4. ABM employees will immediately report any accidental release of chemicals in the environment to line manager and the client for appropriate actions to be taken. 5. ABM employees will only use ABM approved chemicals while on site. 6. ABM employees are aware and will follow emergency procedures specific to site when hazardous chemicals had been released into the environment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fire** Burns caused by fire generated by storage or use of hazardous chemicals.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees are trained and competent in the use of chemicals / cleaning agents.
2. Flammable substances kept separate from other chemicals, preferably in a fireproof cabinet.
3. Suitable and sufficient personal protective equipment (PPE) issued for chemicals being used at all times when chemicals are handled as per COSHH assessments.
4. ABM employees will not mix chemicals unless advised by manufacturer.
5. All chemicals are stored in their original containers.
6. When chemicals are decanted, ABM employees will ensure spillages are minimal and cleared immediately.
7. Fuel is stored in bunded containers away from sources of ignition or flammable materials/ equipment.
8. Safety signs are in place where chemicals are being stored and used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Operatives are to ensure that the environment to their destination is clear of trips.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards.
4. Ensure chemicals are used as per manufacturer's instructions and COSHH assessments to prevent leaving the floor slippery due to excess chemicals used or incorrect chemical for the type of flooring.
5. Do not use excessive amount of water while cleaning the floor.
6. Ensure any excess is removed from the surface.
7. Ensure the are of work is kept tidy at all times.
8. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
9. Sufficient lighting available in the area of work.
10. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Operatives carrying out repetitive tasks causing repetitive strains.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Tasks involving repetitive movements will include regular breaks. 2. Staff rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided as per safe systems of work. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (as per training and instructions received). 6. Alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual handling chemical containers in the storage area and around site.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Training on manual handling (with regular refresh every 3 years) provided. 2. Yearly TBTs regarding manual handling. 3. Employees will not lift, carry or move any equipment which is beyond their capabilities. 4. If items are heavy lifting will be done by 2 or more operatives or using a mechanical aid (trolley). 5. Split the load if too heavy. 6. Do not carry the task if insufficient light in the area. 7. Ensure path is clear before carrying the load. 8. Do not lift 5L chemical containers to decant, use pelican pumps/ measuring jug instead. 9. Correct manual handling techniques used to handle chemical containers at all times: a) think before you lift/ plant the lift b) adopt a stable position c) get a good grip of the load d) keep back straight while lifting and the load close to the body at waist height while walking e) avoid twisting back or leaning sideways f) keep head up while handling the load g) place the load down and then adjust it 10. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 11. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.). 12. Use lifts when transporting equipment between floors, where present. 13. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time. 14. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement and PPE will be used as instructed.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Provide task lighting, stop work when lighting is insufficient. 2. Report any broken lights to supervisor for action. 3. Reschedule task for earlier or later in the day when sufficient light becomes available. 4. Ensure all lights in the area of work are turned off prior to commencing task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Skin and Respiratory Sensitisers** Damage to hands due to working with chemical substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Always wear protective gloves as per safe systems of work. 2. Nitrile gloves should be used when handling chemicals/any specific chemical resistant as instructed in the safe systems of work. 3. Replace gloves immediately if damaged to prevent contact with chemicals. 4. Latex free gloves available to use. 5. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Operatives getting burns, scalding or other skin conditions from the incorrect use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS.
2. Recommended PPE should be worn at all times as instructed.
3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessment and SDS are read and understood by staff prior to using chemicals.
6. COSHH TBT in correct and safe use of chemicals are refreshed yearly.
7. Only ABM approved chemicals are to be used.
8. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use.
9. Always add chemical to water to reduce chemical splashing.
10. Safety signs are in place in visible locations to highlight the hazards in the area.
11. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** Fumes caused by hazardous substances leading to breathing difficulties.	0 0 0

Measures Currently in place to prevent risk of injury

1. All PPE to be in good condition, as per safe systems of work, and free from damages.
2. Do not mix chemicals unless instructed by manufacturer.
3. SDS and COSHH assessments up to date kept where chemicals are stored for easy access.
4. Ventilate the area where chemicals are stored and when handling chemicals.
5. Safety signs placed in visible locations to highlight the hazards in the area.
6. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Chemical containers left unattended causing tripping incident. Slipping on wet floors due to incorrect use of chemicals.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Related Files

Risk Assessment - 22287RA

Internal Reference: (FRA026)

Information valid as of 16/09/2026 08:10

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Gritting the site grounds

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst undertaking gritting on site.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. Where task is carried out over long periods of time regular breaks will be taken.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. ABM employees will decanted the grit into smaller container when having to move it around site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric shock from faulty or damaged electrical equipment or leads.	0 0 0

Measures Currently in place to prevent risk of injury

1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
4. ABM employees will not attempt to use damaged equipment.
5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
4. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.
5. ABM employees will not unplug any of the client's equipment while carrying out the task.
6. All equipment used will have non-conductive casing to prevent contact with electricity.
7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Safety signs in place to highlight the hazards in the area.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Weather** Working in adverse weather conditions leading to frost bites, pneumonia, lack of dexterity, lack of concentration etc.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Waterproof and warm clothing are provided to ABM staff when working outdoors. 2. Regular breaks will be taken to allow ABM employees to get warm or get dry. 3. PPE is worn as per method statement instructions at all times (including warm clothing). 4. ABM manager will ensure staff rotation to allow staff to get warm. 5. ABM employees will segregate areas where gritting has not been carried out until later in the day when gritting can safely be carried out.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vibration** ABM employees exposed to vibration leading to mild to severe health conditions (e.g. hand arm vibration syndrome).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks are in place to reduce exposure to vibration. 2. Job rotation in place to limit exposure of individual workers & provide variety of movement to work activities. 3. Training provided in the correct and safe use of equipment with regular refresh every 3 years. 4. Equipment will be used according to manufacturer's instructions as per training provided. 5. Site managers/ supervisor will regularly check to ensure ABM employees are using equipment correctly and safely. 6. ABM employees will not use any damaged equipment that will increase exposure to vibration.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials and trailing leads. Leaving floors to wet while cleaning. Poor housekeeping of the area of work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. ABM employees will ensure good housekeeping to be used at all times, no trailing leads, equipment will be stored away appropriately. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM employees will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment use will be battery operated. 13. ABM employees will not use excessive amount of water while cleaning the floor. 14. ABM employees will ensure that there is adequate lighting for the task being carried out. 15. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent trained operatives are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** ABM employees exposed to entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will remove guards from moving parts of equipment
2. Where moving parts are not protected, the machine is to be taken out of service.
3. ABM employees will carry out and record a pre-use set of checks for equipment used to ensure it's in good working condition.
4. Where damages/ faults had been identified. the equipment is to be taken out of use and marked 'Out of Order'.
5. Damaged equipment will be reported to line manager and client for action.
6. PAT test record and service must be in date at the time of the checks.
7. Maintenance and service of equipment will be carried out as per manufacturer's instructions.
8. ABM employee staff will ensure hair is tied up, no loose clothing or jewelry is being worn when handling equipment.
9. ABM employee will not attempt to unblock or untangle parts of the equipment unless the motor is switched off and power cable unplugged.
10. ABM employees will not attempt to clear any blockages while the piece of equipment used is powered. ABM employees will ensure equipment is turned off and unplugged prior to clearing any blockages.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All cuts or skin damage will be covered with plasters / bandages prior to commencing task. 2. Any damaged PPE will be immediately replaced. 3. Spillage kits used to clean up any body fluids spillages. 4. Any skin contact with contaminated area will be immediately reported to line manager and first aider. 5. ABM employees will use PPE as instructed in the method statement. 6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team. 7. Trained and competent employees are to undertake this task. 8. COSHH assessment and SDS available to ABM employees for chemicals used during this task. 9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary). 10. ABM employees will report the incident to supervisor for further investigation if applicable.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time. 2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone). 3. Regular radio communication with the team and CCTV monitoring during core hours. 4. High viz vests/ jackets to be worn at all times by ABM employee working alone. 5. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs. 6. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area. 7. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees becoming physically fatigued and developing minor aches and pains in joints and limbs, which could progress into more serious muscular-skeletal problems.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire area is gritted.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** ABM employees at risk of suffering cuts and splinters to the hands when carrying equipment and materials around site. ABM employees developing skin related conditions following exposure to grit.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE approved/ provided by ABM. 2. ABM employees will wear PPE as per method statement's instructions. 3. All PPE is visually checked prior to use by ABM employees. 4. Damaged PPE will be replaced immediately. Where required, line manager will be notified to provide a replacement or order a new set. 5. Where PPE gets damaged during the task, ABM employees will replace it immediately. 6. PPE provided to ABM employees is suitable and sufficient for the task. 7. ABM employees will ensure that the COSHH assessments for the products used had been reviewed prior to commencing and that the PPE used is in line with the instruction listed in the assessment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22288RA

Internal Reference: (FRA027)

Information valid as of 16/09/2026 08:12

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Using reach and wash systems

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while using reach and wash systems.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Housekeeping** Untidy work area result in tripping over materials/ equipment due to poor housekeeping.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Contact with cleaning chemicals** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Inexperienced staff** Lack of familiarization with the equipment, lack of experience leading to increased risk of incidents and injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees are provided with an induction which uses plain and simple language.
2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport).
3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses.
4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience.
5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/ weeks at work for new starters.
6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training).
7. Inexperienced ABM employees will be supervised at all times when carrying out the task.
8. Apprentices and young workers will be supervised by competent and trained colleagues while using equipment.
9. No ABM employee will use equipment until training had be provided to them. Regular refresh will be carried out.
10. ABM employees will be allowed time to practice using the equipment in open areas with sufficient space available to prevent damages to people or property.
11. ABM manager/ supervisor will regularly check their team's competence in using equipment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slipping on wet floor due to weather conditions or following cleaning. Tripping over materials/ equipment due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are to ensure that the environment to their destination is clear of obstructions.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Safety signs will only be removed once the floor is completely dry.
5. ABM employees will ensure that the safety signs used are visible upon approaching the location.
6. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
7. Area of work will be kept clean and tidy at all times.
8. All cleaning activities will be protected by warning signage/barriers.
9. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
10. Spillages will be cleared immediately.
11. Water or chemicals will not be used in excess while cleaning is in progress.
12. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
13. Good housekeeping to be used at all times, no trailing leads, equipment to be stored away appropriately.
14. Where possible, equipment used will be battery operated.
15. ABM employees will ensure the area cleaned will be left tidy.
16. ABM employees ware to ensure that the environment to their destination is clear of trips, loads should not obscure vision of the direction of travel.
17. ABM employees will ensure that there is adequate lighting for the task in hand.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hand Tools** Long handles tools coming into contact with electrically live surface causing electric shock.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are trained to use the hand tools correctly.
2. Correct hand tools are provided and used.
3. Equipment is located so as not to overstretch, keep hand tools in a safe place when not in use.
4. Guards will not be removed from equipment under any circumstance.
5. Tools will be visually checked prior to use and any damages reported to line manager/ supervisor or client for action.
6. Damaged tools will be removed and marked as 'Do Not Use' until repaired, replaced or disposed off.
7. No modifications will be carried out to any hand tools provided by ABM employees.
8. No unauthorised modified tools will be used by ABM employees on site.
9. Hand tools will only be used for their intended purpose.
10. Engineers will only be using tools that have been trained and are authorised to use.
11. Any tools with sharp edges will be pointed away from body while being used (e.g. cutting tools, chisels, screwdrivers etc.).
12. Hand tools to be secured using tool belts, where required.
13. All hand tools will be checked by ABM employees at the end of the task to ensure their integrity has not been compromised during use.
14. ABM employees will ensure that all sharp hand tools are secured during and after use.
15. ABM employees will ensure that no tools are left behind once task is completed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Work Equipment** Falling from height due to incorrect use or misuse of tower scaffold.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tower scaffolds will not be used in high winds or adverse weather conditions (e.g. snow, ice, heavy rain, excessive heat) by ABM employees.
2. Where possible, ABM employees will use tower scaffold to replace the use of ladders/ stepladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
3. All towers are to be registered and subject to a thorough inspection following assembly and every 7 days during use by a competent person. Inspection sheets must be available on site (with ABM manager or client).
4. All towers must have a visible tag on with a valid inspection date on them.
5. Only trained and competent ABM employees will be using the tower scaffold (PASMA trained).
6. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task by ABM employees.
7. Any defects or faults discovered will result in equipment being taken out of use (with a 'Do not use' sign on it) until repaired or replaced.
8. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the area of work.
9. ABM employees will ensure that ground upon which towers rest is stable, firm and of sufficient strength.
10. ABM employees will carry tools on a tool belt/ tethering and only the ones required for the task.
11. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees while taking materials or equipment in the tower.
12. ABM employees will grip the ladder and face the ladder rungs while climbing or descending.
13. ABM employees will not overreach but move the tower so that they can reach the area comfortably.
14. ABM employees will make sure the equipment used is long or high enough to reach the area where work is required.
15. ABM employees will not use the tower scaffold where there are broken/ missing parts or with incompatible components.
16. ABM employees will ensure towers are not use as support to lean other access equipment on.
17.ABM employees will never move a tower to a different location while people or materials are in the tower.
18. When moving a tower will always follow the below:
a) reduce the height to a maximum of 4m
b) check that there are no power lines or other obstructions overhead
c) check that the ground is firm, level and free from potholes
19. Rescue plan in place, acknowledged and signed by all employees involved in completing the task.

Potential Rating	Additional Controls Required
Medium	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employee will ensure they have advised their line manager that they are lone working for a period of time.
2. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone).
2. Regular radio communication with the team and CCTV monitoring during core hours.
3. High viz vests/ jackets to be worn at all times by ABM employee working alone.
4. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
5. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
6. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
7. NO lone working is permitted when working on platforms or high risk activities.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
4. ABM employees will split the load if too heavy to handle.
5. ABM employees will not carry out the task if insufficient light in the area.
6. ABM employees will ensure the path to their destination is clear before carrying the load.
7. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
8. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
9. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
10. Chemicals are decanted in spray bottles prior to use.
11. Where task is carried out over long periods of time regular breaks will be taken.
12. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles. 5. High visibility clothing will be worn for the duration of work. 6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects present in the work in areas with limited visibility.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will not place their hands in any areas where they do not have full visibility (e.g. black waste bags, boxes etc). 2. ABM employees are to be alert at all times to the risk of sharps and needle sticks left in toilets. 3. ABM employees will report any puncture injury immediately and follow instructions given by the first aider on site. 4. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement. 5. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 6. Any waste bags will be carried away from body to prevent contact with sharps. 7. ABM employees will not empty a waste bin by hand, they will replace the bag.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains related injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will implement rotation of work force to complete the task. 3. PPE will be used by ABM employees as per method statement instructions. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 6. ABM employees will work in sections to ensure the entire floor is cleaned as per agreed standards.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** ABM employees exposed to electric shocks from faulty or damaged electrical equipment or leads.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client). 2. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used. 3. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks. 4. ABM employees will not attempt to use damaged equipment. 5. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves. 4. ABM employees will only use plugs designated for cleaning equipment. 5. ABM employees will not unplug any of the client's equipment while carrying out the task. 6. All equipment used will have non-conductive casing to prevent contact with electricity. 7. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry. 8. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** ABM employees exposed to dust coming from the high level cleaning leading to lung related conditions (e.g. asthma).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to inspect the area to be cleaned to identify the levels of dust in the area. 2. ABM employees will ensure to spray a mist of water over the area to prevent the dust from raising in the air. 3. ABM employees will ensure to wear PPE equipment as per method statement instructions. 4. All PPE to be in good condition, as per safe systems of work, and free from damages. 5. ABM employees will complete toolbox talks awareness training in dealing with dust yearly. 6. ABM employees will ensure safety signs are placed in visible locations to highlight the hazards in the area.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1.All entry and exit points are adequately illuminated. 2.All walkways are clearly marked and signed. 3.Ensure equipment used does not obstruct walkways, doors or emergency exits. 4.Use designated walkways at all times, take extra care when walking across carpark or roads. 5.High viz vests/jackets provided and used while walking around site. 6.Use handrails while walking up and down stairs/ ramps around site. 7.Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8.Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9.Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22289RA

Internal Reference: (FRA028)

Information valid as of 16/09/2026 08:13

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Battery charging

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst battery charging operations are taking place.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Security Officers
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Batteries** Acid leaks or spillages due to incorrect handling of batteries leading to skin or eye damages.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure all lead acid batteries are handled with extreme care to prevent splashing or spillages.
2. ABM employees will ensure batteries are stored upright at all times.
3. ABM employees will ensure charging, storage and handling is taking place in well ventilated areas.
4. ABM employees will ensure battery vents do not get blocked.
5. ABM employees will ensure to wear acid resistant PPE as per method statement instruction and replace immediately if damaged.
6. ABM employees will ensure no smoking, sparks or flame is present in the vicinity of the batteries.
7. ABM employees will ensure are always placed on stable and flat surfaces where required to be removed from the equipment.
8. ABM employees will ensure all metals and jewellery is kept away from battery's terminals.
9. ABM employees will ensure batteries are not overfilled with water.
10. ABM employees will check the water level regularly to prevent it from being to low.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Exposure to harmful fumes causing respiratory conditions, burns, damage to eyes and other related injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not clean tools with flammable or toxic solvents.
2. ABM employees will not operate tools in an area containing explosive vapours or gases.
3. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS.
4. Recommended PPE should be worn at all times as instructed in the method statement.
5. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
6. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
7. COSHH assessment and SDS are read and understood by staff prior to using chemicals.
8. COSHH TBT in correct and safe use of chemicals are refreshed yearly.
9. Only ABM approved chemicals are to be used.
10. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use.
11. Always add chemical to water to reduce chemical splashing where dilution is required.
12. Area of work will be segregated. Safety signs/ barriers or tape will be in place to highlight hazards in the area and to prevent unauthorised personnel from entering.
13. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
14. Any works with hazardous substances will be carried out in a well ventilated area with sufficient airflow.
15. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
16. ABM manager or client will ensure equipment is subject to regular maintenance.
17. ABM employees will immediately report any equipment where excessive fumes are released during operation.
18. ABM employees will ensure that any acid batteries are carefully handled to prevent splashes or leaks.
19. When filling up/ emptying solution tanks, ABM employees will ensure not to splash or spill the chemicals onto equipment. Any spillages will be immediately cleaned.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials/ equipment due to poor housekeeping of the working area.	0 0 0

Measures Currently in place to prevent risk of injury

1. Ensure adequate lighting available in the area of work. Task light to be made available if necessary.
2. ABM employees will keep the area of work tidy at all times.
3. All tools to be kept in the tool box/ tool belts/ cases when not in use, where possible.
4. Any spillages/ leaks will be cleared straight away by ABM employees.
5. ABM employees will report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
6. Ensure safety footwear is worn while on site as per safe systems of work/ method statement.
7. ABM employees will ensure the area will be left tidy once task has been completed.
8. Equipment cables to be kept behind or on the side to prevent tripping or being caught in the moving parts of the machine used.
9. Loads should not obscure vision of the direction of travel.
10. Changes in floor levels will be clearly marked.
11. Fire exits will be kept clear at all times.
12. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
13. Building emergency evacuation procedures are understood by all ABM staff and contractors.
14. TBTs carried out yearly regarding slips, trips, or falls.
15. Where pipework/cables must go across walkways, ABM employees will ensure safety signs are in place at visible locations to highlight the hazard in the area.
16. ABM employees will ensure to check the route of travel prior to handling loads on site to ensure no slipping or tripping hazards are present.
17. Safety signs will only be removed once the floor is completely dry/ hazards had been removed.
18. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Inexperienced staff** Lack of familiarization with the equipment, lack of experience leading to increased risk of incidents and injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees are provided with an induction which uses plain and simple language.
2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport).
3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses.
4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience.
5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/ weeks at work for new starters.
6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training).
7. Inexperienced ABM employees will be supervised at all times when carrying out the task.
8. Apprentices and young workers will be supervised by competent and trained colleagues while using equipment.
9. No ABM employee will use equipment until training had be provided to them. Regular refresh will be carried out.
10. ABM employees will be allowed time to practice using the equipment in open areas with sufficient space available to prevent damages to people or property.
11. ABM manager/ supervisor will regularly check their team's competence in using equipment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. Only approved ABM employees will have access to machinery where entrapment is possible.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. ABM employees will work in teams of 2 during this task, where possible.
5. Radio to be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees will ensure to advise their line manager that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. Identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc.) prior to working alone.
8. Regular radio communication with the team and CCTV monitoring for the duration of the task.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious from staff/members of the public in the vicinity of their working area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual lifting or handling equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Employees will not lift, carry or move any equipment which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry out the task if insufficient light in the area.
7. ABM employees will ensure the path to their destination is clear before carrying the load.
8. ABM employees will ensure to keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
13. Chemicals are decanted in spray bottles prior to use if required to be used to clean equipment.
14. Where task is carried out over long periods of time, regular breaks will be allowed.
15. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
16. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
17. ABM employees will use stable containers while handling loads.
18. Reorganise the activity or environment to further reduce the impact on the the team.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Electrocution due to poor/ insufficient light. Damage to property due to poor/ insufficient light.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Repair any lights not working before carrying out task for sufficient lighting.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Equipment and Plant** Poor/ lack of maintenance to equipment leading to accidents while using equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM equipment used by ABM employees must be subject to regular maintenance as per manufacturer's recommendations.
2. ABM manager will ensure to have a copy of the maintenance report.
3. ABM employees will carry out a pre-use visual check each time equipment is being used and fill in relevant ABM check sheets.
4. Any faults/ damaged found during the check will be immediately reported to line manager or client for action.
5. ABM employees will remove equipment from use and ensure a visible tag is placed on it saying 'Do not use'.
6. Maintenance and repairs will only be carried out by trained and competent people.
7. ABM employees will not add, remove or attempt to fix equipment unless qualified to do so.
8. ABM employees will not remove or damage any inspection tags on the equipment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains. Sprains and strains injuries when movement is restricted while using equipment. Sudden movement of equipment causing strains and sprains.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM manager will arrange and allow regular breaks where tasks involve repetitive movements over long periods of time.
2. ABM manager will have staff rotation in place to reduce repetitive tasks being carrying out where equipment is required to be used over long periods of time.
3. Appropriate supporting PPE provided and used by ABM employees as per safe systems of work.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. ABM employees will ensure correct posture at all times when using equipment (as per training and instructions received).
6. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
7. ABM employees will ensure that equipment parts are not altered or removed prior to use.
8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access.
9. ABM employees will report to line manager any circumstances where equipment required to be used prevents them from keeping correct posture during use.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Contact with live parts causing shock and burns (normal mains voltage, 240 volts AC, can kill).	0 0 0

Measures Currently in place to prevent risk of injury

1. All live circuits are disconnected and isolated prior to work commencing, isolation procedures should be used to prove the circuit death before work commences.
2. ABM employees will not touch any exposed wire.
3. ABM employees will ensure all damages are reported to line manager or client and equipment is taken out of use until replaced or repaired.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electrocution from contact with live equipment. Fire from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure to check the chargers and wall sockets prior to handling.
2. ABM employees will not touch any exposed wires.
3. ABM employees will report any damaged equipment to line manager or client.
4. Any damaged/ faulty equipment will be marked
5. ABM employees will ensure all equipment is off prior to being plugged in to charge.
6. ABM employees will ensure that their hands are dry when carrying out this task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fire** Fires starting from the overloading of electrical supplies.	0 0 0

Measures Currently in place to prevent risk of injury

1. Monitor atmospheres and vent tanks if vapours are detected, if possible move to external locations away from the property.
2. ABM employees will check the charging points and chargers prior to being plugged in.
3. ABM employees will not charge equipment when chargers or wall sockets are damaged.
4. ABM employees will ensure to report any damaged chargers or wall sockets to line manager or client.
5. ABM employees will only use designated charging points.
6. ABM employees will ensure charging is done in areas where all ignition equipment, chemicals or tools have been removed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles. Slipping on wet floors while moving around site to carry out the task. Tripping over equipment/ materials due to poor housekeeping.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency. 9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 10. Safety signs in place to highlight the hazards in the area. 11. Floors on entrance areas are left as dry as possible to reduce slipping incidents. 12. Area of work is segregated to prevent members of the public walking through. Toilet facility will be closed while cleaning is in progress where required.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22290RA

Internal Reference: (FRA029)

Information valid as of 16/09/2026 08:15

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - High pressure washing

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst carrying out high pressure washing.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Customer / Client
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Maintenace** Poor/ lack of maintenance to equipment leading to accidents while using equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM equipment used by ABM employees must be subject to regular maintenance as per manufacturer's recommendations. 2. ABM manager will ensure to have a copy of the maintenance report. 3. ABM employees will carry out a pre-use visual check each time equipment is being used and fill in relevant ABM check sheets. 4. Any faults/ damaged found during the check will be immediately reported to line manager or client for action. 5. ABM employees will remove equipment from use and ensure a visible tag is placed on it saying 'Do not use'. 6. Maintenance and repairs will only be carried out by trained and competent people. 7. ABM employees will not add, remove or attempt to fix equipment unless qualified to do so. 8. ABM employees will not remove or damage any inspection tags on the equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Batteries** Acid leaks or spillages due to incorrect handling of batteries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure all lead acid batteries are handled with extreme care to prevent splashing or spillages. 2. ABM employees will ensure batteries are stored upright at all times. 3. ABM employees will ensure charging, storage and handling is taking place in well ventilated areas. 4. ABM employees will ensure battery vents do not get blocked. 5. ABM employees will ensure to wear acid resistant PPE as per method statement instruction and replace immediately if damaged. 6. ABM employees will ensure no smoking, sparks or flame is present in the vicinity of the batteries. 7. ABM employees will ensure are always placed on stable and flat surfaces where required to be removed from the equipment. 8. ABM employees will ensure all metals and jewellery is kept away from battery's terminals. 9. ABM employees will ensure batteries are not overfilled with water. 10. ABM employees will check the water level regularly to prevent it from being to low.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants (direct sunlight, rain, mist, steam, chemicals, oils, excessive heat etc.).
2. Overhead hazards such as electrical lines or equipment will be considered when selecting the storage area. These hazards should always be avoided as the next person to come along may not be aware of the overhead hazard and make accidental contact.
3. All equipment will be serviced, maintained and stored in accordance with the manufacturer's instructions.
4. Battery powered equipment will be stored away from unauthorised access and plugged into the charging unit, where required.
5. ABM will only store equipment in designated locations away from doorways, blind corners, or near equipment traffic lanes where they can be struck by persons passing by, or by moving machinery or equipment.
6. ABM employees will not lean materials or equipment against stored equipment as these practices can lead to unnecessary damages of the equipment.
7. All equipment is stored in lockable rooms/ cages/ areas with controlled access.
8. ABM employees will ensure storage areas are well ventilated at all times.
9. ABM employees will ensure that chemicals or flammable items are not stored near equipment.
10. ABM employees will ensure that manufacturer's instructions are followed at all times while storing equipment (e.g. empty tanks, raised brushes etc.).
11. ABM employees will ensure that no keys will be left in the ignition while equipment is not in use.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fuel** Inhalation of fumes released by fuel during storage or handling. Skin or eye contact while handling fuel to fill up equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that any fuel stored on site is locked away and access is controlled.
2. ABM employees will ensure any refuelling tasks are carried out outside or in well ventilated areas. Fuel is stored in well ventilated areas.
3. Fuel is stored and handled away from flammable materials.
4. ABM employees will ensure spillage is kept to a minimum.
5. ABM employees will ensure any leaks and spillages are cleared immediately.
6. ABM employees will report to line manager or client any fuel spillages, especially if it entered drains.
7. ABM employees will ensure to follow all instructions listed in the COSHH assessment and SDS while handling fuel.
8. ABM employees will wear all PPE as per COSHH assessment and SDS instructions while handling fuel.
9. Young workers will not be allowed to handle fuel on site alone. They will be supervised by experienced ABM colleagues.
10. All fuel storage tanks must e bunded.
11. Fuel must be stored in suitable containers as per instructions from supplier.
12. ABM employees will not use phones or other IT devices in the vicinity of fuel being stored and handled.
13. ABM employees will ensure equipment fuel tank is not overfilled.
14. ABM employees will not smoke, eat or drink where fuel is store or handled. ABM employees will report to line manager or client anyone that do not comply with the rules.
15. ABM employees will ensure equipment is turned off prior to re-fuelling.
16. ABM employees will report any accidents/ incidents/ near misses to line manager or client.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Inexperienced staff** Lack of familiarization with the equipment, lack of experience leading to increased risk of incidents and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All ABM employees are provided with an induction which uses plain and simple language. 2. ABM manager will take time to walk around site with new employees and show them where the main hazards are (e.g. falls, slips and transport). 3. ABM manager will emphasise the importance of reporting accidents, incidents and near misses. 4. ABM manager will make sure new employees and current employees know how to raise concerns and supervisors are familiar with the possible problems due to unfamiliarity and inexperience. 5. ABM managers will check that ABM employees have understood the information, instruction and training they need to work safely, and are acting on it, especially during the vital first days/ weeks at work for new starters. 6. ABM manager will ensure new and existing employees are aware of the emergency evacuation procedures to be followed (during induction and yearly refresh through TBTs and client specific training). 7. Inexperienced ABM employees will be supervised at all times when carrying out the task. 8. Apprentices and young workers will be supervised by competent and trained colleagues while using equipment. 9. No ABM employee will use equipment until training had be provided to them. Regular refresh will be carried out. 10. ABM employees will be allowed time to practice using the equipment in open areas with sufficient space available to prevent damages to people or property. 11. ABM manager/ supervisor will regularly check their team's competence in using equipment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Housekeeping** Untidy work area result in tripping over materials/ equipment due to poor housekeeping.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure clean and clear work area before any work has started. 2. ABM employees will not rely on other to tidy the work area after work is finished. 3. Inspections carried out by ABM site manager and customer security and management while task is being carried out where there are reasons for concern. 4. ABM staff will ensure the work area is kept clean and tidy while task is being carried out. 5. ABM staff to clear and dispose of rubbish as it accumulates. 6. ABM employees will notify line manager/ client if there is waste that cannot removed for further arrangements to be made to ensure correct disposal. 7. ABM employees will store site materials in a dedicated storage area in a tidy and safe manner. 8. ABM employees will no not leave materials or equipment in gangway or walkways. 9. ABM staff will ensure no tools, materials or equipment are left behind once task had been completed. 10. Storage area will be kept clean and tidy at all times by ABM employees.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Contact with biohazards or sharp objects leading to mild to serious health conditions to ABM employees (e.g. hepatitis).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check their PPE before use. 2. ABM employees will not use any damaged or faulty PPE. 3. ABM employees will replace any damaged PPE prior to commencing task. 4. ABM employees will ensure that PPE used is as per instructions listed in the safe systems of work/ method statements. 5. ABM employees will immediately replace any damaged PPE that occurred during use and report to first aiders if any puncture injuries occurred.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees. 3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing when using chemicals to clean the areas. 10. ABM employees will ensure safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer. 12. ABM employees will follow good hygiene practices at all times. 13. ABM employees will ensure room/ outside temperatures are according to instructions listed in COSHH assessment for chemicals used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees.
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual lifting or handling equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Employees will not lift, carry or move any equipment which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry out the task if insufficient light in the area.
7. ABM employees will ensure the path to their destination is clear before carrying the load.
8. ABM employees will ensure to keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
13. Chemicals are decanted in spray bottles prior to use if required to be used to clean equipment.
14. Where task is carried out over long periods of time, regular breaks will be allowed.
15. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
16. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
17. ABM employees will use stable containers while handling loads.
18. Reorganise the activity or environment to further reduce the impact on the the team.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches as well as inability to see the area or work or equipment which could lead to a variety of injuries.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task cannot be delayed or postponed.
4. Report any lights not working to site manager/supervisor.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Contact with sharp edges can cause laceration and puncture wounds.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees will ensure they are familiar with their surroundings and any sharp edges in the vicinity of the area of work.
2. Any sharp edges (e.g. pipework corners, equipment edges etc.) will be reported to line manager/ supervisor or client for remedial actions to be implemented.
3. Hand protection used as per safe systems of work/ method statement.
4. All waste will be removed from the area of work and dispose of according to site procedures.
5. ABM employees will not attempt to reach areas where they do not have visibility while using power tools.
6. ABM employees will ensure that guards will not be removed prior or during the equipment is in use.
7. ABM employees will ensure moving parts and sharp edges are always protected by guards.
8. ABM employees will ensure not to keep their hands in front of sharp or moving parts of the equipment.
9. ABM employees will ensure that there are no loose parts on equipment or area to be washed.
10. ABM employees will ensure to wear face protection as per method statement instructions.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains injuries while handing injured people.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that tasks involving repetitive movements will include regular breaks.
2. ABM employees will alternate tasks, where possible, to reduce repetition.
3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. ABM employees will ensure correct posture at all times when using equipment or handling people (as per training and instructions received).
6. ABM employees will ensure to adjust the equipment at the correct height for them (e.g. extend lance to allow comfortable handling).
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
8. ABM employees will ensure to have the equipment to be washed at the correct height level for them, where possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electrocution from contact with live equipment. Fire from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM manager/ client will ensure that pressure washing equipment that requires servicing will be carried out as per manufacturer's intructions.
2. All powered electrical equipment (except battery operated) will have a valid PAT test label on them as per manufacturer's instructions, where applicable.
3. Where possible, battery powered equipment will be used.
4. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
5. No pressure washing equipment where damages/ faults had been identified will be used.
6. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
7 ABM employees will not attempt to use damaged equipment.
8. All equipment used will have non-conductive casing to prevent contact with electricity.
9. Good housekeeping of cables at all times to prevent damages.
10. No equipment will be modified and no parts will be added or removed while in operation unless advised by manufacturer.
11. All equipment is stored away in a secured area with no sources of ignition in the vicinity.
12. Trained and competent staff to use equipment on site.
13. Work with or near electrical systems and equipment is only carried out by trained and competent ABM employees.
14. All ABM staff and contractors are aware of the emergency procedures.
15. Fire marshals on site and notified of the work being carried out.
16. Task will only be carried out in dry weather conditions.
17. ABM employees will ensure to turn engine off or unplug equipment prior to emptying or cleaning it.
18. ABM employees will carry out the work during the day when sufficient light is available.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Lone working while using equipment could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. Only approved ABM employees will have access to pressure washing equipment.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. ABM employees will work in teams of 2 during this task, where required.
5. Radio to be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees will ensure to advise their line manager that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. Identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc.) prior to working alone.
8. Regular radio communication with the team and CCTV monitoring for the duration of the task.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious from staff/members of the public in the vicinity of their working area.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Before using any equipment on site, ABM employees will check the instruction manual and method statement to ensure ear protection to be used is adequate and sufficient.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent and trained employees are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.
14. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vibration** Equipment vibration causing hand-arm vibration injuries due to poor maintenance or incorrect use.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will use anti-vibration tools that will reduce the amount of vibration generated by the equipment.
2. Any old equipment that increases exposure to vibration will be replaced with new/ alternative equipment, where possible.
3. Equipment used by ABM employee is serviced and inspected as per manufacturer's instructions (tools that are worn, blunt or out of alignment will vibrate more).
4. ABM manager will implement task rotation to reduce exposure to vibration.
5. ABM manager will implement staff rotation to reduce exposure to vibration.
6. Only trained and competent ABM employees will use equipment on site.
7. PPE is used by ABM employees as per method statement instructions.
8. ABM employees will immediately replace any damaged PPE.
9. ABM employees will ensure all equipment is visually checked prior to use and any damages/ faults are identified and reported to ABM manager or client for action.
10. ABM employees will not use any equipment that is damaged or where faults had been identified.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Slips, trips, and falls related injuries due to uneven surfaces, raised paving slabs/ carpets, change of floor levels between areas. Slipping on wet floors due to leaving floors to wet after cleaning.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs training carried out yearly regarding slips, trips, or falls by all ABM employees.
8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition.
9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary.
10. Area of work must be kept tidy at all times.
11. All tools to be kept in the toolbox when not in use.
12. Any spillages/ leaks must be cleared straight away.
13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
14. Loads should not obscure vision of the direction of travel.
15. Work area is left clean and tidy once task is complete.
16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
17. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
18. ABM employees will ensure equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors/ ice while in the area of work or getting to and from it. Tripping over equipment/ cables/ waste stored due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. ABM employees will ensure to wear PPE as per method statement instructions while on site.
11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.
12. ABM employees will ensure that all waste is stored in designated areas and no walkways are obstructed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22291RA

Internal Reference: (FRA030)

Information valid as of 16/09/2026 09:08

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Dealing with vermin contaminated areas

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst dealing with vermin contaminated areas.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Lone Workers
- Machine Operators
- Maintenance Staff
- Other Service Providers
- Outdoor Workers
- Security Officers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Contact with biohazards or sharp objects leading to mild to serious health conditions to ABM employees (e.g. hepatitis).	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to check their PPE before use. 2. ABM employees will not use any damaged or faulty PPE. 3. ABM employees will replace any damaged PPE prior to commencing task. 4. ABM employees will ensure that PPE used is as per instructions listed in the safe systems of work/ method statements. 5. ABM employees will immediately replace any damaged PPE that occurred during use and report to first aiders if any puncture injuries occurred.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains injuries while handing injured people.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Tasks involving repetitive movements will include regular breaks. 2. ABM employee rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment or handling people (as per training and instructions received). 6. ABM employees will alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** ABM employees exposed to contamination with blood borne viruses/ body fluids while handling and cleaning biohazard waste leading to a potentially developing a variety of health conditions (e.g. hepatitis, diarrhoea, vomiting etc.).	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that all cuts or skin damage will be covered with plasters / bandages prior to commencing task.
2. Any damaged PPE will be immediately replaced by ABM employees.
3. Spillage kits used to clean up any body fluids spillages as instructed.
4. Any skin contact with contaminated area will be immediately reported to line manager and first aider.
5. ABM employees will use PPE as instructed in the method statement.
6. Yearly tool box talks regarding dealing with bloodborne pathogens undertaken by each ABM employee part of the cleaning team.
7. Trained and competent ABM employees are to undertake this task.
8. COSHH assessment and SDS available to ABM employees for chemicals used during this task.
9. ABM employees will ensure that personal hygiene is carried out after carrying out this task to ensure that there is no contamination (wash hands with plenty of water and soap; wash clothing if necessary).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Work Equipment** Incorrect or insufficient spillage kits leading to exposure and contamination with various pathogens while dealing with waste or sharp items.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM managers will ensure spill kit are to contain the following items: yellow biohazard bag and containers for disposal of waste material, plastic scraper and pan for spills, quantity of powder to absorb liquid, disposable plastic gloves, disposable plastic apron, eye protection (disposable or reusable), mask to protect against inhalation and any items that are deemed necessary.
2. ABM employees will not carry out the task if insufficient equipment is available to use prior to commencing task.
3. ABM employees will ensure that equipment is thoroughly checked prior to use.
4. ABM employees will not use any tools or equipment that has been identified as damaged but replace it prior to commencing the task.
5. ABM employees will report to their line manager when any components of the kit used requires replacing.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Slipping on wet floors/ ice while in the area of work or getting to and from it. Tripping over equipment/ cables/ waste stored due to poor housekeeping.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employees will use designated walkways at all times, take extra care when walking across carpark or roads while accessing, leaving or moving around site.
5. High viz vests/jackets provided and used while walking around site by ABM employees.
6. ABM employees will use handrails while walking up and down stairs/ ramps around site.
7. ABM employees will report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency.
9. ABM employees will report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. ABM employees will ensure to wear PPE as per method statement instructions while on site.
11. Area of work is segregated to prevent members of the public, visitors or client staff walking through.
12. ABM employees will ensure that all waste is stored in designated areas and no walkways are obstructed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees getting burns, scalding or other skin conditions from the use of hazardous substances.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees.
3. Gloves and any PPE damaged will be replaced to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out this task.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce splashing when using chemicals to clean the areas.
10. ABM employees will ensure safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will follow good hygiene practices at all times.
13. ABM employees will ensure room/ outside temperatures are according to instructions listed in COSHH assessment for chemicals used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Cold weather causing loss of dexterity and lack of concentration leading to accidents/ incidents depending on the equipment used. Hot/humid weather causing dehydration, skin burns, lack of concentration and other accidents incidents (musculoskeletal, cuts, fractures etc.) depending on the equipment used. Losing control of the equipment during wet, foggy or icy conditions etc.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun) by ABM employees.
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions will be implemented by ABM manager.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Facilities to get hot/ cold drinks as needed available in restroom.
9. Suitable place provided for employees to dry their work clothing when not in use.
10. Regular checks carried out by line manager/ supervisor to ensure ABM employees remain fit and well while carrying out their tasks.
11. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
12. Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
13. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and re-assign them to other tasks, where possible.
14. ABM employees briefed in identifying heat stress symptoms.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
3. ABM employees will not lift, carry, or move any equipment or people which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley/ wheelchair).
5. ABM employees will bring equipment separately if to heavy to handle.
6. ABM employees will not ensure there is sufficient light available in the area while people are being provided with first aid.
7. Ensure path is clear before carrying the equipment to the area of work.
8. Keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g., no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment or people between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported, and correction actions implemented to prevent reoccurrences.
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
14. ABM employees will use stable containers while handling loads.
15. Reorganise the activity or environment to further reduce the impact on the individual(s).
16. ABM employees will utilise mechanical lifting aids or equipment.
17. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
18. Where equipment subject to hot works has to be moved, ABM employees will ensure it has completely cooled down prior to moving.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Animal and Insects** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure that personal hygiene is carried out after all work that involves dealing with waste or in areas where there might be vermin contamination to ensure that there is no cross contamination.
2. ABM employees will wash hands with plenty of water and soap after working in areas with potential vermin contamination, wash clothing if necessary
3. Only trained ABM employees will undertake hazardous works.
4. Bio-hazard kits available and must be used by ABM employees if required.
5. ABM employees will ensure to report any incidents where contact has been made with animals, insects or waste from vermin.
6. ABM employees will ensure to wear PPE as instructed in the respective method statement and replace any that is damaged immediately.
7. ABM employees will ensure to attend hospital if subject to any bites while working.
8. ABM employees will not access any areas where they are not able to check prior.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** ABM employees tripping over materials/ equipment/ trailing leads due to poor housekeeping. Slipping on wet floors due to leaving floors to wet while cleaning.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs training carried out yearly regarding slips, trips, or falls by all ABM employees.
8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition.
9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary.
10. Area of work must be kept tidy at all times.
11. All tools to be kept in the toolbox when not in use.
12. Any spillages/ leaks must be cleared straight away.
13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
14. Loads should not obscure vision of the direction of travel.
15. Work area is left clean and tidy once task is complete.
16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
17. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used.
18. ABM employees will ensure equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. No lone working will be carried out by ABM employees where there are no means of communication (e.g. no radio, no phone service) with colleagues or client (e.g. security, site manager etc.).
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. Work in teams of 2 during this task, where possible.
5. Radio will be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees have advised their line manager that they are lone working and then regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM manager will identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc prior to working alone).
8. Regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious staff/ members of the public in the vicinity of their working area.
14. Specific lone work assessments to be carried out, where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22292RA

Internal Reference: (FRA031)

Information valid as of 16/09/2026 09:12

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Working at height using access equipment

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while carrying out maintenance work using access equipment (ladders, stepladders, tower scaffold or MEWPs).

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Other Service Providers
- Outdoor Workers
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Working at Height** Falling from height due to MEWP malfunction or misuse.	0 0 0

Measures Currently in place to prevent risk of injury

1. MEWPs will be inspected by a competent person at least every 6 months, more often if regularly used.
2. Harnesses used will be inspected by a competent person every 6 months, more often if regularly used.
3. Access platform or harnesses will not be used by ABM employees if faults or damages are identified during the pre-use checks. These will be reported to line manager for action.
4. MEWP is only used by competent staff following the completion of the ABM pre-use checks to ensure equipment is safe. Completed, dated and signed check sheets will be returned to line manager/ supervisor.
5. Only ABM employees with a valid IPAF certificate are allowed to use the access platform on site.
6. Tools are securely kept in a tool belt/ tethering lines and only the required tools will be carried up.
7. Area of work is segregated using barriers/ safety signs or tape to prevent unauthorised personnel from entering.
8. All equipment will be formally inspected by a competent person and tags will be available and in date.
9. Any damages to be reported to manager/ site manager for action. Do not use until access equipment had been replaced.
10. Rescue plan in place, acknowledged and signed by all employees involved in completing the task.
11. ABM employee that are not feeling well on the day will not be allowed to carry out the task.
12. ABM employees will not exceed the maximum weight limit in the basket (as listed on the access platform).
13. ABM employees will not use the access platform on site if wind speed is above 12.5m/s (28mph). Task will be scheduled for later in the day or alternative day.
14. ABM employee will adhere to client's permit to work system at all times.
15. Mobile Elevating Work Platform is used as per manufacturer's instructions at all times.
16. ABM employees will inspect areas of work prior to siting equipment to ensure that no obstacles are present.
17. At all times, equipment must be positioned on a flat level surface.
18. ABM employees will ensure the ground is stable and suitable to sustain the weight of the MEWP.
18. ABM employees will ensure that when manoeuvring equipment basket into position, that it is done so with caution to prevent becoming trapped against objects, fixtures or fittings. Becoming trapped, or basket become trapped may interfere with the equipment controls.
19. Work to be carried out by 2 persons at all time.
20. MEWP will be transported by 2 persons – one to control equipment and the other to direct.
21. Basket will be fully lowered and empty prior to being moved to a different location.
22. A harness must be worn by the worker if there is still a risk of falling. This should be attached to a suitable anchor point within the basket so that the wearer cannot fall from the platform.
23. ABM employee will not overreach to get the work done. Platform will be moved for access.
24. Rescue plan in place, acknowledged and signed by all employees involved in completing the task.
25. While manoeuvring on site, ABM employees will use tortoise mode.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Working at Height** Falling from height due to incorrect use or misuse of tower scaffold.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tower scaffolds will not be used in high winds or adverse weather conditions (e.g. snow, ice, heavy rain, excessive heat) by ABM employees.
2. Where possible, ABM employees will use tower scaffold to replace the use of ladders/ stepladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
3. All towers are to be registered and subject to a thorough inspection following assembly and every 7 days during use by a competent person. Inspection sheets must be available on site (with ABM manager or client).
4. All towers must have a visible tag on with a valid inspection date on them.
5. Only trained and competent ABM employees will be using the tower scaffold (PASMA trained).
6. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task by ABM employees.
7. Any defects or faults discovered will result in equipment being taken out of use (with a 'Do not use' sign on it) until repaired or replaced.
8. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the area of work.
9. ABM employees will ensure that ground upon which towers rest is stable, firm and of sufficient strength.
10. ABM employees will carry tools on a tool belt/ tethering and only the ones required for the task.
11. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees while taking materials or equipment in the tower.
12. ABM employees will grip the ladder and face the ladder rungs while climbing or descending.
13. ABM employees will not overreach but move the tower so that they can reach the area comfortably.
14. ABM employees will make sure the equipment used is long or high enough to reach the area where work is required.
15. ABM employees will not use the tower scaffold where there are broken/ missing parts or with incompatible components.
16. ABM employees will ensure towers are not use as support to lean other access equipment on.
17.ABM employees will never move a tower to a different location while people or materials are in the tower.
18. When moving a tower will always follow the below:
a) reduce the height to a maximum of 4m
b) check that there are no power lines or other obstructions overhead
c) check that the ground is firm, level and free from potholes
19. Rescue plan in place, acknowledged and signed by all employees involved in completing the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Storage** Incorrect storage leading to equipment failure while being used.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any equipment used to carry out the task will be stored in a dry area away from contact with contaminants (direct sunlight, rain, mist, steam, chemicals, oils, excessive heat etc.).
2. Ladders/stepladders will be stored horizontally where possible.
3. All ladders/stepladders/ tower scaffolds/ MEWPs will be serviced, maintained and stored in accordance with the manufacturer's instructions.
4. MEWP to be stored in loading areas and plugged into the charging unit, where required.
5. ABM will only store equipment in designated locations away from doorways, blind corners, or near equipment traffic lanes where they can be struck by persons passing by, or by moving machinery or equipment.
6. While stored, ladders/stepladders are folded shut.
7. While stored, tower scaffold is dismantled.
8. While stored, MEWPs will have the basket lowered.
9. ABM employees will not lean materials or equipment against stored access equipment as these practices can lead to unnecessary wear of the equipment.
10. Overhead hazards such as electrical lines or equipment will be considered when selecting the storage area. These hazards should always be avoided as the next person to come along may not be aware of the overhead hazard and make accidental contact.
11. Brackets or ties are used to secure the ladders/stepladders from falling while being stored.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Mobile Plant Equipment** Entrapment, entanglement, crushing and falling injuries while using MEWPs.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM operative will be trained to use the equipment with the right IPAF certificate for the MEWP used.
2. MEWP will be inspected by a competent person on a 6 monthly basis and have a valid LOLER certificate available on site.
3. ABM operative to complete a check sheet before using the MEWP.
4. Any defects to be reported to ABM manager/ supervisor and the MEWP to have an out of service sign attached and the keys held in a secure place.
4. Brief operators on the dangers, and the safe system of work to be followed. If there are overhead structures against which an operator could be trapped and then pushed onto the MEWP controls, consider selecting a MEWP that has been designed to prevent such accidental contact.
5. MEWPs with shrouded or otherwise protected controls are available.
6. Keeping the platform tidy will reduce the risk of the operator tripping or losing balance while in the basket.
7. The platform should be used on firm and level ground. Any temporary covers should be strong enough to withstand the applied pressure. Localised ground features, e.g. trenches, manholes and uncompacted backfill, can all lead to overturning.
8. Outriggers must be extended and chocked before raising the platform. Spreader plates may be necessary – check the equipment manual.
9. Make sure the work platform is fitted with effective guard rails and toe boards.
10. If there is still a risk of people falling from the platform a harness with a short work restraint lanyard must be secured to a suitable manufacturer provided anchorage point within the basket to stop the wearer from getting into a position where they could fall from the carrier.
11. Barrier off the area around the platform so that falling tools or objects do not strike people below.
12. High winds can tilt platforms and make them unstable. Set a maximum safe wind speed for operation. Storms and snowfalls can also damage platforms. Inspect the platform before use after severe weather.
13. If used to install materials check the weight and dimensions of materials and consider any manual handling and load distribution issues. You may need additional lifting equipment to transport materials to the work position.
14. Do not operate a MEWP close to overhead cables or other dangerous machinery or allow any part of the arm to protrude into a traffic route.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Working at Height** Falling from height due to incorrect use of stepladders.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will carry out as much work as possible from the ground.
2. Stepladders will be used for short duration tasks (no longer than 30 minutes).
3. Where possible, ABM employees will use stepladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
4. All stepladders are to be registered and subject to periodic inspection by a competent person at least every 12 months or more often if regularly used (every 3 or 6 months)).
5. All stepladders must have a visible tag on with a valid inspection date on them.
6. Only trained and competent ABM employees will be using stepladders.
7. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task.
8. Any defects or faults discovered will result in equipment being taken out of use until repaired or replaced.
9. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the segregated area.
10. ABM employees will ensure that they do not place stepladders against fragile surfaces, fixtures or fittings.
11. Stepladders must rest on a stable and firm surface of sufficient strength and support at all times. ABM employees will check all four stepladder feet are in contact with the ground and the steps are level.
12. Rungs should be horizontal and positioned so as to enable stability.
13. ABM employees will ensure any locking devices are engaged.
14. 3 points of contact will be maintained on the stepladders at all times (two feet and one hand, or when both hands need to be free for a brief period, two feet and the body supported by the stepladder).
15. ABM employees will ensure to leave 2 steps clear from the top on stepladders.
16. All stepladders used by ABM employees are BS EN 131 professional (or Class 1 heavy duty or BS EN 131 industrial ladders).
17. ABM employee will make sure to use safety devices where required (locks, levelling devices).
18. ABM employees will make sure the equipment used is high enough to reach the area where work is required.
19. ABM employees will not overreach but move the stepladder so that they can reach the area comfortably.
20. ABM employees will grip the stepladder and face the rungs while climbing or descending.
21. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees.
22. ABM employees will position the stepladder to face the work activity and not side on.
23. ABM employees will carry tools on a tool belt and only the ones required for the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Fall of Object from Height** Injuries caused by tools or equipment dropped from ladders/ stepladders/ towers/ MEWPs onto the ABM employee or members of the public on the ground.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employee will segregate the area of work to prevent unauthorised access prior to commencing work. 2. ABM employee on the ground will not stay under the ladder/ stepladder/ towers/ MEWPs during the task. 3. All tools are secured using, tool boxes, tool belt or tethering/ safety lines, where possible. 4. ABM employees will keep the area around equipment tidy at all times. 4. Hard hats issued & worn by ABM employees where there is a risk of falling objects from above. 6. ABM employees will only take the necessary tools/ materials needed for that section to be repaired (e.g. paint will be decanted in small containers prior to be taken up the ladders).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while carrying out the task, causing stress and injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will provide support and guidance to members of the public. 2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably. 3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc). 4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person. 5. ABM employees will minimize the escalating of the situations, by not making comments or gesture that could lead to increase anger and frustration on both sides. 6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol. 7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location. 8. ABM employees will ensure signs are placed in visible location to advise pedestrians of the work being carried out in the area.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Body parts can be trapped or drawn into the machine causing crushing, cuts and severing injuries.	0 0 0

Measures Currently in place to prevent risk of injury
1.ABM employees will ensure that the machine used is appropriate for the job and is well maintained. 2. All equipment used by ABM employees will be serviced and maintained as per manufacturer's guidelines. 3. ABM employees will ensure safety measures are all checked including guards, isolators, locking mechanisms, emergency off switches etc. prior to use. 4. ABM employees will not use any equipment where damages/ faults had been identified. 5. ABM employees will report damaged equipment to manager or client for repairs/ replacement to be arranged. 6. ABM employees will remove damaged equipment from use and tag it 'Do not use'. 7. ABM employees will be given sufficient training so that they are competent to use the machines correctly in accordance with manufacturer’s instructions. 8. ABM employees will wear appropriate PPE before operating the machine (e.g. safety glasses, gloves, safety boots) as per method statement instructions. 9. ABM employees will carry a fully operational radio/ mobile phone while on site to be able to raise an alarm in the event of an accident or emergency – especially working alone. 10. ABM employees will not use a machine or appliance that has a danger sign attached to it. Ensure that only an authorised person removes the sign after confirming that they are satisfied that the machine or process is now safe to use. 11. ABM employees will ensure not to wear loose clothing, chains or have loose, long hair that could be pulled into the moving parts of the machine. 12. ABM employees will not distract someone that may be using a machine. 13. ABM employees will ensure not to remove any safety guards fitted to prevent access to dangerous moving parts of the machine. 14. ABM employees will not temper with or modify any equipment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Working at Height** Falling from height due to incorrect use of ladders.	0 0 0

Measures Currently in place to prevent risk of injury

1. Ladders will be used for short duration tasks (no longer than 30 minutes).
2. Where possible, ABM employees will use MEWPs to replace the use of ladders after a risk assessment has shown that using equipment offering a higher level of fall protection is not justified because of the low risk and short duration of use.
3. All ladders are to be registered and subject to periodic inspection by a competent person at least every 12 months or more often if regularly used (every 3 or 6 months)).
4. All ladders must have a visible tag on with a valid inspection date on them.
5. Only trained and competent ABM employees will be using ladders.
6. All equipment will be visually inspected before use and relevant check sheets filled in and returned to line manager upon completion of the task.
7. Any defects or faults discovered will result in equipment being taken out of use until repaired or replaced.
8. Safety signs/ barriers will be placed in visible location to highlight the hazard in the area and prevent unauthorised persons from entering the segregated area.
9. ABM employees will ensure that they do not place ladders against fragile surfaces, fixtures or fittings. Surfaces upon which ladders rest must be stable, firm and of sufficient strength.
10. Ladders must rest on a stable and firm surface of sufficient strength and support at all times.
11. Rungs should be horizontal and positioned so as to enable stability.
12. Portable ladders must be prevented from slipping by securing the stiles at or near their upper or lower ends.
13. 3 points of contact will be maintained on the ladder at all times.
14. ABM employees will ensure to leave 3 steps clear from the top on ladders.
15. All ladders used by ABM employees are BS EN 131 professional ladders (or Class 1 heavy duty or BS EN 131 industrial ladders).
16. ABM employee will make sure to use safety devices where required (ties, stand offs or levelling devices).
17. ABM employees will make sure the equipment used is long or high enough to reach the area where work is required.
18. ABM employees will not overreach but move the ladder so that they can reach the area comfortably.
19. ABM employees will grip the ladder and face the ladder rungs while climbing or descending.
20. Maximum weight as per manufacturer's instructions will be followed at all time by ABM employees.
21. ABM employees will position the ladder to face the work activity and not side on.
22. ABM employees will carry tools on a tool belt and only the ones required for the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Tripping over materials/equipment due to poor housekeeping or uneven surfaces. Slipping on liquids left on floors causing injuries to limbs, back and head.	0 0 0

Measures Currently in place to prevent risk of injury

1. Ensure adequate lighting available in the area of work. Task light to be made available if necessary.
2. Area of work must be kept tidy at all times.
3. All tools to be kept in the tool box when not in use.
4. Any spillages/ leaks must be cleared straight away.
5. Report to line manager/ supervisor/client any uneven floors, unmarked raised floors for action.
6. Ensure safety footwear is worn while on site as per safe systems of work/method statement.
7. Work area is left clean and tidy once task is complete.
8. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.
9. Loads should not obscure vision of the direction of travel.
10. ABM employees will only take necessary tools and materials to complete the task at height.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Contact with sharp edges can cause laceration and puncture wounds.	0 0 0

Measures Currently in place to prevent risk of injury

1. All ABM employees will ensure they are familiar with their surroundings and any sharp edges in the vicinity of the area of work.
2. Any sharp edges (e.g. pipework corners, equipment edges etc.) will be reported to line manager/ supervisor or client for remedial actions to be implemented.
3. ABM employees will ensure PPE protection is used as per safe systems of work/ method statement.
4. ABM employees will assess the load to be handled prior to moving it to identify if any sharps are present.
5. Any sharp edges or surfaces will be covered (e.g. padding, plastic covers etc.) prior to handling the load.
6. ABM employees will ensure that the sharp edges do not push against their bodies while moving loads on site.
7. ABM employees will use mechanical aids (e.g. pallet trucks, trolleys etc.) to move sharp loads around site.
8. ABM employees will carry away from their bodies any loads where content is not visible and the risk of sharps inside is present (e.g. bin bags).
9. ABM employees will handle very carefully any loads where glass/ glass shards, metal sharp edges etc. are present.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Noise in the working areas leading to hearing loss and poor communications.	0 0 0

Measures Currently in place to prevent risk of injury

1. Before entering plant room check if a noise assessment has been completed.
2. All operatives are to raise any work/task related hearing or noise level concerns to their manager/supervisor.
3. Manager/supervisors are to initially assess any request around noise level issues.
4. Manager/supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. Manager/supervisors once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted, additionally a noise sound meter [test noise level] is used in accordance with the manufacturer's instructions.
7. Ear defenders to be worn when on site during events where noise can be at higher levels.
8. ABM employees will wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. Manager/supervisors are to ensure that where required health surveillance procedures are followed
11. Manager/supervisors are to follow noise level risk assessment findings where practicable to do so.
12. Only competent trained operatives are to undertake formal noise risk assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** WRULD/ sprains or back damage from manual lifting of tools and/or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Employees will not lift, carry or move any equipment which is beyond their capabilities.
3. Where items are heavy, lifting will be done by 2 or more engineers or using a mechanical aid (trolley).
4. Split the load if too heavy to handle.
5. Do not carry out the task if insufficient light in the area.
6. Ensure path is clear before carrying the equipment to the area of work.
7. Keep area of work tidy at all times.
8. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.).
9. Use lifts when transporting equipment between floors.
10. Correct manual handling techniques will be used by all engineers while handling tools or equipment.
a) think before you lift/ plan the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
11. ABM employees will use stable containers while handling loads.
12. Reorganise the activity or environment to further reduce the impact on the individual(s).
13. Utilise mechanical lifting aids or equipment.
14. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
15. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Lone working while carrying out work at height could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not work at height using access equipment while lone workers.
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees is to make site representative aware of location and activity of work.
4. Work in teams of 2 during this task, where possible.
5. Radio to be carried by each engineer while on site after checking its fully charged and working.
6. Ensure that ABM employees have advised their line manager that they are lone working and that regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. Identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc.) prior to working alone.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lighting** Electrocution or falling from height due to poor/ insufficient light.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Task to be carried out when sufficient natural or artificial light available. 2. Re-arrange task for later in the day or alternative day if insufficient light. 3. Task light used where task can't be delayed or postponed. 4. Repair any lights not working before carrying out task for sufficient lighting.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Housekeeping** Untidy work area result in tripping over materials/ equipment due to poor housekeeping of the area.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Clean and clear work area before any work has started. 2. Inspections carried out by ABM site engineer and take photo evidence of the area before works have start and during works. 3. Inspections carried out by ABM site engineer and customer security and management while task is being carried out. 4. ABM staff will ensure the work area is kept clean and tidy while task is being carried out. 5. ABM staff to clear and dispose of rubbish as it accumulates. 7. Notify supervisor if there is waste you cannot remove for arrangements to be made for removal. 8. Store site material in a dedicated storage area in a tidy and safe manner. 9. Do not rely on other to tidy the work area up after you. 10. Do not leave material in gangway or walkways. 11. ABM staff will ensure no tools, materials or equipment are left behind once task had been completed. 12. ABM employees will only take with them the equipment and materials required to complete the task. 13. Tools used while working at height will be secured using tool tethering equipment, where possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Contact with hazardous substances leading to burns, scalding or other skin conditions. Respiratory difficulties due to hazardous fumes from substances used.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances should be carried out in accordance with the COSHH assessments and SDS.
2. Recommended PPE should be worn at all times as instructed.
3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessment and SDS are read and understood by staff prior to using chemicals.
6. COSHH TBT in correct and safe use of chemicals are refreshed yearly.
7. Only ABM approved chemicals are to be used.
8. Storage of chemicals will be done as per COSHH assessment's instructions. Stored in secured area while not in use.
9. Always add chemical to water to reduce chemical splashing where dilution is required.
10. Area of work will be segregated. Safety signs/ barriers or tape will be in place to highlight hazards in the area and to prevent unauthorised personnel from entering.
11. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
12. Any works with hazardous substances will be carried out in a well ventilated area with sufficient airflow.
13. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hand Tools** Puncture or laceration wounds from incorrect use of hand tools.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees are trained to use the hand tools correctly.
2. Correct hand tools are provided and used.
3. Equipment is located so as not to overstretch, keep hand tools in a safe place when not in use.
4. Guards will not be removed from equipment under any circumstance.
5. Tools will be visually checked prior to use and any damages reported to line manager/ supervisor or client for action.
6. Damaged tools will be removed and marked as 'Do Not Use' until repaired, replaced or disposed off.
7. No modifications will be carried out to any hand tools provided by ABM employees.
8. No unauthorised modified tools will be used by ABM employees on site.
9. Hand tools will only be used for their intended purpose.
10. Engineers will only be using tools that have been trained and are authorised to use.
11. Any tools with sharp edges will be pointed away from body while being used (e.g. cutting tools, chisels, screwdrivers etc.).
12. Hand tools to be secured using tool belts, where required.
13. All hand tools will be checked by ABM employees at the end of the task to ensure their integrity has not been compromised during use.
14. ABM employees will ensure that all sharp hand tools are secured during and after use.
15. ABM employees will ensure that no tools are left behind once task is completed.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ergonomics** Engineers carrying out repetitive tasks causing repetitive strains. Sprains and strains injuries when movement is restricted while carrying out work at height tasks.	0 0 0

Measures Currently in place to prevent risk of injury

1. Tasks involving repetitive movements will include regular breaks.
2. Staff rotation in place to reduce repetitive tasks being carrying out.
3. Appropriate supporting PPE provided as per safe systems of work.
4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site.
5. Ensure correct posture at all times when using equipment (as per training and instructions received).
6. Alternate tasks, where possible, to reduce repetition.
7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access.
9. ABM employees will ensure the height of the ladders/ stepladders is adequate to allow reaching comfortably and prevent overreaching.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electrocution from contact with live equipment. Fire from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task will only be carried out once permit to work had been approved.
2. Work with or near electrical systems and equipment is only carried out by trained and competent ABM employees.
3. Follow ABMs safe systems of work procedures,
4. ABM employees will ensure equipment is isolated using LOTO procedure prior to commencing works.
5. Ensure system is fully isolated prior to carrying out works and there is no secondary supply.
6. Apprentices are to work with competent engineers, they are not permitted at this stage to carry out isolations or LOTO, this must be carried out by a competent engineer and apprentice will witness the methodology of the work.
7. All powered electrical equipment (except battery operated) will have a valid PAT test label on them and serviced as per manufacturer's instructions.
8. ABM employees will use the lowest practical voltage (110v or less) is used, where possible.
9. No live working on electrical equipment or switchgear will be carried out by ABM employees will working at height.
10. All equipment will be visually checked prior to use by each member of the ABM team.
11. No electrical equipment where damages/faults had been identified will be used.
12. Faulty equipment will be reported to line manager for action and marked with a 'Do not use' tag.
13. ABM employees will carry out a visual assessment of the area of work to ensure no overhead power cables are present and will not work within 6m horizontally of any overhead power line, unless it has been made dead or it is protected with insulation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electrical Equipment** Electrocution from contact with faulty/ damaged tools or equipment. Fire from faulty electrical equipment or faulty circuits.	0 0 0

Measures Currently in place to prevent risk of injury

1. All powered electrical equipment used will be 110v.
2. All powered electrical equipment (except battery operated) will have a valid PAT test label on them.
3. Where possible battery powered equipment will be used.
4. All equipment will be visually checked prior to use by each member of the ABM team.
5. No electrical equipment where damages/faults had been identified will be used.
6. Faulty equipment will be reported to line manager for action.
7. Good housekeeping of cables at all times to prevent damages.
8. No equipment will be modified and no parts will be added or removed while in operation unless advised by manufacturer.
9. All equipment is stored away in a secured area with no sources of ignition in the vicinity.
10. Trained and competent staff to use equipment on site.
11. All ABM staff and contractors are aware of the emergency procedures.
12. Fire marshals on site and notified of the work being carried out.
13. All ABM staff and contractors are aware of the emergency procedures.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** Skin or eye contact, swallowing or inhalation of dust released while removing filters. Skin or eye contact, swallowing or inhalation of dust released while fitting/removing units.	0 0 0

Measures Currently in place to prevent risk of injury

1. Clean all areas to be worked in of any dust before commencing any task.
2. All PPE to be in good condition, as per safe systems of work, and free from damages.
3. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
4. Toolbox talks awareness training in dealing with dust.
6. Dust generated during the task is removed immediately by using a vacuum cleaner (with a HEPA filter).
7. Only use cutting, grinding or sawing equipment fitted or in conjunction with
suitable dust suppression techniques such as water sprays or local extraction (e.g. suitable local exhaust ventilation systems).
8. Ensure area of work is well ventilated, LEV systems in place if high volumes of dust are generated.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Asbestos** Exposure and inhalation of asbestos fibres while carrying out task.	0 0 0

Measures Currently in place to prevent risk of injury

1.Asbestos register must be consulted prior to any work commencing.
2. No work to be carried out that will disturb asbestos, where present.
3. Asbestos awareness Toolbox talks training with refresh every 12 months.
4. ABM employees will stop work and report any suspicious materials.
5. If asbestos is suspected to be present, then works are to cease immediately. Report to the client and works will not resume until a clearance certificate is issued to confirm area is safe.
6. Operatives will not remove or clear an area where asbestos had been disturbed. A specialist contractor will be required to attend.
7. Where asbestos or suspected asbestos had been disturbed, the area will be immediately sealed by ABM operatives.
8. Operative will immediately remove contaminated clothing and double-bag the items for disposal as asbestos waste.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Cold weather causing loss of dexterity and lack of concentration leading to falling from height or dropping tools/ equipment. Hot weather causing dehydration, skin burns or lack of concentration.	0 0 0

Measures Currently in place to prevent risk of injury

1. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive sun).
2. Reschedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. Regular breaks in place while working in adverse weather conditions.
4. Warm and weatherproof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/method statement.
5. Use of sun protection skin products while working in direct sunlight.
6. Rotation of work in place for staff working in adverse weather conditions.
7. Facilities to get hot/ cold drinks as needed available in restroom.
8. Suitable place provided for employees to dry their work clothing when not in use
9. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
10. Employees are advised and encouraged to drink plenty of cold liquids to avoid dehydrations in hot environments.
11 Employees are advised and encouraged to drink plenty of hot liquids in cold environments.
12. Where possible, task will be scheduled for early or late in the day to avoid heat stress.
13. Sun protective clothing to be worn while working outside during hot periods.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

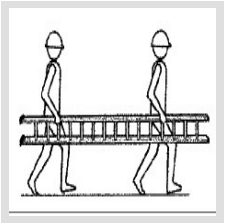
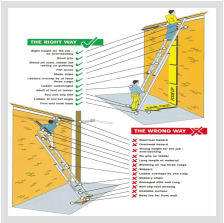
Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Engineers being knocked over by vehicle or pedestrian movement on site. Slipping on wet floors. Tripping over materials/equipment due to poor housekeeping/lighting. Unable to quickly leave site due to obstructed emergency exits.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. ABM employees will ensure equipment used does not obstruct walkways, doors or emergency exits.
4. ABM employee will use designated walkways at all times, take extra care when walking across and manoeuvring equipment in the carpark.
5. High viz vests/jackets provided and used while walking around site.
6. ABM employees will keep the area of work tidy and no materials will be left behind once task is completed.
7. Report any hazards (e.g. damaged/ loose floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. ABM manager will ensure all ABM staff, visitors or ABM approved contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs/ barriers in place to highlight hazards in the area of work.
11. Area of work will be segregated for the duration of the task and pedestrian or vehicle traffic redirected.
12. Visible signs will be put in place by ABM employees to ensure drivers are aware of the closure as they drive into the carpark.
13. ABM employees will ensure to be vigilant and check vehicles movement while carrying out task in carpark.
14. Where possible, ABM employees will carry out the task outside opening hours or during quiet periods to reduce traffic obstructions.
15. No pedestrians will be allowed to enter the segregation area.
16. ABM employees will receive a site induction upon arrival on site, if not based on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Related Files

Risk Assessment - 22293RA

Internal Reference: (FRA032)

Information valid as of 16/09/2026 09:14

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Provision of first aid

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst administering first aid treatment.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD/ sprains or back damage from manual lifting of tools, equipment or people.	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Correct manual handling techniques will be used by all ABM employees while handling tools or equipment.
3. ABM employees will not lift, carry, or move any equipment or people which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley/ wheelchair).
5. ABM employees will bring equipment separately if to heavy to handle.
6. ABM employees will not ensure there is sufficient light available in the area while people are being provided with first aid.
7. Ensure path is clear before carrying the equipment to the area of work.
8. Keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g., no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment or people between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported, and correction actions implemented to prevent reoccurrences.
13. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
14. ABM employees will use stable containers while handling loads.
15. Reorganise the activity or environment to further reduce the impact on the individual(s).
16. ABM employees will utilise mechanical lifting aids or equipment.
17. ABM manager will ensure task rotation and regular breaks where handling loads is required over long periods of time.
18. Where equipment subject to hot works has to be moved, ABM employees will ensure it has completely cooled down prior to moving.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. No lone working will be carried out by ABM employees where there are no means of communication (e.g. no radio, no phone service) with colleagues or client (e.g. security, site manager etc.).
2. ABM employees will sign in upon arrival and sign out upon leaving site.
3. ABM employees will make site representative aware of location and activity of work.
4. Work in teams of 2 during this task, where possible.
5. Radio will be carried by each ABM employee while on site after checking its fully charged and working.
6. ABM employees have advised their line manager that they are lone working and then regular checks are carried out (at least every 30 min contact using the radio provided or a mobile phone).
7. ABM manager will identify hazards specific to the individual, which may create particular risks for lone workers (e.g. medical conditions, age, inexperience, etc prior to working alone).
8. Regular radio communication with the team and CCTV monitoring during core hours.
9. High viz vests/ jackets to be worn at all times by ABM employee working alone.
10. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
11. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
12. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.
13. ABM employees will immediately report any suspicious staff/ members of the public in the vicinity of their working area.
14. CCTV monitoring by the control room during periods of lone working (if possible).
15. Specific lone work assessments to be carried out, where required.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials/ equipment due to poor housekeeping. Slipping on wet floors due to rushing to provide first aid as required.	0 0 0

Measures Currently in place to prevent risk of injury

1. Changes in floor levels will be clearly marked.
2. Any building / floor damages will be immediately reported by ABM employees to line manager for appropriate actions to be taken.
3. Fire exits will be kept clear at all times.
4. Any faulty emergency lights will be reported to line manager for immediate action to be taken.
5. Any spillages are immediately marked and cleared out.
6. Building emergency evacuation procedures are understood by all ABM staff and contractors.
7. TBTs carried out yearly regarding slips, trips, or falls.
8. Safety footwear will be worn by ABM employees as per safe working practices/ method statements and in good condition.
9. ABM employees will ensure adequate lighting available in the area of work. Task light to be made available if necessary.
10. Area of work must be kept tidy at all times.
11. All tools to be kept in the toolbox when not in use.
12. Any spillages/ leaks must be cleared straight away.
13. Report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action.
14. Loads should not obscure vision of the direction of travel.
15. Work area is left clean and tidy once task is complete.
16. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Verbal or physical abuse towards ABM employees while providing first aid support to injured people on site.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will provide first aid support to members of the public and anyone on site that requires it.
2. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
3. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
4. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
5. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
6. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
7. ABM employees will be retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** ABM employees being knocked over by moving pedestrians or vehicles while moving around site attending to the injured person.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking/working in carpark or by access roads. 5. High viz vests/jackets provided and used while walking around site. 6. Use handrails while walking up and down stairs/ ramps around site. 7. Report any hazards (e.g. damaged/loose carpets/floor tiles, uneven surfaces, slippery. surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 8. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency. 9. All accidents/incidents/near misses are reported and correction actions implemented to prevent reoccurrences. 10. ABM employees will receive a site induction upon arrival on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains injuries while handing injured people.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Tasks involving repetitive movements will include regular breaks. 2. ABM employee rotation in place to reduce repetitive tasks being carrying out. 3. Appropriate supporting PPE provided as per safe systems of work with ABM employees having to ensure it is being worn as per the method statement. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. Ensure correct posture at all times when using equipment or handling people (as per training and instructions received). 6. ABM employees will alternate tasks, where possible, to reduce repetition. 7. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electrical Equipment** Contact with electrically live surface leading to electric shocks.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will check and ensure equipment used has a valid PAT test tag on.
2. Where PAT test tag is missing or out of date, ABM employees will report it to line manager or client for action.
3. ABM employees will not use equipment where PAT test is out of date or missing.
4. ABM employees will not touch any exposed wires, where present.
5. ABM employees will not attempt to fix or replace parts on equipment.
6. Damaged/ faulty equipment will be reported to line manager or client for action.
7. ABM manager will ensure there are sufficient sockets available to use to prevent overloading or stretching leads.
8. ABM employees will switch of and unplug equipment prior to cleaning it, if applicable.
9. ABM employees will ensure no liquids get spilled on equipment. In case it does happen, all power will be turned off before any attempt to clear and clean it.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Housekeeping** Untidy work area will result and slipping or tripping over equipment leading to various injuries (e.g. bruises, bumps, cuts, fractures , bone dislocation, burns etc.).	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure their area is kept clean and tidy at all times.
2. ABM employees will ensure their personal belongs are kept in designated lockers or areas.
3. ABM employees will ensure that their work areas surroundings are free from clutter.
4. ABM employees will ensure any spillages are cleared immediately.
5. ABM employees will not leave any equipment or waste across walkways after attending injured people.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Biological** Contact and exposure to contaminated waste following attending injured people and disinfection of contaminated areas.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All contaminated PPE will be placed in a plastic rubbish bag and tied when full. 2. The bag will then be placed in another rubbish plastic bag and tied. 3. Re-usable PPE will be decontaminated as instructed in the method statement and dispose off after reaching its maximum number of uses recommended by manufacturers following the same double-bagging procedure. 4. ABM employees will ensure that absorbent granules/ pads/ papers will be used to contain any spillages. 5. ABM employees will ensure that PPE used is not damaged or broken prior to use by carrying out a pre-use check. If any damages have been identified, ABM employees will replace immediately.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** Puncture injuries and contamination caused by sharp objects while administering first aid.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will report any puncture injury immediately and follow instructions to clean and disinfect the affected area. 2. All sharps or needles will not be handled without wearing heavy duty gloves as per the instructions listed in the method statement. 3. All sharps and needles will be placed in the sharps box available on site and dispose of as hazardous waste. 4. Any waste bags will be carried away from body to prevent contact with sharps.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** ABM employees exposed to chemicals hazardous to health through incorrect use or insufficient/ inadequate PPE leading to burns, skin irritation, dermatitis and others.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the COSHH assessment and task method statement by all ABM employees.
3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
4. ABM staff will carry out a pre-use check on any PPE to be used to ensure it's free from damages/ faults.
5. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
6. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
7. Only ABM approved chemicals are to be used while carrying out this task.
8. Storage of chemicals will be done as per COSHH assessment's instructions.
9. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
10. Always add chemical to water to reduce splashing.
11. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
12. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22294RA

Internal Reference: (FRA033)

Information valid as of 16/09/2026 09:15

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Driving vehicles

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst driving company vehicles.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Driver
- Employees
- Lone Workers
- Maintenance Staff
- Visitors

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Driving** Being under the influence of drugs and alcohol leading to an accident	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. If a driver feels that they are under the influence of any drug or alcohol, they are therefore unfit to drive they must inform management immediately, no matter where they are, and not attempt to drive. 2. If suspected of driving under the influence then they must comply to take a D&A test.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Driving** Not observing the Highway Code or Road Traffic Act could cause accidents	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Drivers must observe and obey the requirements of the highway code and road traffic act	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Driving** Driving for long periods of time/distance impacting on the drivers level of concentration	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Statutory minimum breaks/ rest periods must be taken. 2. Drivers must report to management if they feel unfit to drive.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Driving** Using mobile phone during driving causing a distraction	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Mobile phones are not to be used by anyone driving for ABM	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Fuel** Gas or Diesel engines produce fume that can cause inhalation or respiratory problems	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure where Gas or Diesel engines are used that there is adequate ventilation for the fumes to disperse, 2. Ensure that plant is not left running for extended lengths of time. W 3. here ventilation is not possible use electrical engines.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Mobile Plant Equipment** Operatives or buildings being struck by mobile plant and or materials	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure the access route to and from the work area is defined. 2. Walk the route first taking account of the layout turns and maximum heights. 3. Where the route passes in close proximity to the building or work areas, a trained banksman should be used to assist the driver.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Physical attacks when leaving the remote area to go to vehicle	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Operatives and Management are to read and understand ABM's Lone Worker Policy. 2. Operatives have advised their line manager that they are lone working and that regular checks are carried out (every 10-30 minutes) to make sure the operative is safe. 3. Plan a safe route to the vehicle, taking into consideration safe routes, illuminated walkways etc.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Operatives being knocked over by moving pedestrians or vehicles	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated 2. All walkways are clearly marked and signed 3. Ensure equipment used does not obstruct walkways, doors or emergency exits 4. Use designated walkways at all times, take extra care when walking across car park or roads. 5. Ensure all ABM staff, visitors or contractors are aware with egress route in case of an emergency 6. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible 7. All Operatives must have a valid drivers licence and checks completed by ABM.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22295RA

Internal Reference: (FRA034)

Information valid as of 16/09/2026 09:17

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Operating forklift trucks on site

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control whilst operating forklift trucks.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Driver
- Employees
- Lone Workers
- Maintenance Staff

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Fall of Object from Height** Loading cardboard bales into curtain side trailers, risk of injury or damage to the trailers from poor stacking or ABM employees crushed under the pallets.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure the cardboard bales are stacked securely and a maximum of 3 high. 2. The waste management driver shall inspect the trailer before leaving site and sign a document to such affect. 3. ABM employees will ensure to segregate the area of work. 4. ABM employees will ensure that no staff is standing near the stacked pallets while task is carried out. 5. ABM employees will check the pallet's stability prior to moving on to stack other pallets.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Cuts and splinters to the hands when carrying equipment and materials.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure to wear PPE as per method statement instructions. 2. ABM employees will ensure to check all PPE prior to use. 3. ABM employees will not use damaged PPE. 4. ABM employees will ensure to replace damage PPE immediately. 5. ABM employees will ensure to wear PPE when handling pallets.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Vibration** Equipment vibration causing hand-arm vibration injuries due to poor maintenance or incorrect use.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will use anti-vibration tools that will reduce the amount of vibration generated by the equipment.
2. ABM employees will rest the tool on the work piece whenever practical.
3. Equipment used by ABM employee is serviced and inspected as per manufacturer's instructions (tools that are worn, blunt or out of alignment will vibrate more).
4. ABM manager will implement task rotation to reduce exposure to vibration.
5. ABM manager will implement staff rotation to reduce exposure to vibration.
6. Only trained and competent ABM employees will use equipment on site.
7. PPE is used by ABM employees as per method statement instructions.
8. ABM employees will immediately replace any damaged PPE.
9. ABM employees will ensure all equipment is visually checked prior to use and any damages/ faults are identified and reported to ABM manager or client for action.
10. ABM employees will not use any equipment that is damaged or where faults had been identified.
11. Any old equipment that increases exposure to vibration will be replaced with new/ alternative equipment, where possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Weather** Working in adverse weather conditions leading electrocution, loss of dexterity, poor concentration which will increase the risk of accidents.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task requiring powered equipment will not be carried out in adverse weather (high winds, heavy rain, heavy snow or excessive heat).
2. ABM employees will review and re-schedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
3. ABM manager will allow regular breaks while working in adverse weather conditions.
4. Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement.
5. ABM employees will wear work uniforms that incorporate cooling systems or breathable fabrics while working in hot/ humid environments.
6. Use of sun protection skin products while working in direct sunlight.
7. Rotation of work in place for staff working in adverse weather conditions.
8. Suitable place provided for employees to dry their work clothing when not in use.
9. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.
10. Ensure contractors on site have provided sufficient and suitable RAMS for tasks being carried out in adverse weather conditions.
11. Employees are advised and encouraged to drink plenty of liquids to avoid dehydration in hot environments or to warm up in cold environments.
12. ABM manager will identify employees who are more susceptible to heat stress due to pre-existing health conditions and reassign them to other tasks, where possible.
13. ABM employees briefed in identifying heat stress symptoms.
14. Facilities to get hot/ cold drinks as needed available in restroom.
15. ABM employees will ensure to drive/ manoeuvre vehicles/ equipment in accordance with weather and road conditions (ice, snow, excessive rain).

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Waste Disposal** Risk of injury or damage to the trailers from poor manoeuvring of the loads and forklift.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure the cardboard bales are stacked securely and a maximum of 3 high, where applicable. 2. The waste management driver shall inspect the trailer before leaving site and sign a document to such affect. 3. ABM employees will ensure that all loads handled have been sufficiently and suitably secured prior to being moved around site. 4. Where ABM employees are responsible for loading the waste, drivers will ensure the loads are free from leakages and do not cause any contamination while being loaded.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Moving Object(s)** Loading broken pallets into the wood skip risking to fall from not being stacked correctly.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure pallets will be loaded into the wood skip through the open door. 2. A banksman shall be in place to ensure no materials can be tipped into the skip while ABM employees are present. 3. ABM employees will ensure to never position themselves in the way of the forklift while being manoeuvred or unloaded into the skips. 4. ABM employees will ensure not to go in the skit at any point during the task. 5. A maximum of 5 badly damaged pallets and 10 pallets with all four corners intact are to be transported to the wood skip. 6. Once the doors are secured any other pallets will be loaded into the skip using the forklift, before tipping pallets the banksman shall ensure no-one is inside the skip by climbing the side ladder and carrying out a visual check.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Insignificant	**Vehicles** Poor maintenance regimes causing vehicle failures and a range of injuries to ABM employees or others working in the vicinity of the forklift being operated.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure they carry out regular basic safety checks on their vehicle. 2. ABM employees will fill in the pre-use check sheet every time they use the forklifts. 3. ABM employees will ensure that any damages or faults are reported to the ABM manager and client for repairs to be carried out. 4. ABM employees will ensure to place a 'Out of use' use of forklifts where damages had been identified and take them out of use until repaired or replaced. 5. ABM employees will ensure the maintenance and service schedules are adhered to as per manufacturer's instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Tripping over materials or speed ramps around the wood skips. Tripping over materials/ equipment due to poor housekeeping of the working area.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure adequate lighting available in the area of work. Task light to be made available if necessary. 2. ABM employees will keep the area of work tidy at all times. 3. All tools to be kept in the tool box/ tool belts/ cases when not in use, where possible. 4. Any spillages/ leaks will be cleared straight away by ABM employees. 5. ABM employees will report to line manager/ supervisor/ client any uneven floors, unmarked raised floors for action. 6. Ensure safety footwear is worn while on site as per safe systems of work/ method statement. 7. ABM employees will ensure the area will be left tidy once task has been completed. 8. Equipment cables to be kept behind or on the side to prevent tripping or being caught in the moving parts of the machine used. 9. Loads should not obscure vision of the direction of travel. 10. Changes in floor levels will be clearly marked. 11. Fire exits will be kept clear at all times. 12. Any faulty emergency lights will be reported to line manager for immediate action to be taken. 13. Building emergency evacuation procedures are understood by all ABM staff and contractors. 14. TBTs carried out yearly regarding slips, trips, or falls. 15. Where pipework/cables must go across walkways, ABM employees will ensure safety signs are in place at visible locations to highlight the hazard in the area. 16. ABM employees will ensure to check the route of travel prior to handling loads on site to ensure no slipping or tripping hazards are present. 17. Safety signs will only be removed once the floor is completely dry/ hazards had been removed. 18. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 19. ABM staff will be aware where the trip hazards are in the wood skips area.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Before using any equipment on site, ABM employees will check the instruction manual and method statement to ensure ear protection to be used is adequate and sufficient.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. ABM employees to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent and trained employees are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.
14. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Mobile Plant Equipment** ABM employees or buildings being struck by mobile plant and or materials.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will ensure the access route to and from the work area is defined, walk the route first taking account of the layout, turns and maximum heights.
2. Where the route passes in close proximity to the building or work areas, a trained banksman should be used to assist the driver.
3. ABM employees will ensure to carry the task when there are less staff in the area.
4. ABM employees will always have a banksman where task is carried out during hours where there is increased activity on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of tools and/or equipment	0 0 0

Measures Currently in place to prevent risk of injury

1. Training on manual handling (with regular refresh every 3 years) provided.
2. Yearly TBTs regarding manual handling completed by all ABM employees.
3. Employees will not lift, carry or move any equipment which is beyond their capabilities.
4. Where items are heavy, lifting will be done by 2 or more ABM employees or using a mechanical aid (trolley).
5. ABM employees will split the load if too heavy to handle.
6. ABM employees will not carry out the task if insufficient light in the area.
7. ABM employees will ensure the path to their destination is clear before carrying the load.
8. ABM employees will ensure to keep area of work tidy at all times.
9. Ensure floor surface is in good conditions (e.g. no loose floor tiles/ carpet, no unmarked raised floors etc.).
10. Use of lifts when transporting equipment between floors.
11. Correct manual handling techniques used while handling tools and equipment at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
13. Chemicals are decanted in spray bottles prior to use if required to be used to clean equipment.
14. Where task is carried out over long periods of time, regular breaks will be allowed.
15. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.
16. ABM employees will be provided with personal protective equipment (e.g. gloves, foot protection, non-slip footwear) as per safe working practices/ method statement.
17. ABM employees will use stable containers while handling loads.
18. Reorganise the activity or environment to further reduce the impact on the the team.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches. Electrocution due to poor/ insufficient light. Damage to property due to poor/ insufficient light.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Repair any lights not working before carrying out task for sufficient lighting.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Sharp Objects** ABM employees exposed to cuts and splinters to the hands when carrying equipment and materials.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will always wear puncture resistant gloves when carrying equipment or materials especially when handling sharp edges as per method statement instructions. 2. ABM employees will not carry any loads against their bodies where sharps are likely to be found. 3. ABM employees will immediately report any puncture injuries so that immediate care is given. 4. ABM employees will ensure there is sufficient light in the area where loads are manually handled to ensure any sharp edges are identified.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Entrapment** Entrapment, entanglement or crushing injuries if caught in moving parts.of the equipment.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will ensure guards are not removed, nor over riding of protection devices. All body parts must be fully isolated from moving machinery prior to operation 2. ABM employees will ensure the work area is segregated and no staff are present while operating the forklift. 3. ABM employees avoid wearing loose clothing when carrying tasks where using forklift are required. 4. ABM employees will not ensure no one is reaching out under the forks while being lifted or lowered. 5. ABM employees will ensure that only trained staff will operated forklifts on site. 6. ABM employees will not override any protection devices that the equipment has been fitted with by the manufacturer. 7. All body parts must be fully isolated from moving machinery prior to operation, all ABMM employees will ensure this is the case.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** ABM employees becoming physically fatigued and developing minor aches and pains in joints and limbs, which could progress into more serious musculoskeletal problems.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will arrange and allow regular breaks where tasks involve repetitive movements over long periods of time. 2. ABM manager will have staff rotation in place to reduce repetitive tasks being carrying out where equipment is required to be used over long periods of time. 3. Appropriate supporting PPE provided and used by ABM employees as per safe systems of work. 4. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 5. ABM employees will ensure correct posture at all times when using equipment (as per training and instructions received). 6. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences. 7. ABM employees will ensure that equipment parts are not altered or removed prior to use. 8. Additional plant and equipment will be removed prior to commencing task to allow sufficient access. 9. ABM employees will report to line manager any circumstances where equipment required to be used prevents them from keeping correct posture during use.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Driving** ABM employees at risk of causing property damage or injury staff/ members of the public on site.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Only ABM employees with training on fork lift trucks are to drive them on site. 2. ABM employees will ensure the equipment is driven as per training and instructions provided. 3. ABM employees will ensure the load required to be moved does not weight more than the allowed load as per manufacturer's instructions for the type of equipment used. 4. ABM employees will ensure that they have enough visibility while driving around site. 5. ABM employees will ensure that only designated routes are being used while driving forklifts on site. 6. ABM employees will ensure the service and maintenance schedules are in place and follow as per manufacturer's guidelines. 7. ABM employees will not attempt to drive any damaged or faulty equipment around site. 8. ABM employees will report any damaged equipment immediately to line manager or client. 9. ABM employees will not go over the site speed limit while driving forklifts. 10. ABM employees will ensure the pre-use checks are being carried out prior to operating forklifts. 11. Statutory minimum breaks/ rest periods will be taken by ABM employees. 12. Drivers must report to management if they feel unfit to drive prior to operating the forklift.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Driving** ABM employees being under the influence of drugs and alcohol leading to an accident	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. If a driver feels that they are under the influence of any drug or alcohol, they are therefore unfit to drive they must inform management immediately, no matter where they are, and not attempt to drive. 2. ABM employees will ensure to follow 'The Highway Code' at all times while driving. 3. ABM employees will ensure no drugs or alcohol has been consumed prior to driving and the approved number of hours prior to driving. 4. ABM employees will ensure to report any unsafe driving events on site. 5. If suspected of driving under the influence then ABM employees must comply to take a D&A test.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22296RA

Internal Reference: (FRA035)

Information valid as of 16/09/2026 09:19

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Working in noisy environment

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working in a noisy environment.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Equipment producing high levels of noise will increase the risk of tinnitus, hearing loss, difficulty in communication while carrying out the task.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will review and implement the use of quieter equipment, where possible. 2. ABM manager will ensure to limit the time ABM employees spent using a noisy equipment by introducing task or staff rotation. 3. ABM manager will review using screens, barriers, enclosures and absorbent materials to reduce the noise on its path to the employees exposed. 4. ABM manager will ensure equipment maintenance and inspections are carried out as per manufacturer's instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Machinery** Incorrect use of plant and equipment leading to high noise levels.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will only use equipment that is checked and maintained regularly as per manufacturer's instructions. 2. ABM employees will ensure to carry out visual pre-use checks on equipment selected to be used for the task. 3. Where faults or damages had been identified, ABM employees will ensure to mark the equipment with a 'Do not use' sign until repaired, replaced or disposed off. 4. ABM employees will use equipment as per manufacturer's instructions at all times. 5. ABM employees are trained and competent to use equipment on site and regular refresh training is in place.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Inexperienced staff** Hearing loss or tinnitus caused by insufficient information provided to employees. Distraction during works or poor communications leading to further accidents.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1, ABM employee will receive a site induction upon arrival on site. 2. Only competent and trained ABM employees are to undertake formal noise level risk assessment in accordance with the manufacturer's instructions for the sound level meter used. 3. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns. 4. ABM manager will actively encourage employees to raise any concerns regarding noise levels in the workplace. 5. ABM manager will ensure new/ unexperienced employees understand and follow instructions in correct use of PPE as per method statement's instructions.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**PPE (Personal Protective Equipment)** If not using the right PPE this can lead to hearing loss and poor communications.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM managers/ supervisors and operatives are to follow PPE requirements as identified within method statement. 2. ABM managers/ supervisors are to ensure that, appropriate PPE is available to all ABM employees undertaking tasks, where required. 3. ABM employees have the opportunity to use appropriate noise reducing PPE (e.g. ear plugs/defenders etc.) upon request regardless of the noise level risk assessment findings. 4. ABM managers/ supervisors are to provide appropriate PPE equipment in relation to confirmed raised noise levels. 5. ABM employee will ensure all PPE worn during the task in noisy environments is clean and free from damages. 6. Any faulty PPE will be immediately replaced by ABM employees.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Noise** Exposure to noise leading to hearing loss or tinnitus. Noise exposure leading to distraction during works causing accidents. High noise levels leading to poor communications while carrying out the work.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM manager will implement rotation of staff to reduce exposure to noise over long periods of time.
2. All ABM employees are advised to raise any work/ task related hearing or noise level concerns to their manager/ supervisor as soon as possible.
3. ABM managers/ supervisors are to initially assess any request around noise level issues.
4. ABM managers/ supervisors are to identify any local adjustments that can be implemented to reduce the noise level, where appropriate.
5. ABM managers/ supervisors, once local adjustments are implemented, and noise levels remain an issue are to follow procedures for arranging a formal noise level risk assessment.
6. All noise assessments conducted will include a recording noise levels using a sound level meter in accordance with the manufacturer's instructions.
7. ABM employees will ensure task rotation to allow them to move away from noisy environments.
8. Operatives to wear hearing protection when noise in the work area is over the UEAV (85dbA).
9. Ear defenders to be worn when on site during events where noise can be at higher levels.
10. ABM managers/ supervisors are to ensure that health surveillance procedures are followed, where required.
11. ABM managers/ supervisors are to follow up noise level risk assessment findings where practicable to do so.
12. Only competent trained operatives are to undertake formal noise assessments in accordance with the manufacturer's instructions.
13. All ABM employees are to undertake appropriate noise level awareness training and understand procedures on raising noise level concerns.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22297RA

Internal Reference: (FRA036)

Information valid as of 16/09/2026 09:20

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Working while pregnant

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, client's retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while working whilst pregnant on the premises.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Expectant / New Mothers

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Confined Spaces** Work in small areas may increase the risk of musculoskeletal problems, particularly in later pregnancy when the body shape changes.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM managers will review and temporary change duties to avoid work in small spaces, especially in late pregnancy as employees may struggle to clean toilets/ shower cubicles or access other small areas to clean. 2. ABM manager will ensure that cleaning cupboards allow sufficient space to handle equipment and chemicals required to be used.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**D.S.E / V.D.U Usage** Incorrect posture leading to physical discomfort/ fatigue and musculoskeletal injuries.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. DSE assessment will be completed every 3 months during pregnancy, where required. Assessment is reviewed by line manager and actions are put in place to mitigate risks identified. 2. Workstation will be adjusted to fit the employee (e.g. foot stool, back support and other requirements will be assessed together with line manager and provided as required). 3. ABM employee will make sure the chair is properly adjusted, with the back well supported. 4. ABM manager will review work arrangement and allow extra breaks. 5. Employee is expected to get up and walk around to improve blood flow and reduce swelling.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Biological** Exposure and contamination with biological agents while carrying out cleaning duties.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM pregnant employees will not attend and clean areas where vermin activity was identified or body fluids are present, where possible. 2. Affected area will be immediately segregated to prevent access by unauthorised personnel. 3. ABM employees will ensure that thorough personal hygiene is carried out after all tasks are completed to ensure that there is no cross contamination (wash hands with plenty of water and soap; wash clothing and any contaminated equipment, if necessary). 4. Only trained ABM employees are to undertake work where vermin or body fluids is likely to be present. 5. Bio-hazard kits available to use. 6. ABM employees will report the incident to supervisor for further investigation, where applicable. 7. COSHH assessment will be consulted prior to using any spillage kits. 8. PPE will be worn as per instructions listed in the method statement and COSHH assessment for chemicals used. 9. All open wounds will be covered with dressing, bandages or plasters prior to putting on PPE and commencing task. 10. If after completion of task an operative feel unwell, a doctor should be contacted as soon as possible. 11. ABM employees will dispose of the waste as per site procedures.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Stress** New and expectant mothers can be particularly affected by occupational stresses e.g. through hormonal changes, financial, emotional or job insecurity.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager aware of physiological and hormonal changes during pregnancy. 2. ABM manager will provide support with temporary adjustment of hours of work, workload, work demands and role as required. 3. Regular welfare checks by colleagues and line manager. 4. ABM manager will review and temporary adjust start and finish hours to reduce increased stress and anxiety while travelling to and from work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Electricity** Electric shock while using faulty or damaged work equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM managers will review the requirements for pregnant employees to use electric/ battery operated equipment and re-arrange tasks to reduce the time or need to use electric/ battery operated equipment.
2. All tools and equipment are regularly serviced, tested and inspected (PAT) and records available on site (with ABM management or client).
3. ABM employees will carry out a pre-use check of electrical equipment (check cable, plug, visual check of the equipment, PAT test in date) prior to use each time equipment is used.
4. Report faulty or damaged electrical equipment to line manager/ client for action. No tools/ equipment will be used if damages/ faults had been identified during the pre-use checks.
5. ABM employees will not attempt to use damaged equipment.
6. ABM employees will not attempt to carry out a repair to damaged equipment or replace plugs themselves.
7. ABM employees will only use plugs designated for cleaning equipment.
8. ABM employees will not unplug any of the client's equipment while carrying out the task.
9. All equipment used will have non-conductive casing to prevent contact with electricity.
10. No electric/ battery operated equipment will be used by ABM employee before making sure their hands are dry.
11. No water/ cleaning solution will be allowed to come near or in contact with equipment motor while carrying out the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Aggressive members of the public** Physical or emotional impact while being approached by aggressive members of the public.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM employees will not challenge any members of the public visibly under the influence of drugs or alcohol.
2. ABM employees will provide support and guidance to members of the public.
3. ABM employees will request assistance through radio where unable to provide support or resolve the situation amicably.
4. ABM employees will ensure keeping a safe distance between themselves and the aggressive person in case they have sharp objects (e.g. knifes, needles, glass etc).
5. Where necessary, ABM employees will use a low tone voice to diffuse the situation and try and calm down the person.
6. ABM will minimize the escalating the situations by making comments or gesture that could lead to increase anger and frustration on both sides.
7. ABM employees will not retaliate but keep calm and await for support (e.g. security, manager) to arrive at the location.
8. ABM employees will report any acts of verbal or physical aggression made against them by members of the public.
9. ABM employees will ensure that they can identify the person that had been aggressive towards them for any follow up action by the police.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** Exposure to chemicals leading to damage to mother and baby.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the method statement by ABM employees.
3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
5. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
6. Only ABM approved chemicals are to be used while carrying out tasks.
7. Storage of chemicals will be done as per COSHH assessment instructions.
8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
9. Always add chemical to water to reduce chemical splashing.
10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work and where chemicals are being handled.
11. Chemicals being used must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.
12. ABM employees will not spray chemicals directly on people or animals.
13. ABM employees will follow good hygiene practices at all times.
14. ABM employees are not permitted to use strong chemicals during or after pregnancy. However, cleaning agents which are both user and environmentally friendly can be used. If, however, the operative does experience any ill-effects, the use of that particular cleaning agent must stop immediately. The site manager/ supervisor must be informed so that the appropriate action can be taken.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Welfare Facilities** Concern of not having where to rest, easy access to toilets lead to stress and discomfort.	0 0 0

Measures Currently in place to prevent risk of injury

1. Welfare facilities provided and allowance for extra breaks agreed with line manager as the pregnancy progresses.
2. ABM manager will review if further rest areas are required to be in place in various parts of the building that will facilitate sitting or lying down comfortably with sufficient privacy.
3. ABM manager will ensure easy access to drinking water.
4. ABM managers will ensure that there is easy access to toilets and associated hygiene facilities, taking into account the fact that expectant and nursing mothers' may need breaks from their work more frequently than normal.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Unable to fit in the same uniform due to the physiological changes during pregnancy leading to discomfort.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will consider whether clothing is comfortable and appropriate, provide alternate style if necessary. 2. ABM manager will review the uniform/ PPE requirements as the pregnancy progresses. 3. Uniform/ PPE provided will not restrict movement or cause discomfort due to size. 4. Employee will advise line manager when new uniform is required.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Speed of Movement** Unable to leave the building quick enough in case of an emergency evacuation. Unable to carry out her duties due to movement restrictions especially in the 2nd half of the pregnancy.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM manager will review assigned work areas to allow employee to leave the building as quick as possible in case of an emergency. 2. ABM managerwill review and adjust tasks assigned to employee to allow sufficient time to complete. 3. ABM employee will be assigned to work on lower lever or ground floor to reduce the need of regularly going up and down the stairs.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** Moving and handling heavy equipment/ materials could cause problems to the mother and baby.	0 0 0

Measures Currently in place to prevent risk of injury

1. Pregnant ABM employee is permitted to use items of electrical or battery-operated equipment, as long as bending, lifting and possible twisting is kept to a minimum.
2. No heavy lifting of equipment, chemical containers or furniture is permitted during pregnancy.
3. ABM managers will review the task carried out and assign other employees to provide support as required.
4. Training on manual handling (with regular refresh every 3 years) provided to all ABM employees.
5. Yearly TBTs regarding manual handling completed by all ABM employees.
6. Where items are heavy, lifting will be done by 2 or more operatives or using a mechanical aid (trolley).
7. ABM employees will split the load if too heavy to handle.
8. ABM employees will not carry out the task if insufficient light in the area.
9. ABM employees will ensure the path to their destination is clear before carrying the load.
10. ABM employees will not lift 5L chemical containers to decant, pelican pumps/ measuring jugs will be used instead.
11. Correct manual handling techniques used to handle chemical containers at all times:
a) think before you lift/ plant the lift
b) adopt a stable position
c) get a good grip of the load
d) keep back straight while lifting and the load close to the body at waist height while walking
e) avoid twisting back or leaning sideways
f) keep head up while handling the load
g) place the load down and then adjust it
12. All accidents/ incidents/ near misses are reported and correction actions implemented to prevent reoccurrences.
13. Chemicals are decanted in spray bottles prior to use.
14. Where task is carried out over long periods of time, regular breaks will be taken.
15. Rotation of staff will be considered and in place where heavy equipment is required to carry out the work.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lighting** Slips, trips or sudden moves that could impact on baby's welfare. Lack of lighting causing the straining of eyes, eye discomfort or headaches. Lack of lighting leading to incorrect use or equipment.	0 0 0

Measures Currently in place to prevent risk of injury

1. Task to be carried out when sufficient natural or artificial light available.
2. Re-arrange task for later in the day or alternative day, if insufficient light.
3. Task light used where task can't be delayed or postponed.
4. Where task is carried out during dark hours, ABM employees will ensure sufficient safety signs/ barriers will be in place to segregate the area of work from incoming pedestrians or vehicles.
5. High visibility clothing will be worn for the duration of work.
6. Warning signs will be in place advising pedestrians/ drivers of the work being carried out and alternative routes to follow.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Movement of Vehicles** Unable to move as fast when vehicles approaching leading to being struck by moving vehicles.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will use pedestrian marked paths while in carparks. 2. ABM employee will check incoming vehicles before crossing roads. 3. ABM management will arrange for pregnant employee to work with another colleague when carrying out tasks in carparks. 4. ABM employees will cordon off sections of the carpark to carry out the task. 5. Warning signs will be in place to highlight the segregated area for incoming vehicles and pedestrians. 6. ABM employees will wear high visibility clothing while working in carparks at all times. 7. Task will be carried out during quiet periods or outside carpark's opening hours, where possible. 8. Regular communication will be carried out with line manager/ security while working in carparks or service yards (every 30 minutes) by radio or phone. 9. CCTV monitoring while for the duration of the task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Uneven surfaces, raised paving slabs, change of floor levels between areas or trailing cables causing ABM employees to trip over. Slipping on wet floor due to weather conditions or following cleaning.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees are to ensure that the environment to their destination is clear of obstructions. 2. Loads should not obscure vision of the direction of travel. 3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area. 4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable. 5. Area of work will be kept clean and tidy at all times. 6. All cleaning activities will be protected by warning signage/barriers. 7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement. 8. Spillages will be cleared immediately. 9. Water or chemicals will not be used in excess while cleaning is in progress. 10. ABM employees will ensure chemicals are used as per manufacturer's instructions to prevent leaving the floor slippery due to excess chemicals used. 11. Equipment cables to be kept behind or on your side to prevent tripping or being caught in the moving parts of the machine used. 12. Where possible, equipment used will be battery operated. 13. ABM employees will ensure the area cleaned will be left tidy once task has been completed. 14. ABM employees will ensure the route to their destination and the area of work has adequate lighting. 15. ABM employees are trained and competent in dealing with spillages and cleaning floors. 16. ABM employee will be given extended time to carry out tasks during and after pregnancy. ABM manager will review with the employee regularly.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Temperature** Physical discomfort due to room temperature.	0 0 0

Measures Currently in place to prevent risk of injury

1. Where possible, ABM employee will not work in adverse weather.
2. ABM manager will review and allow regular breaks for staff working in hot/ cold or other adverse weather conditions.
3. ABM employees will re-schedule tasks for later in the day/ alternative day to reduce the risk of exposure to adverse weather conditions, where possible.
4. Provision of drinking water is available and accessible to employee during her working hours.
5. ABM employees are provided and wearing adequate PPE as per method statements while working in adverse weather conditions.
6. ABM manager will allow adjustment of local room temperature or provide a fan when due to the system room temperature can't be adjusted. ABM employees will ensure sufficient and suitable ventilation is in place while working in hot/ humid environments.
7. ABM manager will review and implement job rotation within the team.
8. ABM manager will arrange for task rotation to be implemented for ABM employees working in these environments.
9. ABM employees are briefed in heat stress symptoms and advised to report to line manager any concerns.
10. ABM employees are encouraged and advised to drink plenty to liquids while working in hot/ humid environments.
11. ABM employees are encouraged to drink plenty of hot drinks while working in cold temperature.
12. ABM employees are advised to take their breaks in the shade when working outside in the sun or inside, in warm and dry rooms/ areas when working outside in wet or cold conditions.
13. ABM employees are advised to remove PPE when resting/ on break to help encourage heat loss.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur.	0 0 0

Measures Currently in place to prevent risk of injury

1. Where possible, pregnant ABM employees will not be allowed to carry out duties as lone workers.
2. ABM management will review and assign teams of 2 to carry out tasks in remote locations of the building.
3. ABM employee will ensure they have advised their line manager that they are lone working for a period of time.
4. Line manger/ client will agree with the employee regular checks to be carried out (at least every 30 min contact using the radio provided or a mobile phone).
5. Regular radio communication with the team and CCTV monitoring during core hours.
6. High viz vests/ jackets to be worn at all times by ABM employee working alone.
7. ABM employees will not engage in any conversation with members of the public/ client staff that might be under the influence of alcohol or drugs.
8. ABM employee will immediately contact the security team when noticing suspicious behaviour displayed by members of the public, client staff, contractors or other people in the vicinity of their working area.
9. ABM lone working procedure will be followed where employees are working alone or when there is minimal support from the security team.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ergonomics** ABM employees carrying out repetitive tasks causing repetitive strains.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Regular breaks will be undertaken by ABM employees when carrying out tasks involving repetitive movements. 2. ABM managers will provide the opportunity to alternate between standing and sitting. 3. ABM managers will implement rotation of workforce to complete the task to allow breaks. 4. PPE will be used by ABM employees as per method statement instructions. 5. Training (and regular refresh every 3 years) in correct use of equipment and carry out the task is provided on site. 6. Ensure correct posture at all times when using equipment (back straight, bend knees if required). 7. ABM employees will split the area of work to reduce repetition and ensure effective cleaning.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ergonomics** Becoming physically fatigued/uncomfortable due to pregnancy.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM employees will avoid sitting in the same position for longer than 30 minutes at the time. 2. ABM manager will allow employee to take regular breaks as needed. 3. ABM employees will avoid standing up for longer periods of time (especially in the 2nd part of the pregnancy). 4. Organise the equipment and chemicals in the cleaning cupboard to reduce bending, reaching or twisting and to ensure easy access and reduce strain. 5. ABM managers will review the area of work and re-assign as needed to reduce having to keep moving between floors. 6. ABM manager will review and adjust temporarily working hours during pregnancy. 7. ABM manager with review and temporarily adjust start and finish times.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Adverse Weather** Working in adverse weather conditions leading to sun stroke, frost bites, pneumonia, stress that will impact on mother's and baby's health.	0 0 0

Measures Currently in place to prevent risk of injury

1. Pregnant ABM employees will be working indoors, where possible.
2. ABM managers will review work areas and make necessary changes to reduce the time and amount of work in adverse weather conditions for pregnant employees.
3. ABM managers will review work rotas and make necessary changes to reduce the time and amount of work in adverse weather conditions for pregnant employees.
4. Employees are advised and encouraged to drink plenty of liquids to avoid dehydrations in hot environments or to warm up in cold environments.
5. Reschedule task for later in the day or another day, where possible, if weather conditions significantly increase the risk of incidents.
6. No work at height tasks to be undertaken in adverse weather conditions (heavy rain, high winds, snow, ice, excessive heat).
7. Warm and weather proof clothing (e.g. additional fleece, gloves, waterproof jackets etc.) to be worn while working in cold weather as per safe systems of work/ method statement.
8. Use of sun protection skin products while working in direct sunlight.
9. Sun protective clothing to be worn while working outside during hot periods.
10. Regular breaks to be taken while working in adverse weather conditions.
11. Rotation of work in place for staff working in adverse weather conditions.
12. Suitable place provided for employees to dry their work clothing when not in use.
13. Facilities to get hot/ cold drinks as needed available in restroom.
14. Regular checks carried out by line manager/ supervisor to ensure employees remain fit and well while carrying out their tasks.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** ABM employee knocked over by moving vehicles or pedestrians. Obstructed access/ exit causing delays during emergency evacuations.	0 0 0

Measures Currently in place to prevent risk of injury

1. All entry and exit points are adequately illuminated.
2. All walkways are clearly marked and signed.
3. Ensure equipment used does not obstruct walkways, doors or emergency exits.
4. Use designated walkways at all times, take extra care when walking across carpark or roads.
5. High viz vests/jackets provided and used while walking around site.
6. Use handrails while walking up and down stairs/ ramps around site.
7. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible.
8. Ensure all ABM staff, visitors or contractors are aware of egress routes in case of an emergency.
9. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible.
10. Safety signs in place to highlight the hazards in the area.
11. Floors on entrance areas are left as dry as possible to reduce slipping incidents.
12. ABM employees will ensure to be vigilant and check vehicles movement while carrying out task in carparks.
13. ABM management will review work area and ensure pregnant employees have quick and easy access to leave the building in case of an emergency.
14. Pregnant ABM employees will be assigned to work on lower/ ground level wherever possible.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22298RA

Internal Reference: (FRA037)

Information valid as of 16/09/2026 09:22

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Working during COVID-19

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control.

Overall Current Risk

Medium

Persons Affected

- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**Employee Wellbeing** Increased risk of anxiety, stress or loneliness while working remotely at home.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Follow ABM guidelines for remote working available on UK sharepoint: https://abmmscloudgbr.sharepoint.com/sites/COVID-19ABMUKResources/Internal%20Documents/Wellbeing%20ideas%20booklet%20for%20remote%20workers.pdf. 2. Maintain a regular routine and make it feel like you are going to work. 3. Exercise regularly. 4. Create a workspace if possible. 5. Adjust your workstation as per DSE requirements. 6. Plan your daily tasks. 7. Have clear working hours. 8. Take your lunch break. 9. Communicate with your colleagues regularly. 10. Turn off computer at the end of your working day. Where possible have a virtual coffee morning meeting with your team.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with potential infected people or surfaces following social gatherings/ meetings or briefings.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Meeting to be carried out via Microsoft teams or conference calls where possible. 2. Daily briefings/ meetings to be replaced by briefings available on notice boards or by email where space does not allow 2m distancing from your colleagues. 3. No hand shaking allowed during this period. 4. ABM approved reusable and washable face coverings to be worn while on site. 5. Do not take part to any client or contractor meetings where the 2m is not achievable during this period, request communication and updates through emails, notice boards or other internal means or communication. 6. Where face-to face meetings are unavoidable ensure there is sufficient room to follow the 2m distancing in place. 7. ABM employees will ensure that all controls in place for safe use of meeting rooms are followed.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Ventilation** Insufficient intake of fresh air and ventilation increasing exposure to contaminated droplets.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM approved reusable and washable face coverings to be worn while on site (NB: these will not replace task specific mask).
2. Increase room natural ventilation where possible by keeping windows opened for longer even in mechanically ventilated buildings during this period.
3. Keep toilet ventilation on 24/7 and avoid opening windows to assure the right direction of ventilation.
4. Switch ventilation to nominal speed at least 2h before the building starts to be used and lower speed 2h after the building is not in use.
5. Keep ventilation systems running during nights and over weekends.
6. Switch AHUs to 100% outdoor air.
7. Inspect heat recovery equipment regularly to ensure that leakages are under control.
8. Switch fan coils either off or operated or operate so that fans are continuously on.
9. There is no need to change heating, cooling and humidification setpoints.
10. Temporarily close recirculation dampers (even if there are return air filters) as these filters do not filter out viruses and if virus is present it can re-enter the building through return ducts. 11. Follow maintenance schedule in place for replacing central outdoor air filters.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with potential infected surfaces due to workstations/ hot desking.	0 0 0

Measures Currently in place to prevent risk of injury

1. Do not share workstations where possible.
2. Set up individual workstations if required.
3. Use hand sanitiser upon arrival to work.
4. Wipe your workstation before you start working using sanitising wipes/ disinfectant and then regularly clean your workstation throughout the day (e.g screen keyboard, mouse, phone, desk, chair arm rests and any equipment used).
5. Wipe down your workstation at the end of your working day using sanitising wipes or disinfectant (sprayed on a paper towel).
6. Discard of used wipes immediately into the bin.
7. Wash hands regularly using water and soap or hand sanitiser where water and soap are not available.
8. Ensure social distancing of 2m is kept by re-organising the office layout or leave 1 desk clear between you and your colleagues.
9. Ensure you have wiped down all your workstation with sanitising wipes/ disinfecting (sprayed on a paper towel) prior to having it moved around the room to comply with the 2m social distancing requirement.
10. Do not share equipment with colleagues if possible.
11. Wipe down with sanitising wipes any printers, laminators or other equipment prior to use (consider if printing/laminating can be avoided).
12. Ensure to follow booking system in place for hot desks.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with potentially infected people or surfaces due to access/ egress to buildings/ meeting rooms/ workshops/ storage units and other shared spaces.	0 0 0

Measures Currently in place to prevent risk of injury

1. Alternate start and finish time for staff to prevent overcrowding where workplace does not allow 2m social distancing.
2. Alternate working shifts to reduce close interaction and to ensure PPMs and reactive jobs are being carried our as per contractual obligations.
3. Wear ABM approved reusable and washable face coverings while on site (NB: this do not replace task specific masks).
4. If and where possible introduce a one way system for access/ egress to workshops.
5. Implement a one way system for back of house hallways if 2m distancing is not possible.
6. No work to be carried out in a room where the 2m distancing from other people is not possible, re schedule task for when room is vacant.
7. Ensure team member, contractors, client and visitors are all aware of these measures. 8. Posters available to remind people of measures to follow while on site.
9. Use own pen to sign in/ out where possible.
10. Where shared one is used ensure you disinfect it before and after use.
11. Wash hands with water and soap or use hand sanitiser when entering and also when leaving site.
12. Where touch screens used to sign in/ out ensure you are wearing gloves and also disinfect the unit before and after use.
13. Arrange for contractors/ colleagues to attend site at different times to reduce overcrowding at access points.
14. Follow site specific sitting arrangements and instructions provided through floor stickers, wall signs, video messages on screens and any other communication methods.
15. Reiterate and remind colleagues the importance of not entering a building or attend work if experiencing symptoms associated with COVID-19 (new or continuous cough, high temperature, sneezing).
16. If experiencing any symptoms inform your line manager immediately.
17. Strictly follow site specific policy regarding essential and non-essential visitors.
18. Abide by site specific access and egress points that had been implemented to ensure safe working.
19. Where loading/ unloading vehicles is required ask the driver to remain in the vehicle for the duration of the task. If driver is responsible for this task brief him/her of the site rules to be followed starting with hands sanitation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with potentially infection people where task requires 2 or more people to complete.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM approved reusable and washable face coverings to be worn for the duration of the task.
2. Ensure as much distance as possible if kept between staff while carrying out the task.
3. If not an essential task re schedule it for a later date.
4. Make use of mechanical aids if possible to handle loads on site.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with infected individuals due to close proximity to client staff, contractors, visitors or customers.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Ensure you are keeping the 2m distance from other people on site. 2. Hand shaking is not permitted during this period. 3. Wear ABM approved reusable and washable face coverings while on site (ensuring daily wash). 4. Mark areas where any contractors/ visitors are expected to stay while signing in/ out or asking site specific information. 5. Arrange for contractors to carry out work at different times/ days to avoid over-crowding. 6. Introduce plexiplastic panels at sign in/ out points if not already in place. 7. Use radio to communicate with team members or client to reduce contact. 8. If possible arrange a one way access/ egress route. 9. Segregate the area of work for at least 2m, more as required to safely carry out the task. 10. Posters in visible location advising on social distancing controls to be followed while on site.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with infected surfaces/ individuals while travelling to and from work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. If you do not use a company vehicle, and use public transport, vary your travel times to avoid rush hour if possible, speak to your line manager to adapt. 2. Waiting areas or public transport (seating), where possible do not sit next to others, try to separate and maintain the required distance between seating by leaving at least 2 to 3 seats clear between yourself and others if possible to do so. 3. When using public transport ensure you are following government guidelines and wear a face covering at all times. 4. When talking to colleagues or others try to observe the 2 metre rule or keep your conversations short i.e. less than 15 mins in line with Public Health England advice. 5. Walking in and around the building/premises, maintain the required 2 metre distance from others where possible. 6. Sanitise or wash hands frequently, avoid touching face, mouth or nose. 7. Wear ABM provided and approved reusable and washable face coverings while on site (NB: these do not replace task specific masks) if social distancing of 2m is not achievable. 8. Consider assigning people to specific areas/ building and reduce staff movement between building if possible. 9. Travel to and from work in your own vehicle where possible, car sharing should only happen for staff living in the same household. 10. If car sharing is required ensure not more than 2 people are sharing. 11. Position yourself at the opposite end from the driver. 12. You must wear ABM's approved reusable and washable face coverings during your journey. Wipe and disinfect all touch points within the vehicle prior to getting in. 13. Wash hands as per PHE guidelines as soon as you arrive at work or return home at the end of the day using water and soap. 14. Consider alternative travel arrangements (e.g. cycling, walking). 15. Follow site specific parking arrangements at all times.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact with potential infected surfaces through high use touch points around the building (e.g. door handles/ bars/ push plates, taps, light switches, shared IT equipment etc.).	0 0 0

Measures Currently in place to prevent risk of injury

1. When carrying out your tasks wear disposable gloves provided, avoid touching your face and dispose of them correctly in a bin when finished.
2. Wash/sanitise hands thoroughly and frequently as per NHS guidelines.
3. Under no circumstance do not touch any frequent use points in a building without wearing gloves (e.g. pens, touch screens, lift buttons, door handles, door push plates, handrails, light switches, reception desks etc.) during this period.
4. Equipment and tools, to be wiped down with an anti-bac wipes, especially touch points before and after use, wear disposable gloves provided when cleaning equipment and tools.
5. When leaving work/premises, if signing out use your own pen if you have one but always wash your hands / sanitise thoroughly (20 secs) and when you get the next job and when you get home!
6. Plan your breaks and when having breaks ensure you wash your hands thoroughly before eating, when preparing food. When finished, ensure any cutlery is washed up!
7. If using a welfare / canteen facility maintain a two-metre distance from others sharing/using the facility.
8. ABM employees will not exceed the maximum numbers of people allowed in various rooms (e.g. canteen, meeting rooms, offices).
9. ABM employees will ensure to follow measures in place for use of hot desking facilities as instructed by the client or ABM.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Exposure & contamination with COVID-19 while sharing vehicles from the company's fleet.	0 0 0

Measures Currently in place to prevent risk of injury

1. Using anti-bac wipes/ sanitiser provided, wipe down all touch points within the vehicle (i.e. steering wheel, gear stick, dash buttons and door handles, cup holders and other surfaces as required) before driving off.
2. Wipe off the sanitiser dispenser nozzle as well.
3. Wash hands regularly as per NHS guidelines.
4. Use hand sanitiser provided once you returned to your vehicle at the end of task/ shift.
5. If sharing the vehicle with colleague/s ensure each one uses hand sanitiser before getting in.
6. If car sharing is unavoidable use reusable and washable face coverings provided by ABM.
7. Always seat as far away as possible from the driver while travelling.
8. Keep windows open to increase air circulation.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Exposure and contact with infected surfaces/ individuals when using lifts.	0 0 0

Measures Currently in place to prevent risk of injury

1. Wear ABM approved washable face coverings while using lifts/ stairs.
2. Where possible maintain a 2 metre distance between you and others when in the lift.
3. Wait and call another lift if insufficient space available.
4. Use alternative route if accessible and safe to do so (e.g. stairs).
5. Wash and disinfect your hands regularly as per NHS guidelines.
6. Wear gloves while on site touching operating control buttons on the lifts or handrails if stairs are being used instead.
7. If possible schedule work so that using lifts is not required during busy periods (e.g. start or finish times).
8. Do not use the lift if a person already in the lift is showing symptoms related to COVID-19, report to facilities team for an immediate disinfection of that lift to be carried out.
9. Follow the instructions displayed (floor stickers, boards) when using lifts.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Exposure & contamination with COVID-19 while at work.	0 0 0

Measures Currently in place to prevent risk of injury

1. Site managers are to update ABM employees on the current status of the areas they are asked to work.
2. Under no circumstance will PPE with colleagues once you have used it even if you have cleaned it.
3. Always keep 2m distance between yourself and any staff or residents on site.
4. If asked to enter a room ensure it's vacated prior to entering if 2m social distancing is not possible.
5. Inform line manager immediately if you are unwell and self-isolate for 10 days if leaving alone or 14 if living with other people if required.
6. Regular wipe and disinfection of tools and equipment (after each use) especially where these are shared with colleagues.
7. Hand sanitisers to be available in each van and used as required.
8. Physical contact such as shaking hands is to be avoided until further notice.
9. Staff have to read and understand this assessment and follow the control measure listed to prevent infection and expose to COVID-19.
10. PPE will be used and decontaminated in line with Public Health England guidelines where applicable.
11. Follow all safe working measures implemented by each site, ask clarification if unsure.
12. ABM employees will submit their daily health assessment.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**PPE (Personal Protective Equipment)** Insufficient/ inadequate PPE leading to exposure and contamination with COVID-19.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM staff will only use PPE and face coverings approved/provided by ABM.
2. Face coverings to be worn while at work as per government guidelines.
3. ABM staff will ensure correct face coverings are being worn and follow NHS guidelines for correct fitting.
4. ABM staff will contact their line manager or H&S manager if unsure or further support/ guidance is required.
5. Do not enter contaminated area if PPE provided is not following the instructions listed in the method statement attached to this assessment.
6. Face coverings to be worn if you are showing symptoms while at work immediately as per NHS guidelines.
7. ABM staff will wear re-usable and washable face coverings provided by ABM while at work carrying out their duties.
8. NB: these face coverings are not a replacement for the task specific masks that you are expected to wear as per specific task RAMS.
9. Contact your line manager or H&S manager for further clarification if unsure.
10. Ensure you are wearing correct face coverings and follow NHS guidelines for correct fitting. Contact you line manager or H&S manager if unsure.
11. Do not enter contaminated area if PPE provided does not follow the instructions listed in the method statement relating to disinfection of COVID-19.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Insufficient personal hygiene leading to contamination and spread of COVID-19.	0 0 0

Measures Currently in place to prevent risk of injury

1. Wash your hands regularly with soap and water.
2. Use hand sanitisers provided to disinfect hands regularly where water and soap is not available.
3. Follow NHS guidelines in correct steps to clean your hands for at least 20 seconds (wet hands with water, use soap, rub hands palm to palm, rub hands with fingers interlaced, wash the back of your hands, wash the base of your thumbs, wash your fingernails in your palms, rotationally rub wrists, rinse hands with water, dry hands with towel and put used towels in the bin).
4. Avoid touching your face with your hands.
5. Cover coughs and sneezes with the inside of your elbow or upper arm if tissues not at hand.
6. Dispose of used tissue immediately (Catch it, Bin it, Kill it).
7. Hand wash techniques and increase personal hygiene in the workplace posters available in key places within the building (e.g toilets, canteens, workshops, corridors, offices and any key areas specific to the building).
8. ABM approved reusable and washable face masks to be worn while on site and cleaned at the end of each shift (NB: these masks do not replace the specific PPE required for the task to be completed).
9. Follow any site specific controls listed in the client's displayed posters.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact and exposure to contaminated waste following disinfection of contaminated areas.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All contaminated PPE used will be placed in a plastic rubbish bag and tied when full. 2. The bag will then be placed in another rubbish plastic bag and tied. 3. Waste will be stored safely away from access for at least 72h before putting it in the general waste (if possible dispose as hazardous waste Category B infectious waste by a registered waste carrier). 4. Re-usable PPE will be decontaminated as instructed above and dispose off after reaching its maximum number of uses recommended by manufacturers following the same double-bagging procedure.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Exposure to COVID-19 in the workplace by attending locations where confirmed cases are reported.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Where ABM staff are the first to attend an area where someone has symptoms associated with COVID-19 they will seal the room, if possible, and report to line manager/ centre manager immediately, await their further instruction. 2. ABM staff will not enter an area that had confirmed cased of COVID-19 prior to being thoroughly decontaminated and disinfected. 3. ABM staff will not enter an area where the safety signs/ tape are being displayed. 4. ABM staff will not enter an area where disinfection and decontamination is in process. 5. Where possible, the area will be sealed for 72h before starting the disinfection and decontamination process (according to NHS studies for similar viruses in this family the risk is likely to be reduced significantly after this period). 6. Do not carry out decontamination and disinfection of an area where confirmed cases were present without prior training and instructions in correct and safe procedures to follow.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Incorrect decontamination of PPE leading to exposure and contamination with COVID-19.	0 0 0

Measures Currently in place to prevent risk of injury

1. ABM staff will ensure to follow correct removal of PPE, at all times, as per NHS guidelines to prevent exposure and contamination.
2. ABM staff will use single use gloves, overalls where possible, and remove them as per NHS guidelines.
3. ABM staff will ensure work uniform and face mask is washed daily using the warmest water setting and dry it completely before use.
4. Do not shake your uniform before washing.
5. Clean and disinfect anything used for transporting laundry.
6. Discuss with line manager necessary arrangements to receive more uniforms/ face masks if and when required.
7. Do not touch any equipment used on the exposed side.
8. Wash hands with soap and water for at least 20 seconds after all PPE had been removed following NHS hand wash guidelines.
9. Ensure ABM approved reusable and washable face masks are washed daily at the end of your shift.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Hazardous Substance** Exposure to chemicals hazardous to health through incorrect use leading to burns, skin irritation, dermatitis and others.	0 0 0

Measures Currently in place to prevent risk of injury

1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs.
2. Listed PPE will be worn at all times as instructed in the COSHH assessment and task method statement.
3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin.
4. ABM staff will carry out a pre-use check on any PPE to be used to ensure it's free from damages/ faults.
5. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant.
6. COSHH assessments and SDS are read and understood by staff prior to using chemicals.
7. Only ABM approved chemicals are to be used while carrying out this task.
8. Storage of chemicals will be done as per COSHH assessment's instructions.
9. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only.
10. Always add chemical to water to reduce splashing.
11. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work.
12. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Vulnerable Persons** Higher risk of contamination with COVID-19 in the workplace.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Employees with underlaying health conditions as defined by UK Government and Public Health England and/ or those caring for family members/ friends to inform their line manager immediately. 2. Self-isolate if and when required to reduce expose and contact with COVID-19. 3. ABM employees will follow COVID-19 control measures in place in the place of work at all times. 4. ABM will have arrangements in place to allow staff to work from home where possible.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Infection with COVID-19 due to incorrect use of PPE.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Do not use PPE if damaged, replace it immediately with a new one. 2. ABM staff will ensure they are fully conversant in the correct putting on and taking of PPE. 3. Putting on PPE sequence where full kit required: apron/ overalls, mask/ face shield, eye protection, gloves. 4. Removing PPE sequence where full kit required: gloves, apron/ overalls, goggles/ face shield, face mask, wash hands. 5. ABM staff will not re-use PPE unless manufacturer's instructions advise they can be re-used. 6. ABM staff will only use ABM approved and provided PPE. 7. ABM staff will seek advice from line manager or H&S manager on correct and safe use of PPE if unsure. 8. Use ABM approved reusable and washable face coverings while on site (NB: This will not replace task specific PPE).	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Related Files

Risk Assessment - 22299RA

Internal Reference: (FRA038)

Information valid as of 16/09/2026 09:24

Medium

General Details

Assessor	Shaun Duchnowski
Assessment Date	16/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	16/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Disinfecting COVID-19 areas

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients, retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control.

Overall Current Risk

Medium

Persons Affected

- Cleaners
- Contractors
- Employees
- Expectant / New Mothers
- Maintenance Staff
- Members of the Public
- Office Staff
- Security Officers
- Trainees / Young Persons
- Visitors
- Volunteers

1 Hazards

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Incorrect decontamination of PPE leading to exposure and contamination with COVID-19.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will ensure to follow correct removal of PPE, at all times, as per NHS guidelines to prevent exposure and contamination. 2. ABM staff will use single use gloves, overalls where possible, and remove them as per NHS guidelines. 3. ABM staff will ensure work uniform and face mask is washed daily using the warmest water setting and dry it completely before use. 4. Do not shake your uniform before washing. 5. Clean and disinfect anything used for transporting laundry. 6. Discuss with line manager necessary arrangements to receive more uniforms/ face masks if and when required. 7. Do not touch any equipment used on the exposed side. 8. Wash hands with soap and water for at least 20 seconds after all PPE had been removed following NHS hand wash guidelines. 9. Ensure ABM approved reusable and washable face masks are washed daily at the end of your shift.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Access / Egress** Tripping over materials/ equipment when getting to or leaving the area of work where vision is obstructed. Slipping on wet floors due to insufficient signage.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. All entry and exit points are adequately illuminated. 2. All walkways are clearly marked and signed. 3. Ensure equipment used does not obstruct walkways, doors or emergency exits. 4. Use designated walkways at all times, take extra care when walking across carpark or roads. 5. High viz vests/jackets provided and used while walking around site. 6. Report any hazards (e.g. damaged/ loose carpets/ floor tiles, uneven surfaces, slippery surfaces etc.) to line manager/client for remedial actions to be carried out as soon as possible. 7. Report any damaged doors/ lights/ emergency lights to line manager/ supervisor for remedial actions to be carried out as soon as possible. 8. Use handrails while walking up and down stairs/ ramps to and from the area of work.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Manual Handling** Musculoskeletal injuries due to incorrect handling of equipment and materials.	0 0 0

Measures Currently in place to prevent risk of injury

1. Equipment chemical tanks will not be overfilled (backpack sprayer).
2. Correct manual handling techniques are followed at all times when materials and equipment are being handled:
a) Assess the equipment/ material to be handled
b) Ensure correct position of feet
c) Adopt a good posture - keep back straight or in a neutral position
d) Get a firm grip of the load
e) Lift and move the load to it's destination
f) Put the load down
3. TBTs completed yearly.
4. Chemicals are decanted in spray bottles prior to use.
5. Where task is carried out over long periods of time regular breaks will be taken.
6. Rotation of staff will be considered and in place where sprayers are required to be used for long periods of time to complete the task.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Slip, Trip and Falls** Tripping over materials and equipment due to poor housekeeping Slipping on wet floors from cleaning.	0 0 0

Measures Currently in place to prevent risk of injury

1. Operatives are to ensure that the environment to their destination is clear of trips.
2. Loads should not obscure vision of the direction of travel.
3. Safety signs to be used if there are obstructions or slip hazards to highlight the hazards in the area.
4. Report any obstructions or tripping hazards to supervisor/ manager for action and log them as near misses if applicable.
5. Area of work will be kept clean and tidy at all times.
6. All cleaning activities will be protected by warning signage/barriers.
7. ABM staff will have suitable safety shoes with a good tread on their soles as per method statement.
8. Spillages will be cleared immediately.
9. Water or chemicals will not be used in excess while cleaning is in progress.

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Operational Contingency Measures** Business continuity plans to ensure sufficient equipment and materials.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM pandemics BCP is in place and communicated to operational management. 2. Template has been provided for managers to make site specific in line with client requirements. 3. Site managers to work with clients and agree key service requirements. 4. Refer to HR regarding resource related matters. 5. Procurement to work with key suppliers to ensure continuity of key products and services: cleaning agents and PPE. 6. ABM has an established coronavirus response team that is meeting daily to reviewing the latest guidance from government bodies and are communicating out information to ABM team members on a daily basis via email and sharepoint. 7. Line managers will communicate to their teams all ABM updates where there is no email access or access is restricted. 8. Line managers to ensure teams are checking daily updates that the business is sending out.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contamination and spreading of COVID-19 within and outside the workplace.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Site managers are to update ABM employees on the current status of the areas they are asked to work. 2. Staff have to read and understand this assessment and adjacent method statement prior to starting this task, sign the index once done. 3. Always keep 2m distance between yourself and any staff on site. 4. Inform line manager immediately if feeling unwell and self-isolate for 10 days if leaving alone or 14 days if living with other people, if required. 5. Regular wipe and disinfection of tools and equipment (before and after each use) especially where these are shared with colleagues. 6. Avoid physical contact such as shaking hands until further notice. 7. PPE will be used and decontaminated in line with Public Health England guidelines, where applicable.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Exposure & contamination with COVID-19 while at work.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Do not enter an area that had confirmed cased of COVID-19 prior to being thoroughly decontaminated and disinfected. 2. Do not enter an area where the safety signs/ tape are being displayed. 3. Do not enter an area where disinfection and decontamination is in process. 4. If possible seal the area where the confirmed cases where for 72h before starting the disinfection and decontamination process (according to NHS studies for similar viruses in this family the risk is likely to be reduced significantly after this period). 5. Ensure area is thoroughly cleaned and disinfected following instructions and training received.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**PPE (Personal Protective Equipment)** Increase risk to contamination due to incorrect or insufficient PPE provided.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will only use PPE and face coverings approved/provided by ABM. 2. Face coverings to be worn while at work as per government guidelines. 3. ABM staff will ensure correct face coverings are being worn and follow NHS guidelines for correct fitting. 4. ABM staff will contact their line manager or H&S manager if unsure or further support/ guidance is required. 5. Do not enter contaminated area if PPE provided is not following the instructions listed in the method statement attached to this assessment.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Contact and infection with COVID-19 while disinfecting areas where virus is present on surfaces.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. ABM staff will follow correct removal of PPE as per NHS guidelines to prevent contamination once task is completed. 2. ABM staff will use single use gloves, overalls where possible and remove them as per NHS guidelines at all times. 3. ABM staff will ensure work uniform is washed daily using the warmest water setting and it will be completely dry before use. 4. ABM staff will not shake your uniform before washing. 5. Clean and disinfect anything used for transporting laundry with disinfectant. 6. Discuss with your line manager arrangement to receive more uniforms if required. 7. Do not touch any equipment used on the exposed side. 8. Wash hands with soap and water for at least 20 seconds after all PPE had been removed following NHS guidelines in correct routine of washing hands.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**Contact with cleaning chemicals** Exposure to chemicals hazardous to health through incorrect use leading to burns, skin irritation, dermatitis and others.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Any works with hazardous substances will be carried out in accordance with the instructions within the COSHH assessments and SDSs. 2. Listed PPE will be worn at all times as instructed in the method statement. 3. Gloves and any PPE damaged will be replaced immediately to prevent direct contact with skin. 4. COSHH assessments and SDS are reviewed yearly to ensure information is up to date and relevant. 5. COSHH assessments and SDS are read and understood by staff prior to using chemicals. 6. Only ABM approved chemicals are to be used while carrying out this task. 7. Storage of chemicals will be done as per COSHH assessment's instructions. 8. Chemicals are stored in secured area while not in use with restricted access to authorised personnel only. 9. Always add chemical to water to reduce splashing. 10. Safety signs are placed in visible locations to highlight the hazards in the area of work prior to commencing work. 11. Chemicals being used in this task must not be mixed with any other products as this could cause a dangerous reaction unless advised by manufacturer.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Higher risk of exposure to COVID-19 while cleaning and disinfecting areas where cases of COVID-19 had been confirmed where staff have underlaying health problems.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Employees with underlaying health conditions as defined by UK Government and Public Health England and/ or those caring for family members/ friends to inform their line manager immediately. 2. Self-isolate if and when required to reduce expose and contact with COVID-19.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Medium	**COVID-19** Infection with COVID-19 virus due to incorrect use of PPE.	0 0 0
	Measures Currently in place to prevent risk of injury	
	1. Do not use PPE if damaged, replace it immediately with a new one. 2. Ensure you are fully conversant in the correct putting on and taking of PPE prior to commencing task. 3. ABM staff will follow the correct sequence of putting on PPE: apron/ overalls, mask/ face shield, eye protection, gloves. Removing PPE sequence: gloves, apron/ overalls, goggles/ face shield, face mask, wash hands. 4. Do not re-use PPE unless manufacturer's instructions advise they can be re-used. 5. Thorough cleaning after completing the task (e.g. washing hands with water and soap, use hand sanitizer). 6. Instructions in correct use of PPE provided to ABM staff prior to commencing task.	

Potential Rating	Additional Controls Required
No Score	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Risk Assessment - 22308RA

Internal Reference: (FRA039)

Information valid as of 15/09/2026 16:20

Low

General Details

Assessor	Shaun Duchnowski
Assessment Date	15/09/2026
Assigned Reviewer	Maria Dos Santos Ribeiro
Next Review Date	15/09/2027

Operation Assessed	ABM_FacilitiesUK_Cleaning - Carrying out high level cleaning from the ground

Associated with specific area

- ABM UK Facilities
- Olympus Property Holding Ltd
- London - Hammersmith Rd - W14 - Olympia estate
- Cleaning

Description of work area and/or activity assessed

Mitigation measures ABM will take to ensure that the effects on ABM employees, consumers, clients retailers and other stakeholders who may be affected are kept informed and the risk is kept as low as reasonably practicable within our control while conducting high level cleaning.

Overall Current Risk

Low

Persons Affected

- Cleaners
- Contractors
- Employees
- Lone Workers
- Maintenance Staff
- Other Service Providers
- Trainees / Young Persons

1 Hazards

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Falling down stairs/escalators through lack of concentration	0 0 0
	Measures Currently in place to prevent risk of injury	
	Operatives to maintain concentration when working on stairs/escalators, the safe methods of work must be followed	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Slip, Trip and Falls** Wet floors from cleaning activities causing slipping hazards	0 0 0
	Measures Currently in place to prevent risk of injury	
	All cleaning activities should be protected by warning signage/barriers. Operatives should have suitable safety shoes with a good tread on their soles	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hand Tools** Long handles tools coming into contact with electrically live surface causing electric shock.	0 0 0
	Measures Currently in place to prevent risk of injury	
	Only none conductive long handles tools to be used in close proximity to third rails or overhead power line	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Entrapment** Entrapment, entanglement or crushing injuries if caught in moving parts.	0 0 0
	Measures Currently in place to prevent risk of injury	
	Guards must not be removed from moving parts, if moving parts are not protected, the machine is to be taken out of service	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lone Working** Working in remote areas could cause a delay in providing assistance should an accident or incident occur	0 0 0
	Measures Currently in place to prevent risk of injury	
	Ensure that the operatives have advised their line manager that they are lone working and that regular checks are carried out, at least hourly, to make sure the operative is safe. Inform team leader of the area where task is being carried out.	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Manual Handling** WRULD / Sprains or back damage from manual lifting of tools and/or equipment	0 0 0
	Measures Currently in place to prevent risk of injury	
	Training on manual handling provided, where the load weights in excess of 20kg the item should be lifted with two or more operatives or by using a mechanical aid	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Lighting** Lack of lighting causing the straining of eyes, eye discomfort and headaches	0 0 0
	Measures Currently in place to prevent risk of injury	
	Provide task lighting, stop work when lighting is insufficient	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**PPE (Personal Protective Equipment)** Damaging hands when working with chemical substances Cuts and splinters to the hands when carrying equipment and materials	0 0 0
	Measures Currently in place to prevent risk of injury	
	Always wear protective gloves, nitrile or EN 374 gloves should be used when handling chemicals Always wear protective gloves when carrying equipment or materials especially when handling sharp edges	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Hazardous Substance** Tasks involving repetitive movements require regular breaks, rotation of work force and appropriate supporting PPE provided	0 0 0
	Measures Currently in place to prevent risk of injury	
	Any works with hazardous substances should be carried out in accordance with the COSHH Assessments and all recommended PPE should be worn	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Ergonomics** Operatives carrying out repetitive tasks causing repetitive strains	0 0 0
	Measures Currently in place to prevent risk of injury	
	Tasks involving repetitive movements require regular breaks, rotation of work force and appropriate supporting PPE provided	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Animal and Insects** Working in areas where vermin are likely to be found can lead to bacterial or viral contamination	0 0 0
	Measures Currently in place to prevent risk of injury	
	Small amounts (the odd dropping) are to be dealt with in accordance with SSOW ensuring correct PPE is worn (P3 respiratory protect, disposable overalls & safety glasses with a side shield) Large amounts of guano are to be raised as a fault and contracted out. Under no circumstances are operatives to make these fibres airborne, and if there is a possibility of airborne fibres they are to be dampened down first with water.	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Electricity** Electric Shock from faulty or damaged electrical equipment or leads	0 0 0
	Measures Currently in place to prevent risk of injury	
	Always carry out a pre-use check of electrical equipment. Report faulty or damaged electrical equipment, do not attempt to use it, do not attempt to carry out a repair to damaged equipment or replace plugs. Where available, always use 110v . Never clean any electrical assets without permition from a professional electriction and full isolation	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Dust** Dust coming from the high level cleaning	0 0 0
	Measures Currently in place to prevent risk of injury	
	Carry out an inspection of the task prior to commencing the task, spray with a light mist of water, dust masks are to be worn for excessive dust	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Current Rating	Hazard Information	Task Status
Low	**Access / Egress** Operatives being knocked over by moving trains or vehicles	0 0 0
	Measures Currently in place to prevent risk of injury	
	Use designated walkways / Routeways, take extra care when walking across rail crossings, car parks and/or roads.	

Potential Rating	Additional Controls Required
Low	**No Remedial Actions Entered** If there are any reasonably practicable actions which can be taken to reduce the risk associated with this hazard please use the form above to enter them.

Related Files