

Privacy & GDPR Policy for ABM Nucleus UK

Last Updated: July 18, 2026

1. Data Controller

ABM UK & Ireland operates this portal.

* Address: 4th Floor, World Business Centre 3, Newall Road, Hounslow, TW6 2TA.

* Data Protection Contact: UKprivacyquestions@abm.com.

2. Information We Collect

We collect personal data to authenticate your employment and secure the system.

* Account Requests: Name, employment details, and unique Nucleus Username.

* Verification Data: Dedicated Username and Password (Encrypted) and / or Corporate email addresses and temporary 6-digit verification codes.

* Security & System Logs: IP addresses, login timestamps, and failed login attempt counts.

* Feedback Data: Information submitted via the Feedback & Technical Support forms. [3]

3. Lawful Basis for Processing

We process your data under the following UK GDPR legal frameworks:

* Contractual Necessity: Authenticating your ABM employment to grant portal access.

* Legitimate Interests: Monitoring failed logins to protect the network from cyber threats.

* Legal Obligation: Maintaining strict access logs to ensure corporate data compliance. [3, 5]

4. How We Use Your Data

* Employment Authentication: Validating registration forms against active ABM staff databases.

* Access Control: Enforcing security lockouts (blocking IPs for 5 minutes after 5 failed attempts).

* Portal Optimization: Analysing submissions to the Feedback & Technical Support panel. [3]

5. Data Retention & Security

- * Retention: Data is kept as long as you maintain an active role with ABM UK.
- * Security Logs: IP bans and failed attempt metrics clear automatically after temporary security windows.
- * Protection: Industry-standard encryption safeguards verification codes and account credentials.

6. Your Rights

Under the UK GDPR, portal users hold specific data privacy protections:

- * Access & Rectification: The right to view or correct your profile data.
- * Erasure: The right to choose "Remove me as a user" to wipe your portal profile.
- * Complaints: Direct data disputes to the [ABM Data Protection Complaint Portal](<https://www.abm.co.uk/data-protection-complaint>) or the [Information Commissioner's Office (ICO)](<https://ico.org.uk/>).

⚖️ Legal Disclaimer

This template provides a foundational structure based on the specific public interface of the Nucleus UK portal. It does not constitute formal legal advice.

This document is under review (update) with Corporate legal and compliance teams to ensure it aligns perfectly with broader ABM UK internal data structures.